

# U-P-D-A-T-E

**IDOLS will remain operational until further notice!  
IDOLS will not be taken offline July 24<sup>th</sup>!**

If you have questions please call 804-663-7290 (the DD waiver help line) and leave a message and an analyst will return your call.

## **Questions about WaMS:**

The Waiver Management System (WaMS) HELPDESK is available for CSBs and Providers to create their Admin Accounts!

Please see instructions below:

- Provider Registration for WaMS
  - Please see below the WaMS production URL, username and password for providers to register their WaMS user accounts.

**URL:** <https://www.wamsvirginia.org/WaMS/Ltss.Web/Register>

**Username:** provider

**Password:** wpS%5Fwe

## **General Assistance and Questions:**

**The WaMS helpdesk is available to assist users with logon and functionality. If you have questions, call **844-4VA-WaMS** (844-482-9267)**