

**MINUTES**

**MEETING: PENINSULA REGIONAL LOCAL HUMAN RIGHTS COMMITTEE**  
**October 14, 2008**  
**9:00 am**  
**RBHC Administrative Conference Room**

**ATTENDING MEMBERS:**  
 PASQUALE "PAT" CANNAVINO      DORIS FELTMAN      MARY HALL      MARK JACOBS      SUE VIEHWEG

**REGIONAL ADVOCATE:**  
 REGINALD DAYE

**SERVICE REPRESENTATIVE:**  
 DEBBIE CAMPBELL      DEBRA GOLDSTEIN-HIGGINS      LEROY FRANKLIN      SHELLEY SCOTT

| TOPIC  | DISCUSSION   | ACTION   | RECOMMENDATION<br>DECISION/ACTION | RESPONSIBLE<br>PARTY<br>TARGET DATE |
|--|--|--|-----------------------------------|-------------------------------------|
| I. CALL TO ORDER   |  | The meeting was called to order at 9:10am                    |                                   | P. Cannavino                        |
| II. REVIEW AND APPROVAL OF MINUTES FROM PREVIOUS MEETING | The July 8, 2008 minutes were reviewed and approved as written   | Minutes will be posted to the LHRC website and filed at RBHC |                                   | M. Lemmert                          |
| III. ANNOUNCEMENTS                                       | Mark Jacobs is introduced and welcomed as a New Member of the Local Human Rights Committee. He was appointed as a member on 9/25/08.   | Mr. Jacobs is appointed for a 3-year term.                   |                                   | R. Daye                             |
| IV. STANDING REPORTS                                     | <b>Hampton Mental Health In-Home &amp; Mentoring Services</b><br>Mr. Franklin reported one (1) abuse allegation for 3 <sup>rd</sup> Quarter of 2008 – Client assaulted a staff member. | No charges were pressed.                                     |                                   | L. Franklin                         |
|  | <b>Agape</b><br>Ms. Scott reports receiving no abuse allegations or complaints for the 3 <sup>rd</sup> Quarter of 2008.  |  |                                   | S. Scott                            |
|  | <b>Riverside Behavioral Health Outpatient Services</b><br>Ms. Campbell reported receiving no abuse allegations or complaints for the 3 <sup>rd</sup> Quarter of 2008.                  |  |                                   | D. Campbell                         |
|  | <b>Residential Treatment Program</b><br><b>RBHC – 3<sup>rd</sup> Quarter 2008</b><br><i>Incidents – 12</i><br>• Peer to Peer – 8   |  |                                   | D. Campbell                         |

|                                    |   |  |   |                      |
|------------------------------------|---|--|---|----------------------|
|                                    | <ul style="list-style-type: none"> <li>• Injury during holds – 0</li> <li>• Abuse/neglect – 3</li> <li>• Other Significant Incidents – 1</li> </ul> <p><b>Behavior Mgmt Interventions – 127</b></p> <ul style="list-style-type: none"> <li>• Manual Holds – 61</li> <li>• Seclusions – 42</li> <li>• Mechanical Restraints – 24</li> </ul> <p><b>General Complaints - 0</b></p>   |  |   |                      |
|                                    | <p><b>Acute Care Programs – RBHC 3rd Quarter 2008</b></p> <p><b>Incidents –0</b></p> <ul style="list-style-type: none"> <li>• Peer to Peer – 0</li> <li>• Injury during holds – 0</li> <li>• Abuse/neglect – 0</li> <li>• Other Significant Incidents-0</li> </ul> <p><b>Behavior Mgmt Interventions – 54</b></p> <ul style="list-style-type: none"> <li>• Manual Holds – 17</li> <li>• Seclusions – 29</li> <li>• Mechanical Restraints – 8</li> </ul> <p><b>General Complaints - 63</b></p> | Mr. Daye reports that Regional did not receive reports of 63 General Complaints. As of July 1, 2008, even informal complaints need to be reported. | RBHC is to go through the General Complaints and report those that have not previously been reported. | D. Campbell          |
| <b>V. Regional Advocate Report</b> | The Governor’s Budget for 2009 is published. There are many cuts in the Budget. 2010 Budget is being worked on now. Expect more cuts for 2010.  | Details of the Governor’s Budget may be seen on the Governor’s Website - <a href="http://www.governor.virginia.gov">www.governor.virginia.gov</a>  |   | R. Daye              |
| <b>VI. OTHER</b>                   | D. Goldstein-Higgins, Director of Residential Services at RBHC, announced that a Family Program was initiated on 8/9/08 to help Educate and Support the families of the Residents.  |  |   | D. Goldstein-Higgins |
|                                    | In September 2008, an Independent Living Program was initiated into Riverside Academy (School at RBHC) to help students learn about finances, writing resumes, finding apartments, etc. This program is equivalent to programs found in the public schools.   |  |   | D. Goldstein-Higgins |
|                                    | Election of Officers was held for LHRC members. Nominations were made, motions and voting took place.   | Officers for LHRC 2009 are elected as follows:<br>Doris Feltman – Chair<br>P. Cannavino – Vice-Chair<br>May Hall - Secretary                       | Elected will take office immediately following this meeting and last for one (1) year.                | LHRC Members         |
| <b>VII. CLOSED SESSION</b>         | Local Human Rights Committee voted to go into closed session pursuant to VA code 2.2-3711A4 for the protection of the privacy of individuals in personal matters not related to public business, namely to hear peer-to-peer incidents and abuse/neglect allegations at the Riverside Behavioral Health Center (RBHC) Resident Programs/Acute Units.  |  |   | LHRC Members         |

|                                 |   |  |              |
|---------------------------------|---|--|--------------|
|                                 | <p>Closed session was held to review peer to peer incidents, injury during Holds, and abuse/neglect allegations on Residential Programs.</p> <p>Upon reconvening into open session, each member certified that the only things discussed while in closed session were the peer to peer incidents, injury during Holds, and abuse/neglect allegations on Residential Programs.</p> |  |              |
|                                 | <p>There was a question during closed session as to management technique used to “pry back fingers” during a therapeutic intervention.</p>  | <p>RBHC is to respond to Regional as to what Management Technique was used and is it an approved technique.</p>                |              |
| <b>VIII. NEXT MEETING DATES</b> |   | <p>The next meeting date is schedule for January 13, 2009 at 9:00am, Riverside Behavioral Health Center in Administration.</p> | LHRC Members |
| <b>IX. ADJOURNMENT</b>          |   | <p>The meeting was adjourned at 9:55am</p>   | LHRC Members |

RESPECTFULLY SUBMITTED,

Michelle L. Lemmert,  
Sr. Executive Secretary, RBHC