

Person-Centered Program Design



Timeline



Process



Story Collection

**We collected 155 stories
from 15 agencies and outside
groups.**

Demographics

Age



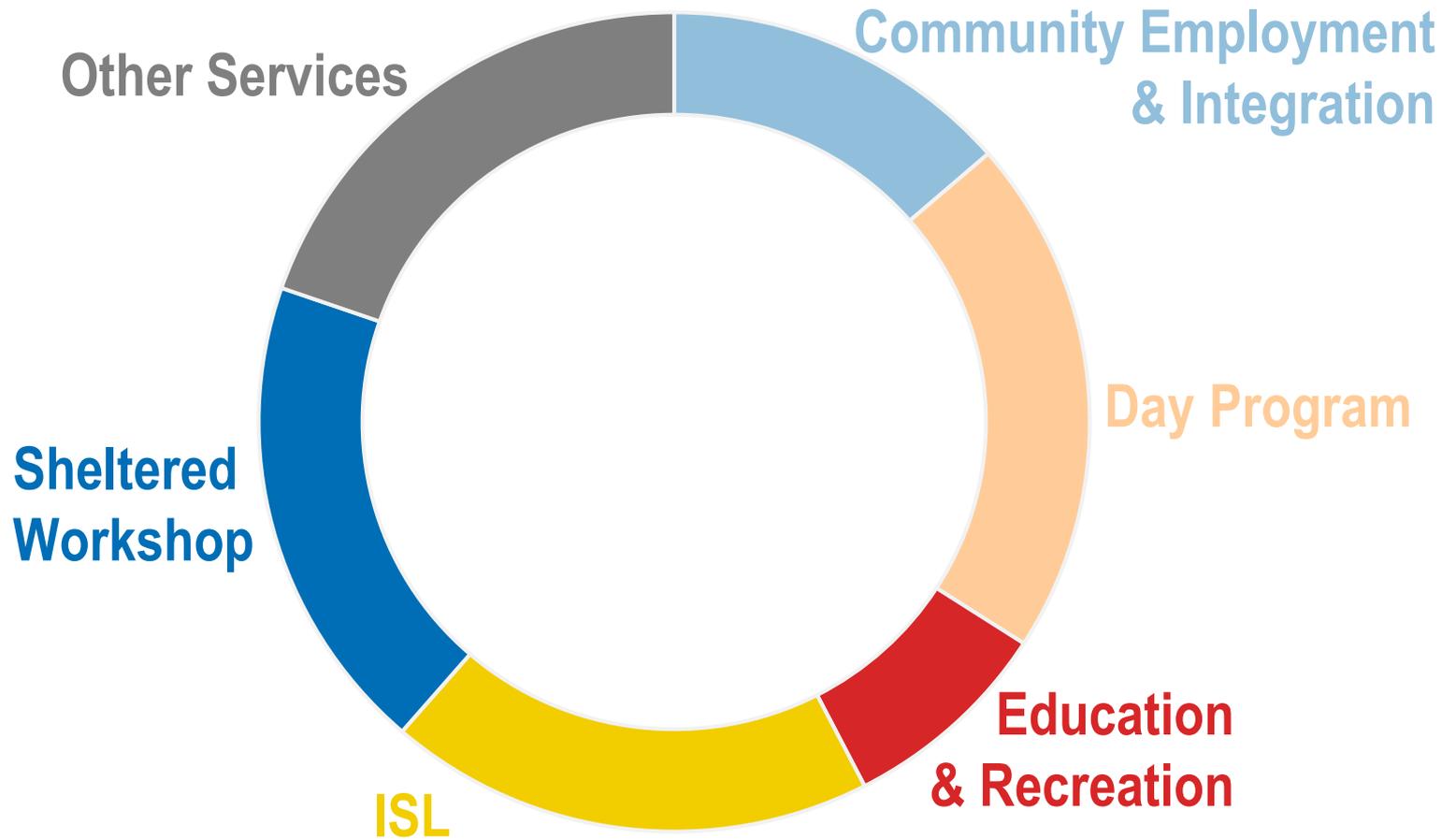
Gender



Race



Services



Themes



Community



Mobility



Employment



Relationships



Resources

Guiding Principles

Person-Directed

Affirms Worth & Value

Fosters Wellness

Creates Hope for Future

Increases Knowledge of & Access to Services

Offers Comprehensive Options

Provides Quality Care

Defining the Problem

Pain

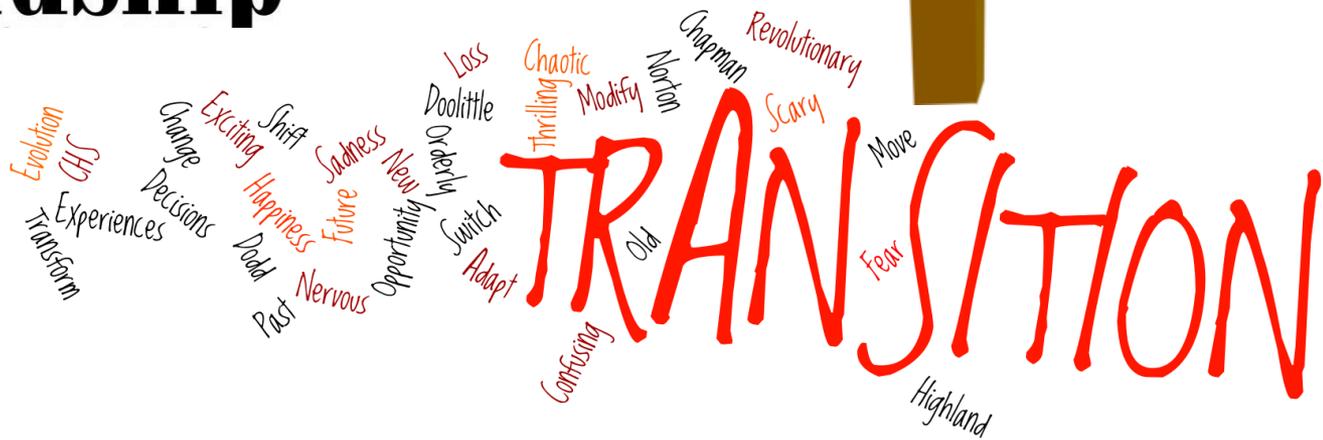
Likes

Define

Dislikes

Pleasure

What We Heard



Designing Solutions

Ideas that made the cut

- Nurturing Navigators
- Amazing Advocates
- Community Center
- Timely Transportation



Nurturing Navigators

Volunteer Advocate

*Amazing
Advocates!*



Community Center



On Demand Transportation



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