REACH
Regional Education Assessment Crisis Services Habilitation

ADULT CRISIS SERVICES

Fact Sheet for Providers

Who is eligible?

Individuals 18 years old and above with a documented intellectual or developmental disability and experiencing mental health or challenging behavioral needs. REACH admissions are approved based on the team's review of individual needs, situation, and assessment information.

What does REACH Adult Crisis Services do?

REACH provides 24/7 mobile crisis intervention and stabilization as well as on-call services to eligible individuals and their families.

Services may consist of:

- Phone triage & consultation
- On-site crisis stabilization
- Linkages to services & cross-systems crisis planning
- Short-term crisis & prevention stays at the Crisis Therapeutic Home

REACH will work with the individual & system of supports to prepare for future crises, reduce the frequency of needed interventions, and support ongoing stability in the community.

What is the Crisis Therapeutic Home?

The Crisis Therapeutic Home (CTH) is a 6-bed, *short-term* home for individuals in need of more structured, therapeutic support. Admissions to the CTH are determined based on capacity, individuals' needs, and assessment information.

REACH's Role with Emergency Services

REACH staff are *not* certified pre-screeners and will *not* replace Emergency Services (ES) for mental health crises.

During a crisis, REACH may:

- Provide on-site support and collaborate with ES to help stabilize individuals & reduce risk of hospitalization
- Assist with crisis de-escalation, engage in problem solving, and assist individuals with use of coping strategies
- Connect individuals with additional local services

How to make a referral to REACH:

Contact the toll free information and crisis line 1.855.887.8278 or email REACHinfo@nrvcs.org. Referrals submitted by email must be encrypted for protection of Private Health Information. If you do not have the ability to encrypt emails, please submit a fax to 540.267.3403.

Questions?
REACH Region III
824 W. Main St., Radford, VA 24141
Toll Free Information & Crisis Line: 1.855.887.8278