

Crater Local Human Rights Committee Minutes

Thursday, May 13, 2010

Committee Members Present:

Ms. Jean Grim, Chair
Mr. Edward Barlow, Vice-Chair
Ms. Mary Trotter
Ms. Audrey Wood
Mr. Daniel Moore

Committee Members Absent:

Mr. Stonewall Odom
Mr. Carlton Starke

Affiliates Present:

Mr. James Scott III, Adult Activity Services
Ms. Marilyn Newby, Agape Unlimited Inc. I, New Beginning, Inc., Phoenix-N-Peace
Ms. Beatrice Johnson, Agape Unlimited Inc. II
Mr. Clarence Dilworth, Benchmark Residential Services & Dan-Poe-Dil, Inc.
Ms. Rebecca Highland, DePaul Community Resources
Ms. Jocelyn Hamilton, District 19 CSB
Ms. Annette B. Richardson, John Randolph Medical Center
Ms. Cynthia Batts, Low Ground Visions, Inc.
Ms. Felicia Daniels, Progressive Adult Rehabilitation Center, Inc. (P.A.R.C.)
Ms. Jeronica Page, Pryor House
Ms. Sandra McCabe & Ms. Sue Smith, Southside Regional Hospital Inpatient Services
Dr. Kaesha Rawlings, Southside Regional Hospital Outpatient Services
Ms. Janine Johnson, TLAB, Inc.
Mr. Robert Taylor, Visions Family Services, Inc.

Affiliates Absent:

None

Human Rights Advocate Representation:

Beverly Garnes, Human Rights Manager

1. Call to Order

A quorum being present, Chair Jean Grim called the Crater Local Human Rights Committee meeting to order at 5:30PM at District 19 Community Services Board, 20 West Bank St.,

2. Approval of Minutes

A motion was made and seconded to approve the minutes of the March 11, 2010 meeting
.Ayes: Ms. Trotter, Ms. Wood, Ms. Grim

3. Advocate's Comments

a. Ms. Garnes reported that the Office of Human Rights is currently down several positions. As of present these positions will not be filled.

4. Old Business

Vice-Chair Edward Barlow recognized the new Secretary of the Crater LHRC, Fabri D. Claiborne. Vice-Chair Barlow briefly discussed communication between Ms. Claiborne and the affiliate via the new email that has been set up. (CraterLHRCsec@yahoo.com) and the new fax number to submit reports. Vice –Chair Barlow explained that a log will now be kept regarding affiliate reports, whether they are On-Time, Late, or not Submitted at all. He also instructed affiliates to update their information on the attendance sheet.

Mr. Barlow clarified any confusion regarding the meeting dates and report deadlines. He reminded the affiliates that a timeline was passed out to members and affiliates during the January 14, 2010 meeting. Copies were pass out again during the May 13, 2010 meeting.

5. New Business

Dr. Keasha Rawlings was introduced by Ms. Sue Smith as the new Program Director of Southside Region Outpatient Services. Edward Barlow mentioned a letter being sent to the SRMC Outpatient Services stating that division had been terminated from affiliation with Crater LHRC due to lack of reporting and meeting attendance in the last year. Dr. Rawlings replied she received and responded to that letter and submitted her response to Chair, Jean Grim. Ms. Grim said she did not receive a letter. Dr. Rawlings will resubmit and fax a copy to the attention of Ms. Beverly Garnes.

Ms. Garnes stated before any action can be taken a special meeting must be arranged with SRMC Outpatient Services.

1. Affiliation Request

Ms. Marilyn Newby will open a new residential home entitled “New Beginnings V” and would like for the home to be affiliated with Crater LHRC. The home will open on Monday, May 30, 2010. There will be eight people housed, the home will have the same services offered as the New Beginnings 1-4.

A motion by Mr. Edward Barlow to New Beginnings V under the Crater LHRC and was seconded by Audrey Wood.

2. Program Expansion

None

3. Affiliation Renewal

None

4. Event Report Statistics

Ms. Grim entertained reports from each provider on events occurring during the reporting period of March and April 2010.

Adult Activity Services - Report submitted On Time

Mr. Scott discussed an incident that occurred on March 11, 2010. Medical assistance was needed for a consumer who arrived at Adult Activity Services, pale and with a bad cough. The AAS Program Director notified the consumer's District 19 Case Manager. The Group Home Staff member arrived to pick up consumer, it is during this time the consumer became disoriented and began to fall to the floor. Both the AAS staff member and Group Home staff member eased the consumer to the floor, also placing a pillow under his head. 911 were called. The rescue squad arrived 7 – 8 minutes later, transporting consumer to Southside Regional Medical Center. Consumer was hospitalized for two weeks. The consumer's family was notified. The cause of consumer's illness was unknown during that time. Currently the consumer has returned to the facility and is doing well.

Ms. Mary Trotter inquired if procedures are in place for a consumer to receive medical or psychiatric service. Mr. Scott stated that his facility does not have a nursing staff. The staff did ensure the consumer was well supervised and cared for.

Agape Unlimited I – Report submitted On Time

Ms. Newby reported incidents

Agape Unlimited II – Report submitted On Time

Ms. Johnson reported one incident of confidentiality. A client's father requested information from Family Resolution Service. The client's mother did not want the father to receive any information without first notifying her. The staff of FRS informed the father they must first make sure he is allowed to receive documents concerning his daughter. The father submitted legal court orders which indicated that he has joint custody of the client. FRS staff notified Executive Director Beatrice Johnson. The mother was notified and the court orders were reviewed. In conclusion the father was authorized access to the records of his daughter. The mother was upset, but was informed of the legal obligation of FRS.

Benchmark Residential Services – Mr. Dilworth reported no events; Report Submitted Late

Dan-Poe-Dil – Mr. Dilworth reported no events; Late report

DePaul Family Services – Report Submitted On Time

Ms. Highland reported no events; Mr. Barlow did request his personal address be removed from their report.

District 19 CSB – Report Submitted On Time

Ms. Hamilton reported 1 pending incident of neglect. Incident is in conjunction with consumer discussed by Adult Activity Services. District 19 staff document client had a cough. The client's sister did call to report that the client is being treated for pneumonia. He was hospitalized on March 11, 2010. An investigation included interviews with the client's sister, his case manger and the manager of Adult Activity Services. Medical records were reviewed as well. District 19 did improperly disclose information with consumer's sister. In conclusion the consumer did have a cough for quite some time and did not receive medical treatment for it. Disciplinary action was taken against the manger of the group home due to consumers privacy rights being violated, health information being exchanged with a family member. The sister has since been designated as the authorized representative for the consumer. The manager has since submitted her letter of resignation.

Mr. Barlow stated the termination was in sufficed; more should have been done to ensure power of attorney for the consumer.

Mr. Barlow also noted that the termination of an employee was not placed on the affiliate report under program change.

John Randolph Medical Center – No Report Submitted**Low Ground Visions, Inc. – Late Report**

No incidents to report. As of May 1, 2010, a change of License for Centered Day Support from Non-centered day Support Service.

New Beginnings, Inc. – Report Submitted On Time

Ms. Newby reported 1 allegation of abuse which was unfounded. A female client alleges that a staff member pulled a female client down the stairs from her room to the bathroom. Client has bruises on her left forearm and let foot. The resident counselor was reassigned during investigation and personal leave was given. The young lady is very aggressive and believes everyone is talking about her. She is still in the program.

Phoenix-N-Peace, Inc. – Report submitted On Time

Ms. Newby reported six employees hired, one employee transferred, three employees resigned, six employees terminated and one supervisor terminated. Incident of abuse- staff hitting client with a broom handle. Staff refused to write a report. Staff member was fired two days later.

**Progressive Adult Rehabilitation Center, Inc. (P.A.R.C.) – Report submitted On Time
Three incidents to report.**

Report One: Male client fell at Osage House and did not report. Later said his left side was hurt. Was taken to the doctor and x-rays were taken.

Report two: Client was complaining at 3AM about stomach pains. Client was transported to Southside Regional Medical Center. A series of test were down. Later determined it was acid reflux. Mr. Barlow questioned staff training. Ms. Daniels stated training is being set up before the client returns.

Pryor House – Late Report

Ms. Page reported no events.

Southside Regional Medical Center, Inpatient Services – Report Submitted On Time

Ms. McCabe reported

- 19 year old restrained for cutting wrist with a spoon,
- patient refused medication, attacked technician, and was placed in seclusion
- 54 year old female broke telephone, placed in seclusion for 1 hour and 55 minutes
- 44 year old female grabbed staff member aggressively; placed in seclusion for 1 hour and 45minutes

TLAB, Inc. – Report Submitted On Time

Ms. Johnson reported no events; late report.

Visions Family Services – Report submitted On Time

Mr. Taylor reported four allegations of abuse for Visions' Residential Services. Report One: allegation of consensual sex between a female and male client. She later retracted that t did not happen, only to say it did happen later on. The male client denied the claim. Videos were reviewed. The video showed the male being inside the female's room for 36 seconds. The video also showed the employee on duty did not make rounds for two hours. The employee was suspended and written up and later terminated.

Report two: female alleges that she was forced to spend money. She also alleges the staff member brought the client something from McDonalds. Allegations were found untrue.

Report three: An anonymous call was made that a staff member was abusing a client. The client and others from the home were interviewed. No evidence of abuse was found.

Report four: Female client tells her parent her head was hit and arms pent by a black, tall, female staff member with dreads. No one fits that description in the home, no evidence was found. The parent made a complaint, adult protective service was notified and the case was closed.

No activity for Visions Day Support.

6. Announcements / Updates

a. A new meeting location will be arranged for the July 8, 2010 meeting. Once location is set, notification will be sent out.

7. Executive Session

Mr. Edward Barlow accepted the position of Chair for the Crater Local Human Rights Committee.

Ms. Jean Grim made a motion to accept Mr. Edward Barlow as Chair and Ms Audrey Wood seconded.

Ms. Jean Grim accepted the position of Vice Chair for the Crater Local Human Rights Committee.

Mr. Edward Barlow made a motion to accept Ms. Jean Grim as Vice Chair and Ms. Audrey Wood seconded.

8. Adjournment

There being no further business, the meeting was adjourned at 7:15PM and went into Closed Session. The next regular scheduled meeting will be held Thursday, July 8, 2010.

Jean Grim, Chair

(Date)