

**REPORTS SUMMARY 3<sup>rd</sup> QUARTER (JUNE, JULY, AUGUST 2010)**

|  | <b>Brighter Futures</b>                                      | <b>Residential Living Options</b>                            | <b>Alexander House</b>  | <b>Chessen &amp; Associates</b>   | <b>Newport News Behavioral Health Center</b> | <b>Family Solutions</b>            |
|--|--|--|-------------------------|-----------------------------------|--|------------------------------------|
|  | * Teresa James   | * Gregory Smith  | * Patricia Bills        | * Kerry Dryden                    | * Carey Chappell                             | * Heather Fisher                   |
| # Abuse/Neglect Allegations received during the reporting period. The # founded and unfounded. | None   | 02<br>01- Founded  | None                    | None                              | 03   | None                               |
| # Complaints.<br># Rights violations founded.  | None   | Formal: 01<br>Informal: 0                                    | None                    | None                              | Formal: 04<br>Informal: 16                   | Formal: 0<br>Informal: 0           |
| Identified systemic Human Rights issues  | None   | None   | None                    | None                              | None   | None                               |
| Changes:<br>- Svs provided<br>- Program location<br>- # Individuals served                     | 25 - Individuals served<br>09 - Discharged<br>02 - New cases | 07 - Individuals served<br>0 - Admissions<br>01 - Discharged | 03 - Individuals served | 06 -Discharged<br>10 - Admissions | 43 -Discharged<br>49 - Admissions            | 04 - Discharged<br>02 - Admissions |
| Licensing or Human Rights reviews including date and outcome.                                  | None   | None   | None                    | None                              | Licensing Visit<br>July '10<br>- 0 Citations | None                               |
| Deaths and serious injuries.   | None   | None   | None                    | None                              | 01   | None                               |
| # Projective Holds   | None   | None   | None                    | None                              | 258  | 27                                 |
| SLP Use  | None   | None   | None                    | None                              | None   | None                               |
| # Peer/Peer  | None   | None   | None                    | None                              | 51   | 04                                 |
| # AWOLS  | None   | None   | None                    | None                              | 02   | None                               |