

Virginia BHDS System Culturally and Linguistically Appropriate Services Contacts

	A	B	C	D	E	F	G	H	I	J	K	
	Name	CLC Coordinator	Title	Email	Phone Number	CLC Team?	CLC Plan	Language Access Plan?	CLC Workshop Facilitators?	Trained and Tested Qualified Bilingual Staff?	Additional Notes	
1	Alexandria Community Services Board (visit site)	Allyson Coleman, MSW	Organization Development, Equity and Training	Allyson.Coleman@alexandriava.gov	703.746.3385 703.203.9457 (mobile)	Yes	Yes	Yes	Allyson Coleman, Espirita Bullard, Raiph Critten	<ul style="list-style-type: none"> • Christina Aguilera • Helyett Alvarez • Juan Basurto • Julio Basurto • Nelva Hernandez • Jorge Laura • Brenda Marquez-Rey • Hector Mercado • Aholibama Pena • Alejandro Pilotti • Ruben Quiles • Diana Reynosa • Pamela Sercey • Meron Worku • Maricel Young • Donald Dickson • Mahlet Mekonnen • Carla Oliver • Aberra Sumamo • Julio Basurto 		
2	Allegheny Highlands Community Services Board (visit site)	TBD										
3	Arlington County Community Services Board (visit site)									<ul style="list-style-type: none"> • Juan Palma • Samira Abdalla • Dina Abdelghani • Odalis Barrios • Ivonne Del Moral • Mariana Herrera • Younghwan Kim • Zineb Mourchid • Janet Oviedo • Fernando Penaherra • Rosa Torres 		
4	Blue Ridge Behavioral Healthcare (visit site)	Cristina Aguilar	HRIS and Training Coordinator	caguilar@brbh.org	540.345.841 ext. 1212	Yes	Yes	The need is being evaluated	Jeanne McCormack, Jori Ortegon, Vianney Marengo	Cristina Aguilar McCormack	Jeanne	Yes. Due to staff turnover and other pressing needs, the CLC committee was inactive for approximately 2 years. We have developed a strategic plan beginning with fiscal year 2017. As a result of turnover and the two year inactivity, we are starting with the basics of self-awareness and moving into deeper topics as outlined in the Level 1 Facilitator Training (Cultural and Linguistic Competence) provided by DBHDS.
5	Chesapeake Integrated Behavioral Healthcare (visit site)	Kelly Monson, MA	Quality Assurance Analyst	kmonson@chesapeakeibh.net	757.819.6200	Yes	Yes - within the larger strategic plan	Being finalized	Kelly Monson			CCBHC Grantee Intragency CLC Facilitator Training qualification We provide diversity training to all staff at hire date and every year thereafter. Our agency works with the Veterans Administration on the Veteran Taskforce.
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7	Chesterfield County Community Services Board (visit site)	Karyn Carpenter	Chair of Diversity Committee	CarpenterKS@chesterfield.gov	804.768.7255	Diversity Advisory Group	Yes	Part of the CLC Plan		Monica Estrada (QBS Faculty) Luisana Cano • Diana Garcia-Plata • Sapphira Guilbe • Drema Cartes	• "Diversity Advisory Group" that reviews training needs for staff. This group either provides the training on their own or in conjunction with our Grand Round training group, and in some cases will get outside expertise to assist in training.
8	Colonial Behavioral Health (visit site)	No designated contact									CCBHC Grantee
9	Crossroads Community Service Board (visit site)	Lidia Williams	Supported Housing Specialist	lwiliams@crossroadsccb.org	434.392.7049 x 303.	No	No	No	Lidia Williams		
10	Cumberland Mountain Community Services Board (visit site)	Anita S. DeBord, MBA, PHR, SHRM-CP	HR Director	adebord@cmcsb.com	276.964.6702	No	No	No			CCBHC Grantee
11	Danville-Pittsylvania Community Services (visit site)	Amanda Furr	Training Coordinator	afurr@dpcs.org	434.799.0456 x. 3027	No	No	No	Amanda Furr		Working on enhanced efforts
12	Dickenson County Behavioral Health Services (visit site)										
13	District 19 Community Services Board (visit site)	Candace Roney	Substance Use & Jail Service Mgr.	croney@d19csb.com	Office: 804-862-6410 ext. 3143 Fax 804-862-6480	No	No	Yes	Candace Roney	Margarita Echevarria	Do offer CLC trainings on a regular basis. Advocates for more language services funding
14	Eastern Shore Community Service Board (visit site)	Yaritza Ayala	Mental Health Skill Building Specialist	yayala@escsb.org	757-665-5041 ext. 231	No	No	No		Yaritza Ayala	
15	Fairfax-Falls Church Community Services Board (visit site)								Nhat Nguyen (faculty) Katrina Sandidge	Nhat Nguyen (QBS faculty) Olga Lucia Salazar • Edwin Acevedo • Juan Allendes • Yehudith Ayala Castro (QBS Faculty) • Julia Baidoo • Maria Barragan • Dilly Bhalla • Julia Burgos • Hilda Calvo Perez • Kimberly Carter • Ana Catoni-Yildirim • Napoleon Corleto • Karicia Corum (QBS Faculty) • Heather Crichfield • Jessica Cubas • Sharmila Das Adhikary • Melissa Davis • Leila Elpen-Waxman • Carolina Faggioni • Vilma Gaitan Valdezian • Samar Helmstutler (QBS faculty) • M. Cecilia Herola-Morris • Carolin Jassem • Ariel King Silber • An Le • Arlene Magarelli (QBS faculty) • Luz Elvira Marinay • Carlos Martinez • Maria Milleo-Silva • Denise Mielke	• QBS Continued • Danavan Mireles • Cindy Molina • Belkis Negron • Bibina Ortiz-Levine • Dariel Pena • Jisel Perilla • Kim Pham • Victoria Ponce • Ariana Prawda • Jennifer Rodriguez • Lidia Rodriguez • Mirlena Sanchez-Rivera • Katrina Sandidge • Lilia Silvana Charcas • Frederic Silverans • Nuria Trigueros-Zepeda • My Binh Truong • Maria Patrica Vasquez • Bellatrix Veliz • Margarita Wilson • Silvia Zaleta-Meza • Areli Zelaya • Laura Curry-Green • Adima Dias • Samir El Dabaa • Adelina Fuente • Adriana Gallego Gomez • Regina Gimenez • Laura Haggerty-Lacalle • Audrey Marchand • Sandra Mena
16	Goochland-Powhatan Community Services Board (visit site)										
17	Hampton-Newport News Community Services Board (visit site)	Marcus L. King, BS, QMHP Freddie Simmons	Administrator, Staff Development and Training, Human Resources Leadership Team and Director, Prevention Services	marcusk@hnncsb.org and FREDDIES@hnncsb.org	757.788.0362	Yes	Yes	Yes	Marcus King	• Nilka (Nikki) Bacilio-High • Irellis Hill • Nikelda Ortega • Rosa Ramirez-Tineo	
18	Hanover County Community Services Board (visit site)	Lisa Beitz, LCSW	Division Director of Behavioral Health and Wellness Services	lbeitz@hanovercounty.gov	804.365.4221	Part of the QI team	Part of the larger strategic plan	YES			
19	Harrisonburg Rockingham Community Services Board (visit site)	Brandy Haden	Behavioral Health and Wellness Specialist	bhaden@hrccb.org	540.433.3100	Yes			Brandy Haden	Allison Garcia (QBS faculty) Evenor Aleman Tony Cruz • Michelle Ramirez • Soo-ok Seth	• CCBHC Grantee

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20	Henrico Area Mental Health and Developmental Services (visit site)	Yvonne Russell	Quality Management Division	rus03@henrico.us	804.727.8514	Yes	Yes	Yes	Yvonne Russell Hixon	Steven • Blanca Gomez-Torres • Edleyne Delgado • Karen Rodriguez	Member of the Refugee Healing Partnership
21	Highlands Community Services Board (visit site)	Rebecca Holmes	Clinical Director	rholmes@highlandscsb.org	276.525.1413	No	No	No	Elizabeth Lambert		
22	Horizon Behavioral Health (visit site)	No designated contact									
23	Loudoun County Community Services Board (visit site)	No designated contact									
24	Middle Peninsula-Northern Neck Community Services Board (visit site)	Cheryl Matteo-Kerney, M.Ed., ICPS	Director, Prevention Services Division	cmatteo-kerney@mpnn.state.va.us	804.642.5402	No	No	No		Gina Endres	
25	Mount Rogers Community Services Board (visit site)	Wendy Gullion MEd, QMHP	Director of Compliance and Quality Assurance	wendy.gullion@mrcsb.state.va.us	276.223.3217				Wendy Guillon	Deborah Padron	CCBHC Grantee
26	New River Valley Community Services (visit site)	Deborah Whitten Williams	Director, Finance & Administration	dwhitten-williams@nrvc.org	540.961.8415	Yes	Yes	Yes	Deborah Whitten Williams (Faculty)	• Liz Alva • Lisa Buonomano • Brenda Calderon • Sarah Clark • Juan Polanco • Courtney Scherer	CCBHC Grantee Intragency CLC Facilitator Training qualification We provide diversity training to all staff at hire date and every year thereafter. Offer a menu of trainings that we offer in our local communities and for other CSBs.
27	Norfolk Community Services Board (visit site)	Sally D. Berger, Ed.D., LPC	Bureau Manager for Corporate Compliance	Sally.Berger@norfolk.gov	757.823.1693	No	No	yes	Todd McGehee	• Myrna Rogers • Fanny Howell	
28	Northwestern Community Services Board (visit site)	Jan Donovan	Compliance Coordinator	idonovan@nwcsb.com	540.636.4250 ext. 2240	No	No	Yes	Jan Donovan		
29	Piedmont Community Services Board (visit site)	Ron Hairston	Director of Human Resources	rhairston@piedmontcsb.org	276.632.2108 ext 1331	No	No	No	Anne Gibson		
30	Planning District One Behavioral Health Services (visit site)	Eric Greene Celinda Fuchs	Clinical Director and Language Needs Coordinator	egreene@frontierhealth.org and cfuchs@frontierhealth.org	276.523.8341 (Greene) and 423.467.3726 (Fuchs)	No	No	Yes		• Carla Cornett • Celinda Fuchs	Kristie Hammond - Title VI Officer - responsible for training and compliance khammond@frontierhealth.org 423 467 3705
31	Portsmouth Department of Behavioral Healthcare Services (visit site)	Elaine Breathwhite	Executive Director	ebreathwaite@portsmouthva.gov	757.393.8618	Yes	Yes	No			
32	Prince William County Community Services Board (visit site)	Laurie Olivieri	Quality Improvement Manager	lolivieri@pwcgov.org						• Angel Maria Leon-Byrd • Giulia Michonski	
33	Rappahannock Area Community Services Board (visit site)	Lisa Bruer, MA, MBA	Consumer Affairs/Human Rights Advocate	lbruier@racs.state.va.us	540.899.4616	No	Yes	No	Lisa Bruer	• Ana Morales • Yasnia Poston • Anapuala Ojeda	CCBHC
34	Rappahannock-Rapidan Community Services Board (visit site)	Katia L. Luna, SPHR, SHRM-SCP		KLuna@rrcsb.org	540-825-3100 ext. 3216	No	Being Updated	yes		Gisselle Morales	
35	Region Ten Community Services Board (visit site)	Jane Lewis	Senior Director of Quality Improvement and Standards	jane.lewis@regionten.org	434.970.1282	In process	Not currently	Title VI plan	Jane Ellis (Faculty) Jane Lewis	Varinia Rood Annette Rood	
36	Richmond Behavioral Authority (visit site)	Michael Tutt	Manager, Human Resources Division	tuttm@rbha.org	804.819.5223				John Coleman Jennifer Thomason	• Melanie Demaree • Megan Hanrahan	CCBHC Grantee
37	Rockbridge Area Community Services Board (visit site)	Kelly Coleman and Terri Bsullak	Co-Chairs of Cultural Competence Committee	khartless@racs.org and tbsullak@racs.org	540.462.6676 and 540.462.6630	Yes	Yes	No			
38	Southside Community Services Board (visit site)	Kenneth Schwartz	Information Services & Quality Director	kschwartz@sscsb.org	434.570.1565	No	No	No			

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39	Valley Community Services Board (visit site)	Kathy Baker and Tina Martina	Chair and Vice Chair of the Cultural Competence Committee	kbaker@vcsb.org tmartina@vcsb.org	540.213.7527	Yes	No	Yes		Catherine Detweiler	Operational Cultural Competence Committee
40	Virginia Beach Community Services Board (visit site)	checking with Dannette R. Smith, M.S.W.									
41	Western Tidewater Community Services Board (visit site)	Anita Morris	Administrator, Care Management Services	amorris@wtcsb.org	757.942.1020	No	No	No			
42	DBHDS FACILITIES										
43	Catawba Hospital	Adrien Monti, LCSW	Director of Social Work	Adrien.Monti@dbhds.virginia.gov	540.375.4300	Yes	Yes	Finalizing now	Rachel Lane Adrien Monti	Sailaja Kavuru Reshma Patel	
44	Central State Hospital	David Chu	CLAS Coordinator	David.Chu@dbhds.virginia.gov	804.524.7414	Yes	Yes	Yes	<ul style="list-style-type: none"> • David Chu • Brandi Justice • Millicent McFadden 	Stephen Robles-Crespo	
45	Commonwealth Center for Children & Adolescents	Adrian King	Training Director	Adrian.king@dbhds.virginia.gov	540.332.2100	No	No	No	Adrian King	<ul style="list-style-type: none"> • Olivia Loya Chaparro • Claire Comar 	
46	Eastern State Hospital	Ericka Ward	Training Coordinator	Ericka.ward@dbhds.virginia.gov	757.208.7550	Yes	No	Early working phase	Ericka Ward (Faculty) Pamela Parham	<ul style="list-style-type: none"> • Dypghina Mueller • Sharon Appia • Gloria Garcia • Myriam Graves • Mary Iskarous • Betsy Lakowsky • Maria Liona • Miho Outhouse • Tanya Wells 	
47	Hiram W. Davis Medical Center	Mary Brandon, RN and Bernadette Burton	Training Director	Mary.Brandon@dbhds.virginia.gov and Bernadette.Burton@dbhds.virginia.gov	804.518.3719 and 804.524.4600	Yes	No	Yes	Mary Brandon David Chu		Have a list of onsite employees that are in the language pool. CLC training is required for all employees on hire and is included in the orientation schedule. This is a one hour class. Work with CSH in a joint committee that meets quarterly to ensure both facilities are meeting the CLC standards. Language Access plan includes a list of onsite employees that are in the language pool.
48	Northern Virginia Mental Health Institute									<ul style="list-style-type: none"> • Jesse Figueroa • Nida Amal • Sunpreet Dadwal • Leddy Espinal • Evelyn Fuentes • Lisset Gunes • Kuldeep Kaur • Pilar Leiva-Diban • Elsa Ramirez • Rachel Walls 	
49	Piedmont Geriatric Hospital	Hilda Foster	Risk Manager	hilda.foster@dbhds.virginia.gov	(434) 767-4516	yes	yes	yes	Deirdre Ramirez		
50	Southern Virginia Mental Health Institute	Cheryl Chittum Marina Cano, LCSW	Director of Clinical Services	Cheryl.Chittum@dbhds.virginia.gov Marina.Caro@dbhds.virginia.gov	434.773.4229 434.773.4335	No	No	Yes	Marina Cano		We do have a 1 page flyer posted in nurses stations on how to access the language line.

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51	Southwestern Virginia Mental Health Institute	Ginny Moorer	Training and Development Coordinator	Ginny.Moorer@dbhds.virginia.gov	276.783.1200	Yes	Yes	Yes		Ginny Moorer-Shields (Faculty)	We teach a class (monthly) on culture and diversity to all new hires, have an annual refresher course on those topics and others related to CLC in the KC for all staff, and have biannual culture/diversity activities/workshops for the individuals receiving care at SWVMHI. We also maintain 3 bulletin boards throughout the facility where we share information about culture and diversity.
52	Virginia Center for Behavioral Rehabilitation (VCBR) Western State Hospital	Stephanie Pechura	Assistant Director	stephanie.pechura@dbhds.virginia.gov	434-767-7860	TBD					
53		Judith Curry-El and Christy Cacciapaglia	Clinical Psychologist and Director of Community Relations	Judith.Curry-El@dbhds.virginia.gov and Christy.Cacciapaglia@dbhds.virginia.gov	(540)332-8111 and 540-332-8200	Yes	Yes	Yes		Judith Curry-El Mary Pryor Alejandro Rosa	1) We have a 7 page Hospital Instruction #1712 which is titled Language Access Services for Individuals with LEP or other Communication or Language Barriers. Two attachments to that HI have Instructions for (1) Communication Assistance Resources for Individuals who are Deaf and Hard of Hearing (2) Interpreter's Role Responsibilities, Medically Competent Language Interpreter, Sign Language and Telephonic Interpreters. This second attachment will need to be updated following your definitions of Qualified Interpreter's (Untrained speakers of foreign language, Bilingual staff level 1, 2 and 3. And Credentialed Interpreters) 3) The CLCC Committee meets monthly and we have divided duties on language, culture, gender issues, training. This has been a very robust group that has been working on: finding staff willing to be trained in the 40 hour Spanish Interpreter Certification Training, offering an in-house Spanish introductory course for staff i.e. informal conversation. A Continuing Medical Education lecture on gender issues (to be taped for all staff to have access.) A CME by the International Nurses working at Western. Judith has incorporated Culture/Language in her new employee orientation. We plan to include a section in our CORE Training for 2017 on Gender/Cultural Issues.
54	DBHDS TRAINING CENTERS										
55	Central Virginia Training Center	Lynda Gentry Gary Anthony		suncia.meadows@dbhds.virginia.gov	434-947-6327						
56	Southeastern Virginia Training Center	Valjean (Dick) Roberts and Tabatha Mamorno	Director PCS and Human Resources	Dick.Roberts@dbhds.virginia.gov and tabatha.momorno@dbhds.virginia.gov	(757) 424-8270 and (757) 424-8203					Tabatha Mamorno	Developing a CLC committee currently
57	Southwestern Virginia Training Center	April Alford and Danyale Lundy	HR Consultant/Recruitment Specialist	April.Alford@dbhds.virginia.gov and Danyale.Lundy@dbhds.virginia.gov	276.728.1117	yes	yes	yes		Patricia Bullion	