



Virginia Department of
Behavioral Health &
Developmental Services

Settlement Agreement Update

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Independent Reviewer Activities

- A June Report to the Court was not submitted
- The reports of the consultants on the 10 study areas will be provided to the Parties
- The IR to produce a short synopsis (2-3 pages) for submission to the Judge by mid-July to provide a public explanation of the change in reporting for this year.
- The 10th reporting period studies will be continued into the 11th period. Study activities will focus on different regions to create annual report
- The 11th review period: April 1 - Sept 30 2017
- Next full Report to the Court 12-13-17.

Independent Reviewer Activities

Studies planned during this reporting period (not final)

- Case Management
- Licensing/Human Rights Investigations
- Quality Management
- Crisis/REACH
- Integrated Day/Supported Employment
- Mortality Review
- Independent Housing
- Individual Service Reviews (ISR) of individuals with intense behavioral support needs (Level 7)

Updates

The Parties are in ongoing negotiations with respect to Outcome Timelines/Performance Indicators.

- Adult and Child Crisis; Supported Employment and Integrated Day were finalized in 2016.
- Children in ICFs/IID; Children in Nursing Facilities and Quality Management have been submitted to the Court
- In negotiation: Increasing supports for those with Intense Behavioral Supports needs
- Initial discussion: Increasing supports for those with Intense Medical Support needs

July 12th is next scheduled Status Conference (closed)

QSR Follow UP

- All Year 2 reviews should be completed by the end of July or early August.
- PQRs for Year 2 focused on Day Support services; Year 3 will focus on integrated residential services
- Working closely with Delmarva to streamline the process for obtaining consents and conducting reviews; as well as to assure that PQR results are received in a timely manner
- Changes in the review tools from Year 1 to 2 and from Year 2 to Year 3 will limit ability to trend data over time; improvements will provide better information going forward.
- Working to use the data from the QSRs in the ongoing development of our QI processes including getting recommendations from RQCs.

Next Steps

42 months remaining to demonstrate compliance

- Areas of Focus
 - Provider Development
 - Case Management
 - Quality Management

Case Management

DBHDS contract with the Partnership for People with Disabilities at VCU:

- SC/CM Operations Manual
- SC/CM service Audit Tool
- Case Management Core Competencies
- Case Management Module Revisions and Additions
- SC/CM Evaluation Report assessing and determining factors affecting SC turnover, recommendations for potential structure and manageability of case management service provision and recommendations that can assist with improving the overall quality of SC/CM services in Virginia.

All final products due by March 30, 2018



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QUESTIONS?

DBHDS Vision: A life of possibilities for all Virginians