

FINAL

Chesterfield Local Human Rights Committee (CLHRC)

January 23, 2012

Committee Members Present:

Mr. Craig Gross, Chair
Ms. Mauretta Copeland, Vice Chair
Ms. Roxanna Ronquillo
Mr. Charles Armstrong
Ms. Dina Phelps
Mr. Linwood Alford
Ms. Susan Foster, Secretary

Absent:

Staff:

Mrs. Karen Mingloski, LHRC Staff Support (Chesterfield)
Ms. Carrie Flowers, Human Rights Office

Guests:

Mr. Keith Clark, Chesterfield CSB

Affiliates Present

Ms. Karyn Carpenter, Chesterfield CSB
Ms. Kimberly Harris, Community Interventions
Mr. Gene Cash, Counseling Alliance of Virginia
Ms. Inger Wyatt, Covenant Homes LLC
Ms. Gina Koke, Grafton Schools
Mr. Jonathan Haggler, H&W Enterprises of NC, LLC
Ms. Kina Thomas, H&W Enterprises of NC, LLC
Mr. Terrence Moore, J&M Adult Care Services
Ms. Linda Jones, Jerolin Management Services
Ms. Nekisha Adekoya, Jerolin Management Services
Ms. Dane's Weddel, Kids in Focus, A ResCare Company
Ms. Cheryl Nero, Langhorne Family Care
Mr. Jamie Knight, Lyle Professional Consulting
Mr. Maurice Morgan, Jr. New Pathways Youth Services, Inc.
Ms. Tonya Morgan, New Pathways Youth Services, Inc.
Mr. Felix Foloruns, Olmeja Advocacy Services
Mr. Marcel Higgins, Overcomers Day Services, LLC
Ms. Kim Higgins, Overcomers Day Services, LLC
Mrs. Amel Shelton, Quality Life Family Services, LLC
Ms. Christina Rivers, Rivers Assisted Living
Mr. Damion Mason, Second Chances Youth Services
Mr. Cedric Moore, Spectrum Transformation Group
Ms. Wauchula Reed, Turning Point Mental Health Services, LLC
Ms. LaKesha Broussard, Village Children & Family Services
Ms. Donna Smith, Village Children & Family Services
Mr. Vincent Walker, YES Behavioral Health
Mr. Joseph Cason, YES Behavioral Health
Mr. Stephen Parson, Jr., YES Behavioral Health
Ms. Cheryl Woods, YES Behavioral Health

1. Call to Order

A quorum being present, Chair Craig Gross called the Chesterfield Local Human Rights Committee meeting to order at 5:31pm at Chesterfield Mental Health Support Services, 6801 Lucy Corr Boulevard, Chesterfield. Chair Gross asked for introductions of those present.

2. Approval of Minutes

A motion was made and seconded to approve the minutes of November 28, 2011.

Ayes: Mr. Gross, Ms. Ronquillo, Ms. Copeland, Mr. Armstrong, Ms. Phelps, Mr. Alford, Ms. Foster

3. Matters of the Public

Mr. Gross entertained comments to open the floor for items of interest to the committee. There were no matters of the public brought forward.

4. Old Business

- **Jerolin Management Services** – LHRC requested the policy show procedures of how group home/day providers communicate around injury. The policy submitted didn't address specifically "Person fell last night and so you might see bruises today". Ms. Jones responded they do this, but will put it on paper for next meeting.

5. New Business

A. Program Expansion

- **YES Behavioral Health – Psychosocial Rehabilitation Program**
YES distributed a program description and noted they previously had license for the service in 2009 but released the license because the program had not been fully developed. YES Behavioral Health intends to pursue the clubhouse model and has submitted appropriate paperwork to Licensure. Licensing needs the program to be affiliated through the LHRC process. Mr. Parsons has been in contact with Mr. Saltzburg (Licensing) to address some of the questions that have arisen.

A motion was made and second to accept the program expansion of YES Behavioral Health for the Psychosocial Rehabilitation Program pending approval from Licensure and Human Rights office.

B. Quarterly Report of Human Rights Activities

Mr. Gross entertained reports from each provider on events occurring during the period of November and December 2011.

Chesterfield CSB – Quarterly: no allegations of abuse/neglect, and no complaints. Annual: 6,124 individuals served; 8 allegations of abuse/neglect - 5 physical of which 2 were founded; 1 sexual allegation not founded; 1 other not founded; 1 formal complaint that was resolved below director level.

Community Interventions LLC Quarterly: no allegations/abuse. Annual license received. Annual: 1 informal complaint resolved; served 7 annually, although serving 4 currently

Covenant Homes - Quarterly: reported 1 allegation of neglect (peer to peer) which was founded. Annual: 10 individuals served; 2 allegation of neglect (unfounded); licensing visit on 12/14/11 – Corrective Action Plan submitted.

Counseling Alliance of Virginia LLC - Quarterly: no allegation of abuse/neglect; site visit by Licensure on 11/30/11 and received email that CAVA should be licensed this week. Annual: 85 individuals served; no allegations of abuse/neglect.

Grafton Schools Quarterly: 5 allegations (2 peer to peer, 1 neglect; 1 physical allegation). Two Grafton staff applied to serve on other LHRCs. Annual: 57 individuals served; 19 allegations of abuse/neglect (1 physical, 9 neglect, 9 peer to peer); 5 complaints all resolved through informal process.

H&W Enterprises, LLC Quarterly: no allegations of abuse/neglect. Annual: 7 individuals served; no allegations of abuse/neglect. Licensure is due for a visit in February.

J & M Adult Care Services, LLC Quarterly: 1 allegations of abuse, unfounded, and 1 allegation of neglect which was founded. Annual: 6 individuals served; 3 allegations of abuse/neglect.

Jerolin Management Services Quarterly reported one allegation of neglect; one restraint. Day support allegation – consumer has history of physical aggression; LHRC asked about the alternatives are they looking at (psychiatrist, behavioral consultant) – they have not explored these options, but is encouraged (teach replacement skills). Licensing Corrective Action Plan has them working on getting staff retrained and should be finished by the end of the month. Annual served 29 consumers; 7 allegations of abuse/neglect (3 were physical; 2 neglect; 2 peer-to-peer neglect). *Revise Annual report, resubmit and review at March meeting.*

Kids in Focus, Kids in Focus II, Girls in Focus, Little Kids in Focus, Little Kids in Focus II Quarterly served 42 individuals; 1 allegation of neglect that is unfounded; 1 formal complaint – parent has concerns about services, parent has not yet responded to latest correspondence. Per Carrie Flowers, parent has responded to Licensing. Human Rights & Licensure visit on 12/12/11, and Correction Action Plan has been submitted. Annual: served 112 individuals; 19 allegations of abuse/neglect (7 physical, 10 neglect, 2 restraint); 3 complaints (2 informal, 1 formal) all closed

Langhorne Family Care Quarterly served 8 clients at 3 homes; no allegations of abuse/neglect. Annual: served 8 individuals; 1 “other” report.

Lyle Professional Consulting Quarterly 45 individuals served; no allegations of abuse/neglect. Annual: 92 individuals served; no allegations of abuse/neglect.

New Pathways Youth Services, LLC Quarterly no individuals served; 12/22/11 conditional licensed received. Annual no individuals served.

Olmeja Advocacy Services Quarterly 30 individuals served; no allegations of abuse/neglect. Annual: 38 individuals served; no allegations of abuse/neglect. License has been issued.

Overcomers Day Services, LLC Quarterly no allegations of abuse/neglect; Licensure issued a citation and the Corrective Action Plan was submitted. Annual: 25 individuals served; no allegations of abuse/neglect.

Quality Life Services – Quarterly reported no allegations of abuse/neglect; serving 17 individuals. Visit at Day Support location from Licensing on 12/12/11. No citations were issued; renewal on day support license. Purchased home on Otterdale Road and will be requesting program expansion at the next meeting. Currently operate 4 group homes at full capacity (all one level homes). Annual: served 18 individuals; 1 complaint resolved at director level.

Rivers Assisted Living Quarterly no allegations of abuse/neglect; Annual: 4 individuals served; no allegations abuse/neglect.

Second Chances Youth Services Quarterly no allegations of abuse/neglect; no complaints. Annual – serving 65 individuals; 3 complaints (1 assurance of rights; 2 services) that were resolved (*Revise and resubmit for next meeting*)

Spectrum Transformation Group Quarterly no allegations of abuse/neglect. Annual: 25 individuals served; no allegations of abuse/neglect.

Turning Point Mental Health Services Quarterly no allegations of abuse/neglect; not serving any clients at this time.

Village Children & Family Services Quarterly no allegations of abuse/neglect; inspection was conducted on 11/4/12, and they have received their annual license; in the process of developing new marketing materials to include information on joining LHRC. Annual: 14 individuals served; no allegations of abuse/neglect.

YES Behavioral Health Quarterly 3 allegations of abuse/neglect; 1 peer to peer, 4 others. Annual: served 196 consumers; 15 allegations of neglect (2 sexual; 10 peer to peer; 3 other); 1 informal complaint that was resolved below directors level

A motion was made and seconded to accept the above Quarterly Human Rights Reports as submitted/corrected.

6. Advocates Report

Ms. Flowers reported that A Dab of Hope, LLC is no longer licensed by DBHDS as of 11/21/11.

State Human Rights Committee (SHRC) meets on January 27th, in Richmond at Central Office (Jefferson Building). Ms. Flowers distributed copies of the Human Writes newsletter, and highlighted some of the activities listed.

7. Announcements / Updates

Mrs. Mingloski noted the next regular meeting will be held on Monday, March 26, 2012, and all providers are asked to submit the Quarterly Report of Human Rights Activities form for the reporting period of January and February, and any other agenda requests by **March 9th, 2012.**

8. Adjournment

There being no further business, the meeting was adjourned at 6:45pm. The next regular scheduled meeting will be held **March 26, 2012.**