

# HANOVER LOCAL HUMAN RIGHTS COMMITTEE MINUTES

**DATE:** September 7<sup>th</sup>, 2010

**PRESENT:** **Committee Members:** Taneika Goldman, Anjelique Nettleton, and Sharon Taylor

**Committee Member absent:** Paula Smith, Lynn Goodale

**Human Rights Advocate:** Beverly Garnes, DMHMRSAS

**Affiliate Members:** Nicelle Cooper, Ascending Dove Residential  
Lena Oliver, Bethel Residential Home  
Thomasina Baylor, Creative Family Solutions  
Haywood James, Community Counseling Group  
Terrence Allen, Destiny Services, Inc  
Toreco Greenhow, Dimension Youth Services  
Tyrone Hilton, Envision Solutions  
Kim Kennedy, Jennifer Fidura, Fidura & Associates  
Terry Seward, Hanover Adult Center  
Susan Cunningham, Hanover Community Services  
Pamm Jones, Key Support Services  
Elmira King, Milestone  
Barbara Riggins, Riggins Residential  
A Leavelle Cox, VELDOT Residential Services  
Judy Schmidt, Virginia Baptist Children's Home  
Katie VanArnam, Virginia Supportive Housing  
Kim Kwiatkowski, WALL Residences  
Lawrence Gunn, Youth Counseling Services

**Affiliate Members**

**Absent:** Community Counseling Group, Inc  
Step N' Up

**WELCOME:** Anjelique called the meeting to order and welcomed all attending.

**PUBLIC COMMENT:** None

**OLD BUSINESS:** Affiliates that use restraint policies must submit documentation to Robbin Branch for the members to review, ensuring they are in compliance.

**AGENDA ITEMS:**

**I. Approval of Minutes:** The minutes from the June 1<sup>st</sup>, 2010 meeting were approved subject to corrections that are made by secretary.

**II. OFFICE Of HUMAN RIGHTS/COMMITTEE UPDATES & ANNOUNCEMENTS:**  
Beverly Garnes reported that the Office of Human Rights has downsized immensely, and the advocates have been extremely busy. There was a Human Rights Advocate hired for the Eastern State region. Region IV still plans on facilitating training in October 2010, however there is no definite date due to limited funding, but will let you know something once the date has been given.

When coming to the DSS Meeting room for the committee meetings, you must enter the side entrance door. The DSS Meeting room is locked after hours, and should not be opened for any reason.

A friendly reminder that attendance to the LHRC Meetings is mandatory. If you are unable to attend a meeting, please send a substitute to attend. There are affiliates on a waiting list, and by you not attending, you are holding up a spot.

### III. **Affiliate Reports:**

- a. **Ascending Dove Residential Care:** Nicelle Cooper reported that there were no allegations of human rights violations. There were no program changes for the quarter.
- b. **Bethel Residential Home:** Lena Oliver reported that there were no allegations of human rights violations. There was an address change to one of their locations, 4625 Tooley Drive, Chester, VA.
- c. **Community Counseling Group, Inc.:** Absent
- d. **Creative Family Solutions:** Dyann Winn reported that there were no allegations of human rights violations. They hired three staff, and terminated zero.
- e. **Destiny Services:** Terrence Allen reported that there were no allegations of human rights violations. There were no program changes for the quarter.
- d. **Dimension Youth Services:** Toreeco Greenhow reported that there was one allegation of human rights violations. A resident took money from staff, and ultimately confessed and turned money in. However, the client felt under duress and threw rocks and busted windows, threw soda on staff. The resident was admitted to Popular Springs. There were no program changes for the quarter.
- e. **Envision Solutions:** Tyrone Hilton reported that there were no allegations of human rights violations. Tyrone reported that one staff was hired, and one staff resigned.
- f. **Fidura & Associates, Inc.:** Kim Kennedy a reported that there were two allegations of human rights violations. The first allegation involved a van driver witnessed an employee pushing a resident. The staff member in question, and residents were interviewed. The staff member denied the allegation, then submitted her resignation. Based on the investigation, an allegation of abuse was founded. The second allegation a staff member reported a resident was hit with a stick by another staff member. Upon investigation, employees and the resident were interviewed. The staff member accused failed to report to the investigation, and has not returned any phone calls. Based on findings of the investigation, an allegation of abuse was founded. There were no program changes for the quarter.
- g. **Hanover Adult Center:** Terry Seward reported that there was one allegation of human rights violations. A training specialist was reported as being rude to Client A after the staff member told Client A to be quiet and pull up her pants because her butt was showing. Client A reported this to the Program Director. There was an investigation, and there was insufficient evidence of the alleged incident. All staff was counseled to be careful with their choice of words. There was one resignation, and one hired in August.
- h. **Hanover Community Services:** Susan Cunningham reported that there was 1 allegation of human rights violations and abuse. A client from the ICT program was issued an EOC, and sheriffs came to clients home. Client stated they weren't aware of why this was issued, and made complaints against the ICT staff, but unable to provide any specific allegations. Client history was then evaluated and determined that the client has some mental health disorders, and also has been non-compliant with treatment. It was determined by Hanover Crisis team that client did not meet criteria for involuntary hospitalization, and client refused to go voluntarily. However client did agree to engage with ICT Supervisor and follow treatment plan. There were no program changes for the quarter.
- i. **Milestone:** Elmira King reported that there were no allegations of human rights violations. There were no program changes for the quarter.

- j. **Riggins Residential:** Barbara Riggins reported that there were no allegations of human rights violations. Barbara reported there a female resident left the Hanover residence and another female moved into the Hanover residence.
- k. **Step N' Up:** Absent
- l. **Transitions Day Support Services:** Report was faxed in by Denise Brown. There were no allegations of human rights violations or abuse. There were no program changes for the quarter.
- m. **VELDOT Residential Services:** Leavelle Cox reported that there were no allegations of human right violations during the quarter. There were no program changes for the quarter.
- n. **Virginia Baptist Children's Home & Family Services – DDM:** Judy Schmidt reported that there was one allegation of human rights violations. A Support Coordinator was visiting with Individual A and noticed a bruise on her arm. Individual A's mother also noticed the bruise. The individual is not able to articulate how she got the bruise. The individual was not suffering from any pain or discomfort, and no medical attention was required. Staff will continue to monitor the area to ensure it is healing properly. There were no program changes for the quarter.
- o. **Virginia Supportive Housing:** JeNeiss Onyango reported that there no allegations of human rights violations. There were no program changes for the quarter.
- p. **WALL Residences LLC:** Kim Kwiatkowski reported that there was one allegation of abuse. Individual A has been insistent on moving from residence, and said that he was slapped in the face. Then went on to state that he just wanted to get out and move. The individual kept implying that he was being hit. Upon investigation, it was apparent that the individual was upset over the visiting of the grandchildren. Based on the findings, there was no abuse made towards the individual. There were no program changes for the quarter.
- q. **Youth Counseling Services:** Lawrence Gunn reported that there were no allegations of human rights violations. There were no program changes for the quarter.

**DISCUSSION:**

Beverly Garnes reiterated that providers are to submit an annual report by January 15<sup>th</sup> of each year to the committee. Affiliates are asked to be prepared to report their annual report at the March 1<sup>st</sup> meeting in 2011. Reports will be presented by three or four providers, or as many as we can get through at each meeting until all have completed their reports for the year.

**NEW BUSINESS:**

Members discussed the quota for affiliates, and agreed upon 25 affiliates for the Hanover Local Human Rights Committee. Currently there are 20 affiliates.

**NEXT MEETING:**

December 7<sup>th</sup>, 2010 at 5:30 in the DSS Meeting Room

**ADJOURNMENT:**

**MEETING ADJOURNED**

Respectfully submitted by:

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Robbin Branch