

**REPORTS SUMMARY 4<sup>th</sup> QUARTER (September, October, November 2010)**

	Brighter Futures	Residential Living Options	Alexander House	Chessen & Associates	Newport News Behavioral Health Center	Family Solutions
	* Teresa James	* Gregory Smith	* Patricia Bills	* Kerry Dryden	* Carey Chappell	* Heather Fisher
# Abuse/ Neglect Allegations received during the reporting period. The # founded and unfounded.	None	None	None	None	03	None
# Complaints. # Rights violations founded.	Formal: 0 Informal: 0	Formal: 0 Informal: 0	Formal: 0 Informal: 0	Formal: 0 Informal: 0	Formal: 02 Informal: 11	Formal: 0 Informal: 0
Identified systemic Human Rights issues	None	None	None	None	None	None
Changes: - Svs provided - Program location - # Individuals served	13 - Individuals served 04 - Discharged 0 - New cases	07 - Individuals served 0 - Admissions 0 - Discharged	03 - Individuals served	07 -Discharged 09 - Admissions	43 -Discharged 49 - Admissions	03 - Discharged 0 - Admissions
Licensing or Human Rights reviews including date and outcome.	Unannounced licensure renewal review on Nov 12, 10 - CAP sent Dec 6, 10	Licensing Visit - 4 Citations	None	None	None	None
Deaths and serious injuries.	None	01-Serious Injury	None	None	08-Serious Injuries	None
# Projective Holds	None	None	None	None	364	22
SLP Use	None	None	None	None	None	None
# Peer/Peer	None	None	None	None	47	03
# AWOLS	None	None	None	None	06	None