Appendix B: Core Services Taxonomy and Medicaid Developmental Disabilities Home and Community-Based Waivers (DD Waivers) Services Crosswalk

**Family and Individual Supports (FIS) Waiver:** This waiver supports individuals with disabilities who are living with their families or friends or in their own residences. It supports individuals who have some medical or behavioral needs, and it is open to children and adults.

**Community Living Waiver (CL):** This comprehensive waiver includes 24/7 residential support services for individuals who require this level of support. It is open to children and adults with developmental disabilities who may require intense medical supports, behavioral supports, or both.

**Building Independence Waiver (BI):** This waiver supports adults who are able to live in their communities and control their own living arrangements with minimal supports.

This crosswalk lists the services included in each waiver using the FIS, CL, and BI acronyms. The crosswalk is included in the taxonomy for information purposes, and it provides guidance to CSBs about how to report these waiver services in the Community Consumer Submission 3 (CCS 3) and the Community Automated Reporting System (CARS). When there is an inconsistency between Medicaid and taxonomy service units, the following Medicaid definitions reflect language in the DMAS Emergency Regulations, available at [http://register.dls.virginia.gov/details.aspx?id=5925](http://register.dls.virginia.gov/details.aspx?id=5925). Those regulations contain complete service definitions. Each DD Waiver service definition below includes the regulation citation for the service at the end, such as 12VAC30-120-1024.

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Non-Core Service Services: Report data about these services in the core services in which they are provided, such as case management, individual supported employment, or residential services.

1 CMS has not approved these services, so they are not available yet.

Core Services - Emergency Services

**Crisis Support Services** (FIS, CL, BI) provide intensive supports to an individual who has a history of or is experiencing an episodic behavioral or psychiatric crisis and is experiencing circumstances such as (i) a marked reduction in psychiatric, adaptive, or behavioral functioning; (ii) an increase in emotional distress; (iii) needing continuous intervention to maintain stability; or (iv) causing harm to themselves or others. Services prevent the individual from experiencing an episodic crisis that has the potential to jeopardize his current community living situation, intervene in such a crisis, or stabilize the individual after the crisis. Crisis support services include the following activities.

a. Crisis prevention services provide ongoing assessment of an individual's medical, cognitive, and behavioral status and predictors of self-injurious, disruptive, or destructive behaviors and initiate positive behavior supports to resolve and prevent future occurrence of crises. Crisis prevention also includes supporting the family and individual through team meetings, revising the behavior plan or guidelines, and other activities as changes to the behavior support plan are implemented and residual concerns from the crisis are addressed.

b. Crisis intervention services prevent further escalation of the situation during a crisis and maintain the immediate personal safety of those involved. This short-term service provides highly structured interventions that can include temporary changes to the individual's residence, changes to the individual's daily routine, and emergency referral to other care providers.

c. Crisis stabilization services begin once the acuity of the situation has resolved and there is no longer an immediate threat to the health and safety of the individual or others. Crisis stabilization services entail gaining a full understanding of all of the factors that precipitated the crisis and may have maintained it until trained staff from outside the immediate situation arrived. These services result in the development of new plans that may include environmental modifications, interventions to enhance communication skills, or changes to the individual's daily routine or structure and training of family or caregivers and other persons significant to the individual in techniques and interventions to avert future crises.

The Medicaid service unit is one hour and billing may occur up to 24 hours per day in increments of no more than 15 days at a time for up to 60 days per ISP year.

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**Personal Emergency Response Systems** or PERS (FIS, CL, BI) monitor individuals’ safety in their homes and provide access to emergency assistance for medical or environmental emergencies through the provision of a two-way voice communication system that dials a 24-hour response or monitoring center upon activation via the individuals' home telephone systems. PERS are electronic devices and monitoring services that enable individuals at risk of institutionalization to secure help in an emergency through remote wireless devices connected to their telephones that provide hands-free voice-to-voice communication with the response center. PERS is limited to individuals who live alone or are alone for significant parts of the day and have no regular caregiver for extended periods and who would otherwise require supervision. The Medicaid service unit is the one-month rental price set by DMAS. Report PERS in CCS 3 and performance contract reports with numbers of individuals served and costs; there are no core services taxonomy units of service for PERS.

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**Core Services - Outpatient Services**

**Therapeutic Consultation Services** (FIS, CL) provide assessments, development of a therapeutic consultation plan, and teaching in the following specialty areas to assist family members, caregivers, and other service providers in helping the individual. Specialty areas are (i) psychology, (ii) behavioral consultation services, (iii) therapeutic recreation, (iv) speech and language pathology, (v) occupational therapy, (vi) physical therapy, and (vii) rehabilitation engineering. Services may be provided in individuals' homes and appropriate community settings, such as licensed or approved homes or day support programs, as long as they are intended to facilitate implementation of individuals’ desired outcomes as identified in their ISPs. The Medicaid service unit is one hour. Services are included under Outpatient Services because this is the preference of the VACSB Developmental Services Council.

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**Core Services - Medical Services**

**Skilled Nursing Services** (FIS, CL) provide part-time or intermittent care by an LPN or RN for individuals to address or delegate needs that require the direct support or oversight of a licensed nurse and may be provided concurrently with other services due to the medical nature of the supports. Individuals have serious medical conditions and complex health care needs and do not meet home health criteria but require specific skilled nursing services that cannot be provided by non-nursing personnel. Services are provided in the individual’s residence or other community settings on a regularly scheduled or intermittent basis. Activities include: (i) consultation, assistance to direct support staff, and nurse delegation; (ii) training of family and other caregivers; (iii) monitoring an individual's medical status; (iv) administering medications and other medical treatment; or (v) assurance that all these activities are carried out in accordance with the ISP. The Medicaid service unit is a quarter hour.

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**Private Duty Nursing Services** (FIS, CL) are individual and continuous nursing care that may be provided concurrently with other services due to the medical nature of supports required by individuals who have a serious medical condition or complex health care needs or both. A physician has certified this care as medically necessary to enable the individual to remain at home rather than in a hospital, nursing facility, or ICF/IID. Services are provided in the individual’s residence or in other community settings. Activities include monitoring of an individual's medical status and administering medications or other medical treatment. The Medicaid service unit is a quarter hour.

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Core Services - Day Support Services: Ambulatory Crisis Stabilization

Community-Based Crisis Supports Services (FIS, CL, BI) provide temporary intensive services and supports in their homes and other community settings to individuals experiencing crisis events that put them at risk for homelessness, incarceration, hospitalization, or danger to self or others to avert emergency psychiatric hospitalization or institutional placement or prevent other out-of-home placement. Services stabilize the individual and strengthen the current living situation so he or she can be maintained during and beyond the crisis period. The individual must have a history of at least one of the following: (i) previous psychiatric hospitalization(s); (ii) previous incarceration; (iii) residential or day placement(s) that were terminated; or (iv) behavior(s) that have significantly jeopardized placement. Additionally, the individual must meet at least one of the following: (i) is experiencing a marked reduction in psychiatric, adaptive, or behavioral functioning; (ii) is experiencing an increase in extreme emotional distress; (iii) needs continuous intervention to maintain stability; or (iv) is actually causing harm to self or others. The individual also shall be (i) at risk of psychiatric hospitalization; (ii) at risk of emergency ICF/IID placement; (iii) at immediate threat of loss of community service due to a severe situational reaction; or (iv) actually causing harm to self or others. Activities include: (i) psychiatric, neuropsychiatric psychological, and behavioral assessments and stabilization techniques; (ii) medication management and monitoring; (iii) behavior assessment and positive behavior support; (iv) intensive care coordination with agencies or providers to maintain the individual's community placement; (v) family or caregiver training in positive behavioral supports to maintain the individual in the community; (vi) skill building related to the behavior creating the crisis such as self-care/ADLs, independent living skills, self-esteem, appropriate self-expression, coping skills, and medication compliance; and (vii) supervision to ensure the individual's safety and the safety of others in the environment. The Medicaid service unit is one hour for up to 24 hours per day if necessary in increments of no more than 15 days at a time.

Core Services - Day Support Services: Developmental Habilitation

Community Engagement (FIS, CL, BI) provides a wide variety of opportunities to build relationships and natural supports in the community while utilizing the community as a learning environment. Services support and foster an individual's abilities to acquire, retain, or improve skills necessary to build positive social behavior, interpersonal competence, greater independence, employability, and personal choices necessary to access typical activities and functions of community life such as those chosen by the general population. These activities are conducted at naturally occurring times and in a variety of natural settings in which the individual actively interacts with persons without disabilities other than those paid to support the individual, but not in a licensed residential setting or the individual's residence. Community engagement includes:

a. Skill building, education, support, and monitoring that assist the individual with acquisition and retention of skills in these areas: (i) activities and public events in the community; (ii) community educational activities and events; (iii) interests and activities that encourage therapeutic use of leisure time; (iv) volunteer experiences; and (vi) maintaining contact with family and friends; and

b. Skill building and education in self-direction designed to enable the individual to achieve one or more of the following outcomes: (i) development of self-advocacy skills; (ii) exercise of civil rights; (iii) acquisition of skills that promote the ability to exercise self-control and responsibility over services and supports received or needed; (iv) acquisition of skills that enable the individual
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to become more independent, integrated, or productive in the community; (v) development of communication skills and abilities; (vi) furthering spiritual practices; (vii) participation in cultural activities; (viii) developing skills that enhance career planning goals in the community; (ix) development of living skills; (x) promotion of health and wellness; (xi) development of orientation to the community, mobility, and the ability to achieve the desired destination; (xii) access to and use of public transportation; or (xiii) interaction with volunteers from the community in program activities.

This service has a ratio of no more than one staff to three individuals. The Medicaid service unit is one hour. 12VAC30-120-1022

Community Coaching (FIS, CL, BI) is designed for individuals who need one-to-one support in a variety of community settings to build specific skills to address particular barriers that prevent them from participating in activities of community engagement. Community coaching includes:

a. one-on-one skill-building and coaching to facilitate participation in community activities and opportunities such as (i) activities and public events in the community, (ii) community education, activities, and events, and (iii) use of public transportation;

b. skill building and support in positive behavior, relationship building, and social skills; and

c. support with the individual's self-management, eating, and personal care needs in the community.

This service has a ratio of no more than one staff to one individual. Providers must be licensed as day support services providers. The Medicaid service unit is one hour. 12VAC30-120-1022

Group Day Services (FIS, CL, BI) provide services for individuals to acquire, retain, or improve skills of self-help, socialization, community integration, career planning and adaptation via opportunities for peer interactions, community integration, and enhancement of social networks in a center or the community in a nonresidential setting. Activities include: (i) developing problem-solving, sensory, gross and fine motor, communication, and personal care skills; (ii) developing self, social, and environmental awareness skills; (iii) developing skills in positive behavior, using community resources, community safety and positive peer interactions, volunteering and educational programs in integrated settings, forming community connections or relationships; (iv) supporting older adults in participating in meaningful retirement activities in their communities, e.g., clubs and hobbies; and (v) career planning and resume developing based on career goals, personal interests, and community experiences. The Medicaid service unit is one hour for one or more hours per day on a regularly scheduled basis for one or more days per week in settings that are separate from the individual's home. Services cannot have a ratio of more than one staff to seven individuals. 12VAC30-120-1026

Core Services - Employment Services

Group Supported Employment (FIS, CL, BI) provides continuous support by staff in a naturally occurring place of employment to groups of two to eight individuals with disabilities and involves interactions with the public and coworkers who do not have disabilities. This service occurs in a community setting that promotes integration into the workplace and interaction between participants and people without disabilities in the workplace. Examples include mobile crews and other business-based workgroups employing small groups of workers with disabilities in the community. The Medicaid service unit is one hour up to 40 hours per week per individual. 12VAC30-120-1035
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**Individual Supported Employment** (FIS, CL, BI) provides training and support one-on-one by a job coach in a competitive job where persons without disabilities are employed that enable individuals, for whom competitive employment at or above the minimum wage is unlikely absent the provision of supports, to work in an integrated setting. The outcome of this service is sustained paid employment at or above the minimum wage in an integrated setting in the general workforce in a job that meets personal and career goals. The Medicaid service unit is one hour and the service is limited to 40 hours per week per individual.

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**Workplace Assistance Services** (FIS, CL) provide supports to individuals who have completed job development and completed or nearly completed job placement training in supported employment but require more than the typical job coach services to maintain stabilization in their employment. Services are supplementary to individual supported employment services. The activity is not work skill training related that would normally be provided by a job coach; services are delivered in their natural setting, where and when they are needed; and services facilitate the maintenance of and inclusion in an employment situation. Activities include: (i) habilitative supports related to non-work skills needed for the individual to maintain employment; (ii) habilitative supports to make and strengthen community connections; and (iii) safety supports to ensure the individual's health and safety. The Medicaid service unit is one hour. Services can be provided during the time that the individual is working up to and including 40 hours a week. The service delivery ratio is one staff person to one individual.

12VAC30-120-1039

**Core Services - Residential Services: Residential Crisis Stabilization Services**

**Center-Based Crisis Supports Services** (FIS, CL, BI) provide planned long-term crisis prevention and emergency crisis stabilization in a residential crisis therapeutic home using planned and emergency admissions for those individuals who will need ongoing crisis supports. In planned admissions, individuals who need temporary, therapeutic interventions outside of their home settings to maintain stability receive crisis services. Individuals who are experiencing an identified behavioral health need or behavior challenge that is preventing them from reaching stability within their home settings receive emergency admissions. Services are designed for individuals with a history of at least one of the following: (i) psychiatric hospitalization or hospitalizations, (ii) incarceration, (iii) residential or day placements that were terminated, or (iv) behaviors that have significantly jeopardized placement. In addition, the individual meets at least one of the following: (i) is experiencing a marked reduction in psychiatric, adaptive, or behavioral functioning; (ii) is experiencing an increase in emotional distress; (iii) needs continuous intervention to maintain stability; or (iv) is causing harm to themselves or others. The individual also is (i) at risk of psychiatric hospitalization or emergency ICF/IID placement, (ii) at immediate risk of loss of community services due to severe situational reaction, or (iii) actually causing harm to self or others. Activities include: (i) a variety of face-to-face psychiatric, neuropsychiatric, psychological, or behavioral assessments and stabilization techniques; (ii) medication management and monitoring; (iii) behavior assessment and positive behavior support; (iv) intensive care coordination with other agencies or providers to maintain the individual's community placement; (v) training family members or caregivers and service providers in positive behavior supports; (vi) skill building related to the behavior creating the crisis such as self-care/ADLs, independent living skills, self-esteem, appropriate self-expression, coping skills, and medication compliance; and (vii) supervising the individual in crisis to ensure his safety and that of other persons in the environment. The Medicaid service unit is one day. Services are limited to six months per ISP year in increments of up 30 days at a time.

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Core Services - Residential Services: Intensive Residential Services

Group Home Residential Services (CL) take place in a DBHDS-licensed home with staff available 24 hours per day to provide direct supports to enable each individual to reside successfully in the community. Services include: (i) skill-building and providing routine supports related to ADLs and IADLs; (ii) skill-building and providing routine supports and safety supports related to the use of community resources (transportation, shopping, restaurant dining, and participating in social and recreational activities); (iii) supporting the individual in replacing challenging behaviors with positive, accepted behavior for home and community environments; (iv) monitoring the individual's health and physical condition and providing supports with medication and other medical needs; (v) providing routine supports and safety supports with transportation to and from training sites and community resources; (vi) providing general supports, as needed; and (vii) providing safety supports to ensure the individual's health and safety. These services are provided to individuals who are living in a group home or the home of an adult foster care provider, and services are provided in a licensed or foster care-approved residence. Services are provided as continuous services up to 24 hours per day performed by paid staff who are physically present with the individual. The Medicaid service unit is one day.

Core Services - Residential Services: Supervised Residential Services

Sponsored Residential Services (CL) consist of skill-building, routine supports, general supports, and safety supports provided in the homes of families or persons (sponsors) providing supports under the supervision of a DBHDS-licensed provider that enable an individual to acquire, retain, or improve the self-help, socialization, and adaptive skills necessary to reside successfully in home and community settings. Services include: (i) skill-building and routine supports related to personal care activities such as ADLs, communication, and IADLs; (ii) skill-building and routine and safety supports related to the use of community resources; (iii) replacing challenging behaviors with positive accepted behaviors; (iv) monitoring and supporting health and physical conditions and the provision of supports with medication management and other medical needs; (v) routine and safety supports with transportation to and from training sites and community resources or activities; and (vi) providing general supports and safety supports. The Medicaid service is one day and billing cannot exceed 344 days per ISP year.

Supported Living Residential Services (FIS, CL) take place in an apartment setting operated by a DBHDS-licensed provider of supervised living residential services. Services consist of skill-building, routine and general supports, and safety supports that enable an individual to acquire, retain, or improve the self-help, socialization, and adaptive skills necessary to reside successfully in home and community-based settings. Supported living residential services are provided to the individual in the form of around-the-clock availability of paid provider staff who have the ability to respond in a timely manner. This service is provided to individuals who require (i) skills development related to personal care activities such as ADLs, communication, and IADLs; (ii) help to replace challenging behaviors with positive, accepted behaviors for home and community-based environments; (iii) monitoring of health and physical conditions and the provision of supports with medication or other medical needs; (iv) transportation to and from training sites and community resources or activities; (v) general supports as needed; and (vi) safety supports to ensure the individual's health and safety. The Medicaid service unit is one day and billing cannot exceed 344 days per ISP year.
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Core Services - Residential Services: Supportive Residential Services

In-Home Support Services (FIS, CL) take place in the individual’s home, family home, or community settings that typically supplement the primary care provided by the individual, family, or other unpaid caregiver and are designed to ensure the health, safety and welfare of the individual. Activities include: (i) skill-building and providing routine supports and safety supports related to personal care activities (ADLs); (ii) skill-building and providing routine supports and safety supports related to the use of community resources (transportation, shopping, dining at restaurants, and participating in social and recreational activities); (iii) supporting the individual in replacing challenging behaviors with positive accepted behaviors for home and community environments; (iv) monitoring the individual's health and physical condition and providing general supports and safety supports with medication or other medical needs; (v) providing supports with ADLs and IADLs and using community resources; (vi) providing supports with transportation to and from training sites and community resources; or (vii) providing safety supports to ensure the individual's health and safety. Individuals must be living in their own home or family home. The Medicaid service unit is one hour. These services are not typically provided 24 hours per day but may be authorized for brief periods up to 24 hours a day. 12VAC30-120-1028

Shared Living (FIS, CL, BI) is a support to an adult who resides in his or her own home or in a residence leased by the individual with a roommate of the individual’s choosing. It provides a portion of the total cost of rent, food, and utilities that can be reasonably attributed to a roommate who has no legal responsibility to financially support the individual. The roommate receives a stipend funded by Medicaid for a portion of the total cost of rent, food, and utilities in exchange for providing minimal supports. The types of assistance provided vary from individual to individual and may include (i) fellowship, (ii) safety supports, and (iii) help with ADLs/IADLs, which shall account for no more than 20 percent of the anticipated roommate time and may include (i) help with meal preparation, light housework, and reminders to take medications and (ii) routine prompting or intermittent direct assistance with ADLs. The Medicaid service unit is a month or a partial month for months in which the service begins or ends. 12VAC30-120-1034

Independent Living Supports (BI) are provided to adults 18 years of age and older that offer skill building and assistance necessary to secure a self-sustaining, independent living situation in the community and provide the support necessary to maintain those skills. Individuals typically live alone or with roommates in their own homes or apartments. The service provides skill building to (i) promote the individual's community participation and inclusion in meaningful activities; (ii) increase socialization skills and maintain relationships; (iii) improve and maintain the individual's health, safety, and fitness as necessary; (iv) promote the individual's decision-making and self-determination skills; and (v) improve and support the skills with ADLs and IADLs. The Medicaid service unit is a month or, when beginning or ceasing the service, a partial month. Individuals can receive no more than 21 hours of independent living supports per week. 12VAC30-120-1552-1558

Respite Services (FIS, CL) provide temporary substitute care that normally is provided by the family or other unpaid, primary caregiver who resides in the same home as the individual. Services provide assistance in (i) activities of daily living (ADLs), (ii) instrumental activities of daily living (IADLs), (iii) access to the community, (iv) monitoring of self-administered medications or other medical needs, and (v) monitoring of health status and physical condition in the absence of the primary caregiver or to relieve the primary caregiver from the duties of care-giving. The Medicaid service unit is an hour up to 480 hours per individual per year. 12VAC30-120-1032
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**Personal Assistance Services** (FIS, CL) monitor health status, assist with maintaining a clean and safe home, and provide direct support with personal care needs at home, in the community, and at work. Activities include (i) support with ADLs; (ii) support with monitoring of health status or physical condition; (iii) support with prescribed use of medication and other medical needs; (iv) support with preparation and eating of meals; (v) support with housekeeping (such as bed-making, cleaning, individual's laundry) activities; (vi) support with participation in social, recreational, and community activities; (vii) assistance with bowel and bladder care needs, range of motion activities, nonsterile technique routine wound care, and external catheters when supervised by an RN; (ix) accompanying the individual to appointments or meetings; and (x) safety supports. Services substitute for the absence, loss, diminution, or impairment of a physical, behavioral, or cognitive function. The Medicaid service unit is one hour. 2

**Companion Services** (FIS, CL), provide nonmedical care, socialization, or general support to adults, ages 18 years old and older in an individual’s home or at various locations in the community and may be coupled with residential support services as needed. Companions may assist or support the individual with IADLs, including meal preparation, community access and activities, laundry, and shopping, but companions do not perform these activities as discrete services. Companions also may perform light housekeeping tasks, including bed-making, dusting and vacuuming, or grocery shopping, when such services are specified in the individual's ISP and are essential to the individual's health and welfare in the context of providing nonmedical care, socialization, or support in order to maintain the individual's home environment in an orderly and clean manner. The Medicaid service unit is one hour, up to eight hours per day. 2

2 Services are under supportive residential services because they are more residentially based, and this is the preference of the VACSB Developmental Services Council.

**Electronic Home-Based Services** (FIS, CL, BI) provide devices, equipment, or supplies, based on current technology, such as Smart Home® technology, to enable the individual to live in his community and participate in his community more safely while decreasing the need for other services such as staff supports. The equipment or devices are purchased for the individual and are typically installed in the individual's home. This service may also include ongoing electronic monitoring within the home through off-site monitoring. There is no Medicaid service unit. The annual ISP year limit for this service is $5,000. 3

3 Report services in CCS 3 and performance contract reports with numbers of individuals served and service costs; there are no core services taxonomy units of service for this service.

**Transition services** (FIS, CL, BI) are nonrecurring set-up expenses for individuals who are transitioning from an institution or provider-operated living arrangement to a living arrangement in a private residence where the individual is directly responsible for his or her own living expenses. 3

3 Report services in CCS 3 and performance contract reports with numbers of individuals served and service costs; there are no core services taxonomy units of service for this service.

**Medicaid DD Waiver Services Not Related Directly to a Particular Core Service**

The following services are not linked directly or exclusively to one particular core service category or subcategory, such as a particular employment or residential core service subcategory (e.g., individual supported employment or supervised residential services). Therefore, data about these services, such as individuals receiving the service, units of service provided (where applicable), and costs of the service, should be collected and reported in the core service category or subcategory in which the service is provided, such as an employment or residential core service subcategory.
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**Assistive Technology** or AT (FIS, CL, BI) provides specialized medical equipment, supplies, including those devices, controls, and appliances specified in the ISP but which are not available under the State Plan for Medical Assistance. AT enables individuals to increase their abilities to perform activities of daily living; that enable individuals to perceive, control, or communicate with the environment in which they live; or are necessary for life support, including the ancillary supplies and equipment necessary to the proper functioning of such items. AT is provided in the individual's primary home, primary vehicle, community activity setting, or day program; and the maximum expenditure per individual for all AT-covered items and labor related to these items is $5,000 per calendar year. Report AT costs in the core service in which it is provided. 12VAC30-120-1021

**Environmental modifications** or EM (FIS, CL, BI) are physical adaptations to the individual's primary home or primary vehicle that are necessary to ensure the individual’s health and welfare or enable functioning with greater independence. Adaptations include installation of ramps and grab-bars, widening of doorways, modification of bathroom facilities, or installation of specialized electric and plumbing systems that are necessary to accommodate the medical equipment and supplies that are necessary for the individual. Modifications may be made to a primary automotive vehicle in which the individual is transported if it is owned by the individual, a family member with whom the individual lives or has consistent and ongoing contact, or a nonrelative who provides primary long-term support to the individual and is not a paid provider of services. The maximum expenditure per individual for all EM covered procedure codes is $5,000 per calendar year. Report EM costs in the core service in which they are provided. 12VAC30-120-1025

**Consumer-Directed Services Facilitation** (FIS, CL) assists the individual and/or the individual's family or caregiver in arranging and managing Consumer-Directed services. 12VAC30-120-759

**Individual and Family/Caregiver Training** (FIS) provides training and counseling to individual, families, or caregivers including participation in education opportunities designed to improve the family's or caregiver's ability to care for and support the individual. This service also provides educational opportunities for the individual to better understand his or her disability and increase his or self-determination and self-advocacy. The Medicaid service unit is one hour, and up to 80 hours can be provided per ISP year. 12VAC30-120-779

**Benefits Planning** (FIS, CL, BI) is a set of services to assist individuals on Social Security benefits (SSI, SSDI, SSI/SSDI) to better understand the impact of working on all benefits. 4

**Community Guide** (FIS, CL, BI) provides direct assistance (1:1) to persons in brokering community resources. It provides information and assistance that help the person in problem solving, decision making, and developing supportive community relationships and other resources that promote implementation of the person-centered plan. 4

**Non-Medical Transport** (FIS, CL, BI) provides transportation to waiver and other community services or events, activities, and resources, including transportation to employment or volunteer sites, homes of family or friends, civic organizations or social clubs, public meetings or other civic activities, and spiritual activities or events as specified by the service plan and when no other means of access is available. 4

4 CMS has not approved these services, so they are not available yet.

35.h 09-22-2017
Case Management/Support Coordination Services: Even though this is not a DD Waiver service, the definition is included here for information purposes. Individuals who have a developmental disability as defined in § 37.2-100 of the Code of Virginia are eligible for support coordination/case management services. Individuals who have developmental disabilities as defined in state law but who are on the DD waiting list for waiver services may receive support coordination/case management services. An individual receiving DD support coordination/case management services has an individual support plan (ISP) in effect that requires monthly direct or in-person contact, communication, or activity with the individual and family or caregiver as appropriate, service providers, and other authorized representatives and at least one face-to-face contact between the individual and the support coordinator/case manager every 90 days. Developmental disability support coordination/case management services include:

a. Assessing and planning services to include developing an ISP, this does not include performing medical and psychiatric assessments but does include referral for such assessments;

b. Connecting, joining, arranging, or associating the individual to or for services and supports specified in the ISP;

c. Assisting the individual directly for the purpose of locating, developing, or obtaining needed services and resources;

d. Coordinating services and service planning with other agencies and service providers involved with the individual;

e. Enhancing community integration by contacting other entities to arrange community access and involvement;

f. Making collateral contacts with the individual to promote implementation of the ISP and successful community adjustment;

g. Following and monitoring the individual to assess ongoing progress and ensure services are delivered; and

h. Educating and counseling that guides the individual and develops a supportive relationship that promotes the ISP.

For individuals residing in institutions or medical facilities, reimbursement for support coordination/case management services is limited to 90 days pre-discharge (immediately preceding discharge) from the institution into the community. While individuals may require re-entry to institutions or medical facilities for emergencies, discharge planning efforts should be significant to prevent readmission. For this reason, support coordination/case management services may be billed for only two 90-day pre-discharge periods in a 12-month period.