

CULTURALLY AND LINGUISTICALLY APPROPRIATE SERVICES TRAINING SERIES

March 21, 2012
**Southwest Virginia Higher
Education Center**
PO Box 1987
One Partnership Circle
Abingdon, Virginia 24212-1987



Bienvenidos:
*Engaging the Latino Community in
Behavioral Health and Developmental Services*

DBHDS

Virginia Department of
**Behavioral Health and
Developmental Services**

This training on *Engaging the Latino Community in Behavioral Health and Developmental Services* in Southwest Virginia will be held Wednesday, March 21, 2012, at Southwest Virginia Higher Education Center in Abingdon. It is sponsored by the Department of Behavioral Health and Developmental Services, Family Preservation Services, Cumberland Mountain Community Services, and the Southwest Virginia Mental Health Institute.

REGISTRATION DEADLINE IS WEDNESDAY, FEBRUARY 29, 2012

OVERVIEW

There has been a marked growth of the Latino population in Appalachia over the last twenty years. The majority of the Latino immigrants are Mexican, but there are also notable numbers of Central and South Americans. Many of the Latinos are migrants who continue to be involved in agricultural migrant labor streams. However, many Latinos have settled. The resettled Latinos continue to be involved with agriculture, but many have also found jobs in construction and factory work. Southwest Virginia is no exception to this trend. Census figures from 2010 show that places like Galax have up to 14% of their population with Hispanic or Latino origins and almost 7% of that population speaks a language other than English in the home. This training will explore some of the cultural beliefs and values commonly found among Latinos in this area as well as introduce research and program models that have been proven effective in engaging and working with this population.

Who should attend this training?

Professionals, paraprofessionals, partners, advocates, and stakeholders working in the field of behavioral health and developmental disabilities should consider attending this training, as well as anyone interested in learning about diverse communities and learning strategies for working effectively with these communities. This seminar will be especially useful to those responsible for working directly with consumers in mental health and individuals with developmental disabilities.

AGENDA

- 9:30 a.m. Welcome
- 10:00 a.m. **Keynote-** *Joyce Montes, Assistant General Counsel, The Providence Service Corporation*
- 11:00 a.m. **“Effective Use of Cultural Brokering”**, *Cecily Rodriguez, Office of Cultural & Linguistic Competence, DBHDS*
- 12:15 p.m. Lunch
- 1:15 p.m. **“Hispanic Health in Rural Settings”**, *Dr. Sharon Loury, Assistant Professor, College of Nursing Graduate Program, East Tennessee State University*
- 2:15 p.m. **“How to work with an Interpreter”**, *Ardis L. Nelson, Ph.D., Professor of Literature and Language, East Tennessee State University and Director, ETSU Language and Culture Resource Center*

3:00 p.m. **“Make yourself accessible: Building rapport with the Hispanic community”**
Tiffany Ysidron, B.S., School Based Case Manager, Frontier Health

3:45 p.m. Closing remarks

SPEAKERS

Dr. Sharon Loury is an Assistant Professor in the College of Nursing Graduate Program at East Tennessee State University. She teaches in the PhD program, inter-professional Hispanic migrant rural health, and community health nursing. She holds a BSN and MSN from California State University Los Angeles, and a PhD in Nursing from the University of Virginia. Dr. Loury engages in community-based research in partnership with members of the Hispanic community. She and a colleague have recently completed a pilot study on promoting migrant families’ connections with loved ones in Mexico. She is currently conducting a larger study on the Health Needs of Hispanics in East Tennessee. In addition, she and her colleague are working on two smaller studies related to Hispanic quality of life and collaborating on post partum depression risk factors with Hispanic females in rural east Tennessee. Her previous research includes a study on patterns of alcohol use among young Hispanic men in rural North Carolina. Those results are published in *Family and Community Nursing* and the *Journal of Immigrant and Minority Health*. She has expanded her research to include stress, social support and social isolation among Hispanic immigrants in rural settings. She has also published in *Nurse Educator* and *Journal of Public Health and Management Practice* and has presented internationally, nationally and regionally.

Ardis L. Nelson, Ph.D., is a professor of Literature and Language at East Tennessee State University and Director of the ETSU Language and Culture Resource Center, which coordinates service-learning programs and community-based research. She founded and directed the ETSU Summer Migrant Education Program from 2002-2009. Ardis recently established a Graduate Certificate Program in Health Care Translation and Interpreting at ETSU. She is a nationally Certified Medical Interpreter, a Tennessee State Certified Spanish Court Interpreter, and has served as a Board Member and Secretary of the Tennessee Association of Professional Interpreters and Translators (TAPIT) since 2007. She has published extensively on several Latin American authors.

Cecily Rodriguez, is the Director of the Office of Cultural & Linguistic Competence at DBHDS. She has worked with limited English proficient (LEP) immigrants and refugees from around the world for the past eighteen years. She is the Director of the Office of Cultural Competence at the Virginia Department of Behavioral Health and Developmental Services where she directs policy development and system training on culturally and linguistically appropriate services. Prior work involved developing and managing employment, training, and health and human service programs, refugee resettlement, civics and adult education, community organizing, and coalition building at local, state, and federal levels. She is a Certified Workforce Development Professional with an endorsement in Management Services through the National Association of Workforce Development Professionals and involved in a variety of state and community

initiatives related to diversity and advocacy. She has also been included in the US Department of Labor's Limited English Proficient Peer Expert Directory. Cecily has a degree in Political Science and International Relations from Virginia Commonwealth University. She is currently working on a Master's of Public Administration degree at Virginia Tech.

Tiffany Ysidron, B.S., School Based Case Manager for Frontier Health and employee of Frontier Health since 2008, is currently working at Cherokee Elementary in Johnson City, TN as a liaison for the family engagement program Cherokee Computers and Communication. Tiffany received her B.S. in psychology with a minor in philosophy from East Tennessee State University in 2008. She is currently working toward a B.A. in Spanish as well as minors in applied Spanish and dance. Tiffany is a member of Sigma Delta Pi (the Spanish honor society) and the Mountain Movers Dance Company.

"I choose to establish healthy relationships in both my personal and professional environments in order to create a strong system of support. With this support I am able to provide quality mental healthcare in my community with an emphasis on improving the accessibility of mental health care to the Hispanic population." -Tiffany Ysidron

This training is being sponsored by the Department of Behavioral Health and Development Services in close cooperation with:

*Cumberland Mountain Community Services
Family Preservation Services
Southwestern Virginia Mental Health Institute*

REGISTRATION

The registration fee for the conference is \$25, which includes continental breakfast, morning break, lunch, and training materials. **REGISTRATION DEADLINE IS WEDNESDAY, FEBRUARY 29, 2012.**

Registration must be submitted in the form of a check, Inter-Agency Transfer (State IAT Form), or Requisition Form (DBHDS 910 Form). **DBHDS cannot accept credit card payments.** Checks should be made payable to the "Treasurer of Virginia". Please email or call for IAT/910 coding. **All payments should be received by Wednesday, March 7, 2012.**

Registration forms may be submitted via fax to 804-786-4146 or mail to Department of Behavioral Health and Developmental Services; Attention: Keiana Bobbitt; P.O. Box 1797; Richmond, VA 23218-1797.

Confirmations will be sent via email (please remember to include an email address on your registration form). If you have not received an email from Keiana Bobbitt by **Friday, March 9, 2012**, please call 804-786-0607. For registrants without an email address, please include a fax number on your registration form.

Walk-in registration will not be available.

CANCELLATION/REFUND POLICY

By registering for this conference, you are liable for the registration fee. Substitutions will be accepted until **Monday, March 19, 2012**, via submission of complete registration form for the person substituting by mail, fax, email or phone.

CONTINUING EDUCATION UNITS

Continuing education units will be provided to participants according to sessions attended.

QUESTIONS

For questions, call Keiana Bobbitt, with the Department of Behavioral Health and Developmental Services at 804-786-0607 or email at keiana.bobbitt@dbhds.virginia.gov. You may also check the Department's website at <http://www.dbhds.virginia.gov/OHRDM-CLC.htm>.

Directions to the Virginia Higher Education Center

For directions, please visit the center's website at <http://www.swcenter.edu/about/directions.html>.

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PAYMENT DEADLINE IS WEDNESDAY, MARCH 7, 2012

DBHDS
Commonwealth of Virginia
Department of Behavioral Health
and Developmental Services

Attendee Information

Complete the following information
Confirmations will be sent via email. If you do not have an email account, please be sure to include a fax number.

Name: _____

Organization: _____

Mailing Address: _____

City, State & Zip: _____

Phone: _____ Fax: _____

Email Address: _____

Registration Fee & Payment Method

The registration fees for the **BIENVENIDOS: Working with Latino Communities Training** is \$25. Registration must be in the form of a check, Inter-Agency Transfer, or Requisition Form. DBHDS cannot accept credit card payments. Checks should be made payable to the **Treasurer of Virginia**. Please check one of the following and remember to reference the attendee's name:

- Check enclosed (w/mailed registration form)
- Check to be mailed to DBHDS (w/mailed or faxed registrations)
- Interagency Transfer (IAT – Coding: (IAT – Coding: 720 0100 499 14 1224 cost code 960)
- Requisition Form (910 – DBHDS Central Office Employees Only)

Mail Completed Registration Forms & Fee To:

Keiana D. Bobbitt
Department of Behavioral Health & Developmental Services (DBHDS)
P.O. Box 1797
Richmond, Virginia 23218-1797
Phone: (804) 786-0607
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