Regional Deaf Services Program, Southwest, Virginia

Michael Bush, LPC
Regional Coordinator of Deaf Services
Cumberland Mountain Community Services
Our Mission

Provide Deaf, Hard of Hearing, and Deaf-Blind consumers mental health, substance abuse and intellectual disability services that are culturally sensitive and delivered in the individual’s preferred mode of communication.

• By making communication a non-issue, consumers stay in services and receive treatment.

• Using ASL interpreters is clinically successful in the medical field, not in the behavioral health field.
Growing Services Since 1999

- When the program was established there were 6 deaf consumers receiving services in the region.
- We now have a case load of 56 consumer with new referrals monthly.
## Services Provided

<table>
<thead>
<tr>
<th>Services Provided</th>
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<tbody>
<tr>
<td>24/7 Crisis Pre-screening</td>
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<tr>
<td>Case Management</td>
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<tr>
<td>Individual Therapy</td>
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<tr>
<td>Psychiatric Evaluation</td>
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<td>Medication Clinic</td>
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<tr>
<td>Discharge Planning</td>
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<tr>
<td>Mental Health Supports (limited)</td>
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<tr>
<td>Urgent Interpreting for CSB/BHA</td>
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<tr>
<td>Counseling with ID consumers</td>
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<td>Training, Education, Consultation</td>
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The Deaf Services Program “owns the case” and keeps partner CSBs informed, or we share service provision, coordinating on every level.

The availability of this specialized care makes our program the most progressive rural mental health program for the deaf in the nation.
Sign Fluent Clinicians

- Regional Coordinator: Mike Bush, LPC
- Case Manager: Lorrie Taylor, BSW
- Psychiatrist: (p/t) Jana Dreyzehner, M.D.
- MH Support: (p/t) Wendy Dukes, BSW

We were early pioneers in the use of tele-psychiatry services with the deaf, extending psychiatric care to 10 offices around the region.

We now communicate with consumers in their own homes through “video phones.”
Keys to Program Success

• Excellent collaboration with referral sources who we also treat as customers: DARS, Schools, DSS, DBVI, VDDHH

• 100% leadership and fiscal support from every CSB/BHA in our region:

  Planning District One/Frontier Health
  Highlands Community Services
  Mt. Rogers Community Services
  New River Valley Community Services
  Dickenson County Behavioral Health Services
  Cumberland Mountain Community Services
Thank you

• For more information contact Mike Bush at (276) 971-7672 cell/text

• Visit our website for informational videos: www.cmcasb.com