

HANOVER LOCAL HUMAN RIGHTS COMMITTEE MINUTES

DATE: June 1st, 2010

PRESENT: **Committee Members:** Taneika Goldman, Anjelique Nettleton, and Sharon Taylor

Committee Member absent: Paula Smith, Lynn Goodale

Human Rights Advocate: Beverly Garnes, DMHMRSAS

Affiliate Members: Nicelle Cooper, Ascending Dove Residential
Thomasina Baylor, Creative Family Solutions
Haywood James, Community Counseling Group
Toreeco Greenhow, Dimension Youth Services
Tyrone Hilton, Envision Solutions
Kim Kennedy, Fidura & Associates
Mary Richards, Hanover Adult Center
Susan Cunningham, Hanover Community Services
Elmira King, Milestone
Barbara Riggins, Riggins Residential
A Leavelle Cox, VELDOT Residential Services
Ramona Isley, Virginia Baptist Children's Home
Katie VanArnam, Virginia Supportive Housing
Kim Kwiatkowski, WALL Residences

Affiliate Members

Absent: Destiny Services
Step N' Up
Youth Counseling Services

WELCOME: Anjelique called the meeting to order and welcomed all attending. All attendees and visitors introduced themselves.

PUBLIC COMMENT: None

OLD BUSINESS: All quarterly reports are to be submitted at least two weeks prior to the next LHRC meeting. Although, you may not have had any allegations or changes for the quarter, please submit your Human Rights Activities Report form to the secretary. The secretary will send out reminders so that the members can have time to prepare questions of any necessary incidents.

AGENDA ITEMS:

- I. Approval of Minutes:** The minutes from the March 2nd, 2010 meeting were approved subject to corrections that are made by secretary.
- II. OFFICE Of HUMAN RIGHTS/COMMITTEE UPDATES & ANNOUNCEMENTS:**
Beverly Garnes reported that the Office of Human Rights has downsized immensely and the advocates are spread out. There are two advocates in Region IV that report to Region V two days a week. On June 11th, there will also be a State Human Rights meeting at the Southside Training Center in Petersburg, Va.
- III. Affiliate Reports:**
 - a. Ascending Dove Residential Care:** Nicelle Cooper reported that there were no allegations of human rights violations. There was one client discharged from Hill Drive Group Home in April.

- b. **Bethel Residential Home:** Lena Oliver reported that there were no allegations of human rights violations. They are requesting to add a new location at 5100 Baltrustral Ave., Chester VA. upon approval of licensing. This MR Group home is for Co-Ed Adults, and licensing will be coming out late to mid June.
- c. **Community Counseling Group, Inc.:** Haywood James reported that their program has not started, and they are still waiting on license.
- d. **Creative Family Solutions:** Thomasina Baylor reported that there were no allegations of human rights violations. There were three employees hired, and two employees terminated.
- e. **Destiny Services:** Absent
- d. **Dimension Youth Services:** Toreeco Greenhow reported that there were two allegations of human rights violations. The first incident occurred with resident being agitated and using verbal profanity against staff. Resident threatened to harm himself and was seen with pills and proceeded to take them. Staff intervened and retrieved one of the pills, and then used crisis wave technique at that point. Room check and interview with Program Director were done at this point. An evaluation was done by an intake counselor and determined that client was not suicidal. The client was sent back to group home under close supervision and seen had an individual therapy session. It was determined that client was not trying to commit suicide, but was agitated and wanted to go to sleep. The client apologized and was placed on a behavioral contract.

The second allegation was a peer-to-peer incident. On a commute from school, resident A kicked resident B. Resident B told Resident A not to kick him, and resident A kicked resident B again. Staff gave resident A a verbal warning, and when they arrived to the group home resident A challenged resident B to a fight. Resident A was verbally aggressive and staff intervened by using crisis wave technique. Resident A bit one of the staff. Once Resident A calmed down he expressed that he had a rough day at school and apologized. Resident A and B met for peer-to-peer mediation. Both residents attended individual therapy sessions, and the program director contacted the school to find out what had made Resident A so upset. There were no program changes for the quarter.

- e. **Envision Solutions:** Tyrone Hilton reported that there were no allegations of human rights violations. Tyrone reported that they have hired two employees
- f. **Fidura & Associates, Inc.:** Kim Kennedy reported that there were no allegations of human rights violations. Reported that they closed one residential site and relocated the residents to other sites.
- g. **Hanover Adult Center:** Mary Richards reported that there were no allegations of human rights violations. There were no program changes for the quarter.
- h. **Hanover Community Services:** Susan Cunningham reported that there were 4 allegations of human rights violations. Three of the allegations were three peer-to-peer allegations, one of which was a sexual misconduct allegation between 2 consumers. Although there was no finding of staff neglect, corrective action plans have been put in place in all instances.

The fourth allegation concerned a lost paper record that occurred during our transition to an electronic health record. Items needed from the paper record had been scanned in to the HER and were available there; however, the hard copies of the record were no longer available. It is believed that the hard copies were inadvertently destroyed after being scanned. Although there is no evidence that the documents left the agency, HCS offered to purchase identity theft protection for the consumer. IDCM, Prevention, Employment and Residential (Admin) Services have relocated from our Dow Gil and Ashland Annex locations to a new facility on Atlee Commons Rd. in addition, HCS has made a request to the office of Licensing to add Intensive In Home services back to our license.

- i. **Milestone:** Elmira King reported that there were no allegations of human rights violations. Elmira reported they would like to start a new program providing psychosocial services. In addition, they plan to open a new location on 6020 Brook Rd., Richmond VA.
- j. **Riggins Residential:** Barbara Riggins reported that there were no allegations of human rights violations. Barbara reported that one of their female residents moved into Hanover location. There was two male staff hired for men's home in Stone Meadow.
- k. **Step N' Up:** Absent
- l. **Transitions Day Support Services:** Denise Brown reported that they have not started on their program, and are still awaiting license review.
- m. **VELDOT Residential Services:** Leavelle Cox reported that there were no allegations of human right violations during the quarter. There were no program changes for the quarter.
- n. **Virginia Baptist Children's Home & Family Services – DDM:** Ramona Isley reported that there was one allegation of human rights violations. The allegation was one peer-to-peer incident. Resident A and Resident B were having afternoon snacks and appeared fine by staff. Suddenly Resident A yelled at Resident B angrily, and shoved him almost pushing him off the stool he was sitting on. Staff asked Resident B to leave the room, and Resident A was escorted by staff to another room where he calmed down. Resident B was inspected for injuries and none were found. The Home Supervisor was called. The Supervisor told staff to fill out an incident report. No staff neglect was found. There were no program changes for the quarter.
- o. **Virginia Supportive Housing:** Katie VanArnam reported that there no allegations of human rights violations. Katie reported that an ICT Program Assistance was hired.
- p. **WALL Residences LLC:** Kim Kwiatkowski reported that there were no allegations of human right violations during the quarter. There were two services started for the quarter.
- q. **Youth Counseling Services:** Absent

DISCUSSION:

There have been reports that some providers are utilizing a nose thrust technique in wave crisis, and the members asked that all providers provide a copy of their Wave Crisis Management policies and procedures to the members for review. The members will view procedures to ensure that providers are in compliance with Human Rights.

NEW BUSINESS:

Beverly Garnes reported that providers are to submit an annual report by January 15th of each year to the committee. A copy of the reporting requirements was provided to each affiliate. Reports will be presented by three or four providers at each meeting until all have completed their reports for the year.

NEXT MEETING:

September 7th, 2010 at 5:30 in the DSS Meeting Room

ADJOURNMENT:

MEETING ADJOURNED

Respectfully submitted by:

 Robbin Branch