

Crater Local Human Rights Committee Minutes

March 11, 2010

Committee Members Present:

Ms. Jean Grim, Chair
Mr. Edward Barlow, Vice-Chair
Mr. Carlton Starke
Ms. Mary Trotter
Ms. Audrey Wood

Committee Members Absent:

Mr. Stonewall Odom
Mr. Daniel Moore

Affiliates Present:

Mr. James Scott III, Adult Activity Services
Ms. Marilyn Newby, Agape Unlimited Inc. I, New Beginning, Inc., Phoenix-N-Peace
Ms. Beatrice Johnson, Agape Unlimited Inc. II
Mr. Clarence Dilworth, Benchmark Residential Services & Dan-Poe-Dil, Inc.
Ms. Rebecca Highland, DePaul Community Resources
Ms. Jocelyn Hamilton, District 19 CSB
Ms. Kathleen Butler, John Randolph Medical Center
Ms. Chanda Batts & Ms. Cynthia Batts, Low Ground Visions, Inc.
Ms. Felicia Daniels, Progressive Adult Rehabilitation Center, Inc. (P.A.R.C.)
Ms. Jeronica Page, Pryor House
Ms. Sandra McCabe, Southside Regional Hospital Inpatient Services
Ms. Janine Johnson, TLAB, Inc.
Mr. Robert Taylor & Dr. Denise Malone, Visions Family Services, Inc.

Affiliates Absent:

Southside Regional Hospital Outpatient Services

Human Rights Advocate Representation:

Beverly Garnes, Human Rights Manager

1. Call to Order

A quorum being present, Chair Jean Grim called the Crater Local Human Rights Committee meeting to order at 5:45p.m. at District 19 Community Services Board, 20 West Bank St., Petersburg, VA 23803.

2. Approval of Minutes:

A motion was made and seconded to approve the minutes of the January 14, 2010 meeting with corrections.

Ayes: Ms. Trotter, Ms. Wood, Ms. Grim

3. Matters of the Public:

Ms. Grim entertained comments to open the floor for items of interest to the committee.

4. Advocate's Comments:

a. Ms. Garnes reported that the State Human Rights Committee (SHRC) met on March 5, 2010, and reviewed a case regarding a provider who had placed a surveillance camera in a consumer's bedroom area. The provider had not obtained a variance to place a camera in the bedroom. The SHRC determined that this was a human rights violation and ordered the provider to remove the camera immediately.

b. Ms. Garnes reported that the Office of Human Rights is currently down 5 ½ positions.

c. Ms. Garnes reported the following 2009 data results related to LHRCs:

- 79 LHRCs in Virginia.
- 17 LHRCs in Region IV
- 450 Committee Members
- 700+ allegations of abuse
- 548 of those 700 allegations were in state facilities

5. Old Business:

The Committee thanked affiliates for submitting their policies and procedures. Four affiliates have not submitted their P&Ps. They are Low Ground Visions, Inc., Southside Regional Hospital Inpatient Services, Southside Regional Hospital Outpatient Services, and TLAB, Inc. The Committee asked these affiliates to submit their P&Ps for the next meeting.

6. New Business:

District 19 CSB will be transitioning out of the role as Secretary to the Committee. The Committee and D19's Executive Director, Mr. Joe Hubbard, and Director of Operations, Ms. Ginny Travis, met with Ms. Grim, Mr. Barlow and Ms. Garnes on January 26, 2010, to discuss the transition. Mr. Barlow explained to affiliates that everything would be changing (i.e., phone numbers, fax numbers, etc.) and that he would be getting the new information to affiliates. Mr. Barlow introduced Ms. Fabri Claiborne to affiliates. Ms. Claiborne has volunteered to take minutes at the meetings. Mr. Barlow also reported that Ms. Newby may take over the financial responsibilities of the Crater LHRC. D19 will continue to host meetings as needed.

a. Providers

1. Affiliation Request:

None

2. Program Expansion:

None

3. Affiliation Renewal:

None

4. Policy & Procedures Review:

Ms. Garnes reported that she has been reviewing affiliates' policies and procedures. Ms. Garnes reported that some of them need tweaking, particularly with regards to restraint, seclusion, and time-out. Ms. Garnes asked affiliates to please review and revise their policies as needed to bring them into compliance with the current Human Rights Regulations.

5. Event Report Statistics:

Ms. Grim entertained reports from each provider on events occurring during the reporting period of January and March 2010.

Adult Activity Services - Mr. Scott reported no events.

Agape Unlimited I – Ms. Newby reported no events.

Agape Unlimited II – Ms. Johnson reported no events.

Benchmark Residential Services – Mr. Dilworth reported no events; late report.

Dan-Poe-Dil – Mr. Dilworth reported no events; late report.

DePaul Family Services – Ms. Highland reported no events; late report.

District 19 CSB – Ms. Hamilton reported 1 informal complaint.

John Randolph Medical Center – Ms. Butler reported 4 informal complaints and 3 seclusions.

Low Ground Visions, Inc. – Ms. Batts reported no events and 1 program change. She hired 1 new part-time staff for weekends.

New Beginnings, Inc. – Ms. Newby reported 1 allegation of abuse which was unfounded.

Phoenix-N-Peace, Inc. – Ms. Newby reported 1 allegation of abuse which was founded. The employee was terminated. She also reported 1 program change. One facility closed. Both consumers who were living in that facility were moved to another facility and both were satisfied with the new placements.

Progressive Adult Rehabilitation Center, Inc. (P.A.R.C.) – Ms. Daniels reported no events for P.A.R.C. Residential Services. She reported two informal complaints for P.A.R.C. Day

Support. One consumer became ill at the program and was taken to SRMC for treatment. Another consumer was noted to have bruises on his arm after arriving home from the day support. Investigation was conducted and it was concluded that the consumer did not sustain his bruises at the day program.

Pryor House – Ms. Page reported no events.

Southside Regional Medical Center, Inpatient Services – Ms. McCabe reported 2 restraints and 5 seclusions. She also reported 3 program changes. SRMC Inpatient Services has a new Program Director, Ms Vicky Durnford is no longer employed by SRMC, and SRMC has hired a new psychiatrist. Late report.

Southside Regional Medical Center, Outpatient Services – No representation at meeting and no report submitted.

Due to SRMC Outpatient Service not attending and not submitting reports for the past three meetings of the Crater LHRC, Mr. Barlow motioned that SRMC Outpatient Services be suspended from the Crater LHRC until they come into compliance with their affiliation agreement and the Human Rights Regulations.

Ayes: Ms. Trotter, Ms. Wood, Ms. Grim

Ms. Garnes will assist Ms. Grim with the letter to send to SRMC Outpatient Services informing them of the Committee's action.

TLAB, Inc. – Ms. Johnson reported no events; late report.

Visions Family Services – Mr. Taylor reported 3 allegations of abuse for Visions' Residential Services. One allegation was founded and the employee was terminated. Mr. Taylor reported 1 restraint and 1 consumer death for Visions' Day Support program.

7. Announcements / Updates:

- a. Four affiliates have not yet paid their affiliate dues. They are Agape Unlimited, Inc. II, Low Ground Visions, Inc., Southside Regional Medical Center, Outpatient Services, and T'LAB, Inc.
- b. Mr. Barlow will be sending out a letter to affiliates informing them of where to send their reports for the current reporting period.
- c. Chair Grim asked for a volunteer to provide food for the next meeting. Ms. McCabe volunteered.

8. Executive Session:

None

9. Adjournment:

There being no further business, the meeting was adjourned at 7:10p.m. The next regular scheduled meeting will be held May 13, 2010, at District 19 CSB, 2nd floor Board Room.

Jean Grim, Chair

(Date)