

# COMMUNITY ABUSE ALLEGATION/NEGLECT REPORT

Program Name \_\_\_\_\_ Date Reported \_\_\_\_\_

Program Disability  MH  MR  SA Core Service \_\_\_\_\_

Site Name \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Phone Number \_\_\_\_\_

Person calling in report: \_\_\_\_\_ Phone Number \_\_\_\_\_

## CLIENT

First Name \_\_\_\_\_ MI \_\_\_\_\_ Last Name \_\_\_\_\_

SSN \_\_\_\_\_ Birth Date \_\_\_\_\_ Gender:  M  F  U

Race:  Black/African American  American Indian  Alaskan Native  Other

White/Caucasian  Asian/Pacific Islander  Unknown

Status:  Active  Discharged Status Date \_\_\_\_\_

Surrogate Decision Maker \_\_\_\_\_

Relationship:  Adult Son/Daughter  Parent  Spouse

Legal Guardian/Attorney  Relative  Other

Client Street Address: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Phone Number \_\_\_\_\_

## ABUSE ALLEGATION

Abuse Date \_\_\_\_\_ Time \_\_\_\_\_ Location \_\_\_\_\_

Alleged Abuse (Circle all that apply)

Physical Verbal Sexual Peer To Peer Neglect Seclusion/Restraint Exploitation Other

Description of Alleged Abuse: \_\_\_\_\_

Client Injury (Circle all that apply)

Patient Injured: Bruises Fractures Lacerations Other Injury Death

Description of Physical/Medical Findings: \_\_\_\_\_

Abuse Reported By: First Name \_\_\_\_\_ MI \_\_\_\_\_ Last Name \_\_\_\_\_

Abuse Reported To: First Name \_\_\_\_\_ MI \_\_\_\_\_ Last Name \_\_\_\_\_

Reported Date \_\_\_\_\_ Reported time \_\_\_\_\_

**COMMUNITY ABUSE ALLEGATION/NEGLECT REPORT**

**NOTIFICATION**

Date Director Notified \_\_\_\_\_ Time \_\_\_\_\_ ( ) Notify Licensing

Date Licensing Notified \_\_\_\_\_ Time \_\_\_\_\_ Date Advocate Notified \_\_\_\_\_ Time \_\_\_\_\_

Date Surrogate Dec. Notified \_\_\_\_\_ Time \_\_\_\_\_ Date Case Mgr. Notified \_\_\_\_\_ Time \_\_\_\_\_

**Department of Social Services Notification**

First name \_\_\_\_\_ MI \_\_\_\_\_ Last Name \_\_\_\_\_ Date Notified \_\_\_\_\_ Time \_\_\_\_\_

Method of Notification \_\_\_ Phone \_\_\_ Mail

DSS Findings \_\_\_ Chose Not to Participate \_\_\_ Founded \_\_\_ In Need of Protective Services  
\_\_\_ Letter re: Abuse Findings \_\_\_ Phone Call \_\_\_ No Longer Need Protective Services  
\_\_\_ Reason to Suspect \_\_\_ Other \_\_\_ Not Founded/Doesn't Need Protective Ser.

**Police Notification**

( ) Suspected Criminal Activity

Local Police Name \_\_\_\_\_ Local Police Dept. Name \_\_\_\_\_ Date Notified \_\_\_\_\_

State Police Name \_\_\_\_\_ State Police Dept. Name \_\_\_\_\_ Date Notified \_\_\_\_\_

**ADMINISTRATIVE INVESTIGATION**

Date of Investigation \_\_\_\_\_ Time \_\_\_\_\_

Administrative Investigator(s) First Name: \_\_\_\_\_ MI \_\_\_\_\_ Last Name: \_\_\_\_\_  
First Name: \_\_\_\_\_ MI \_\_\_\_\_ Last Name: \_\_\_\_\_  
First Name: \_\_\_\_\_ MI \_\_\_\_\_ Last Name: \_\_\_\_\_

Findings: \_\_\_ No Abuse \_\_\_ Abuse Substantiated \_\_\_ Insufficient Evidence \_\_\_ Inappropriate Behavior

Date of Initial Findings \_\_\_\_\_ Time \_\_\_\_\_

Director's Disposition: \_\_\_ No Abuse \_\_\_ Abuse Substantiated \_\_\_ Insufficient Evidence \_\_\_ Inappropriate Behavior

Date of Director's Disposition \_\_\_\_\_ Time \_\_\_\_\_

Director's Remarks: \_\_\_\_\_

**Notification of Findings and Right to Appeal Dates:**

Advocate \_\_\_\_\_ Client \_\_\_\_\_ Surrogate Decision Maker \_\_\_\_\_ Case Manager \_\_\_\_\_

Responsible Advocate/CSB Contact Name \_\_\_\_\_

**COMMUNITY ABUSE ALLEGATION/NEGLECT REPORT**

**ALLEGED ABUSER**

(Enter as many alleged abusers as necessary. Attach additional paper if necessary.)

**FIRST NAME** \_\_\_\_\_ **MI** \_\_\_\_\_ **LAST NAME** \_\_\_\_\_

**Position/Relation (check the one that applies):**

- |                                       |                                       |   |   |
|---------------------------------------|---------------------------------------|---|---|
| <input type="checkbox"/> Physician    | <input type="checkbox"/> Nurse        | <input type="checkbox"/> Other Resident     | <input type="checkbox"/> Human Services Care Staff Member |
| <input type="checkbox"/> Psychologist | <input type="checkbox"/> Teacher      | <input type="checkbox"/> Social Worker      | <input type="checkbox"/> Transportation Staff Member      |
| <input type="checkbox"/> Psychiatrist | <input type="checkbox"/> Dentist      | <input type="checkbox"/> Therapist          | <input type="checkbox"/> Kitchen Staff Member             |
| <input type="checkbox"/> Security     | <input type="checkbox"/> Family       | <input type="checkbox"/> Friend/Visitor     | <input type="checkbox"/> Maintenance Staff Member         |
| <input type="checkbox"/> Clerk        | <input type="checkbox"/> Volunteer    | <input type="checkbox"/> Aide/Technician    | <input type="checkbox"/> Admin/Support Staff Member       |
| <input type="checkbox"/> Team Leader  | <input type="checkbox"/> Case Manager | <input type="checkbox"/> Authorized Rep.    | <input type="checkbox"/> Housekeeping Staff Member        |
| <input type="checkbox"/> Unknown      | <input type="checkbox"/> Other        | <input type="checkbox"/> Resident Counselor |   |

**Action Taken (check all that apply):**

- |                                      |   |  |
|--------------------------------------|---|--|
| <input type="checkbox"/> Terminated  | <input type="checkbox"/> Remedial Training  | <input type="checkbox"/> No Action                   |
| <input type="checkbox"/> Transferred | <input type="checkbox"/> Verbal Counseling  | <input type="checkbox"/> Referral to Judicial System |
| <input type="checkbox"/> Suspended   | <input type="checkbox"/> Written Counseling | <input type="checkbox"/> Other                       |
| <input type="checkbox"/> Resigned    | <input type="checkbox"/> Monitoring         |  |

Action Taken Remarks \_\_\_\_\_

**FIRST NAME** \_\_\_\_\_ **MI** \_\_\_\_\_ **LAST NAME** \_\_\_\_\_

**Position/Relation (check the one that applies):**

- |                                       |                                       |   |   |
|---------------------------------------|---------------------------------------|---|---|
| <input type="checkbox"/> Physician    | <input type="checkbox"/> Nurse        | <input type="checkbox"/> Other Resident     | <input type="checkbox"/> Human Services Care Staff Member |
| <input type="checkbox"/> Psychologist | <input type="checkbox"/> Teacher      | <input type="checkbox"/> Social Worker      | <input type="checkbox"/> Transportation Staff Member      |
| <input type="checkbox"/> Psychiatrist | <input type="checkbox"/> Dentist      | <input type="checkbox"/> Therapist          | <input type="checkbox"/> Kitchen Staff Member             |
| <input type="checkbox"/> Security     | <input type="checkbox"/> Family       | <input type="checkbox"/> Friend/Visitor     | <input type="checkbox"/> Maintenance Staff Member         |
| <input type="checkbox"/> Clerk        | <input type="checkbox"/> Volunteer    | <input type="checkbox"/> Aide/Technician    | <input type="checkbox"/> Admin/Support Staff Member       |
| <input type="checkbox"/> Team Leader  | <input type="checkbox"/> Case Manager | <input type="checkbox"/> Authorized Rep.    | <input type="checkbox"/> Housekeeping Staff Member        |
| <input type="checkbox"/> Unknown      | <input type="checkbox"/> Other        | <input type="checkbox"/> Resident Counselor |   |

**Action Taken (check all that apply):**

- |                                      |   |  |
|--------------------------------------|---|--|
| <input type="checkbox"/> Terminated  | <input type="checkbox"/> Remedial Training  | <input type="checkbox"/> No Action                   |
| <input type="checkbox"/> Transferred | <input type="checkbox"/> Verbal Counseling  | <input type="checkbox"/> Referral to Judicial System |
| <input type="checkbox"/> Suspended   | <input type="checkbox"/> Written Counseling | <input type="checkbox"/> Other                       |
| <input type="checkbox"/> Resigned    | <input type="checkbox"/> Monitoring         |  |

Action Taken Remarks \_\_\_\_\_

**WITNESS**

(Enter as many witnesses as necessary. Attach additional paper if necessary.)

First Name \_\_\_\_\_ MI \_\_\_\_\_ Last Name \_\_\_\_\_

**INTERNAL INVESTIGATION REPORT FORMAT**    Page 1  
**Abuse and Complaints**

1. Description of the incident to include:

- Date and time alleged incident took place—state whether actual or estimated
- Location of alleged incident
- List all those persons involved (include name, position, title)
- List those persons who were witnesses to the incident (include name, position, title)
- What happened – describe the incident in detail

2. Notification of incident made to (include date and time):

- Authorized Representative/Surrogate Decision Maker
- Department of Social Services
- Police (also include name of department and person to whom report was made)

3. Investigation Summary and Statements:

- Describe investigative process (who was interviewed)
- Attach copies of written statements from all staff involved
- Attach copy of written statement of client(s) involved (client written or dictated)

4. Staffing Issues – include statements and assess and make recommendations regarding the following:

- Evaluation of staff to client ratios (e.g. were a sufficient number of staff on duty?)
- Placement/assignment of staff (e.g. were staff assignments made appropriately?)
- Location (e.g. was staff where they were supposed to be?)
- Training (e.g. did staff have the appropriate training to do what they were doing? How recently was training completed? Was staff competency assessed?)
- Were policies and procedures followed by those involved?

**INTERNAL INVESTIGATION REPORT FORMAT**  
**Abuse and Complaints**

page 2

5. Conclusion – make a determination of:

- Abuse
- No abuse
- Founded (complaint)
- Unfounded (complaint)
- Inappropriate Behavior
- Insufficient Evidence

6. Action to be taken:

- What action will be taken?
- When will the action be taken (date/time frame?)
- Will there be an assessment of action taken if appropriate?

7. Notification of conclusion and right to appeal decision:

- Name and title of the person responsible for making this notification.
- Names of persons notified and date of notification of Representative/Surrogate Decision Maker and consumer)

8. Signatures, title and date signed:

- Of the person who prepared the report
- The executive director or administrator