

ROANOKE VALLEY LOCAL HUMAN RIGHTS COMMITTEE MINUTES

APRIL 16, 2012

The Roanoke Valley Local Human Rights Committee met on Monday, April 16, 2012 at 3:00 p.m. at Blue Ridge Behavioral Healthcare, located at 3517 Brandon Avenue, Roanoke, VA.

MEMBERS PRESENT

Jay Fields – Chair
Joseph Kinchloe – Vice Chair
Martha Pillow – Secretary
Nancy Fields
Joanne Baker
Robin Jordan

DBHDS-OHR STAFF

Nan Neese – Advocate
Dwayne Lynch - Advocate

ADMINISTRATIVE SUPPORT STAFF

Betsy Walker

AFFILIATES REPRESENTED

Blue Ridge Behavioral Healthcare – Betty Bingham, Tim Steller
Cee Breeze – Marc Buch, Emizie Abbott
CHIP – Denise Ellis
DePaul – Gary Wilburn, Sondra Stephens
Didlake – Mitzi Hartwell
EHS –Katy Hale
Family Services of Roanoke Valley – Karen Pillis
Fidura & Associates – Cassie Husky, Jennifer Fidura
Hall Community Services – Adrien Monti
Innovative Community Solutions – Bo Miller
Lutheran Family Services – Julie Swanson, Tresha Lafon, Cassie Phipps, Eric Gordon
Va Baptist Children’s Home dba HopeTree Family Services – Will Childers, Linda Manness
Mayo Residential Services – Gabrielle Jones
National Counseling Group – Angela Porter, Anna Caldwell, Brian Hoff
New Hope Support Services – Mari Gentry
Virginia Treatment Center – Rob Edwards

1. Call to order/welcome
Jay fields, Chair, called the meeting to order at 3:00 p.m.
2. Introductions/Citizen Comments
Members of the Committee and providers introduced themselves.

ACTION AGENDA

3. Approval of February 13, 2012 minutes

The Secretary noted typo errors in the draft minutes; however they had been corrected in the final copy.

Robin Jordan motioned the minutes of February 13, 2012 be approved as presented; JoAnn Baker seconded the motion and it carried unanimously.

4. Approval of Agenda

Nan noted that this is a new category that the State Human Rights Committee asked to be put on the agenda in case there were any additions or deletions from the agenda.

Nan requested National Counseling Services be added to the agenda under affiliation changes/notifications.

INFORMATION AGENDA

5. Advocate Report – Dwayne Lynch/Nan Neesse

Dwayne Lynch Advocate Report: Discussed recent SHRC meeting in March, informed committee of increased reporting for 2011, from 2010 Region III annual report. Providers are doing better at reporting, but I think we still have more improvement to make. Notified committee and providers I have been making site visits throughout the area, primarily friendly visits. During site visits Human Rights poster are being checked, advised if anyone has not updated their poster to please do so. I will visit every provider location at some point this year. RVLHRC due dates have changed for quarterly reporting. Copy of revised schedule was emailed, and hard copies are available for those in attendance. The Office of Human Rights (OHR) is continuing to work with providers on having a better understanding of the complaint process. Distributed a flow chart of the Human Rights Dispute Resolution Process, and it was reviewed with providers present and committee members.

6. **Annual Reports**

The following providers attended the meeting and presented their 2011 Annual Report and answered questions from the Committee. Some providers reviewed their Quarterly Reports along with the Annual Reports

Cee Breeze – Emize Abbott/ Marc Bush (Reported only annual report)

CHIP – Denise Ellis (Reported only annual report)

Didlake – Mitzi Hartwell

On the quarterly report there was an incident of alleged abuse reported that could possibly be appealed. There was a motion by Nancy Fields that the time

limit to be appealed be extended; Robin Jordan seconded the motion. If there is a finding of violation or citation the providers should report this at the next meeting. (Reported both annual and 1st quarter report)

Fidura & Associates – Jennifer Fidura (Reported both annual and 1st quarter report)

Hall Community Services – Adrien Monti (Reported both annual and 1st quarter report)

Innovative Community Solutions – Bo Miller (Only reported annual report). In annual report it was advised that correction to documentation still contains DMHMRSAS, and needs to be changed to DBHDS. Provider stated that 1st quarter report will be sent later today to advocate.

Roanoke Treatment Center – Rob Edwards – New director started in August 2011, was not aware of any complaints or documented complaints prior to taking over services in 2011. (Reported both annual and 1st quarter report)

7. Affiliation/ changes/notifications

DePaul Community Services – Request to extend affiliation to new sponsored Home: 4101 Guernsey Lane, NW
Roanoke, VA 24017
Alan/Betty Bagby

Letter of notification was included in the packet. Gary Wilburn appeared before the committee to make the request and answer questions.

Robin Jordan motioned to extend affiliation to cover the new sponsored home site; Joann Baker seconded the motion and it carried unanimously.

East Mental Health Services, LLC – Request to extend affiliation to cover new service, Psychosocial Services that is being added to their services. Letter of request enclosed and also a letter of approval from Margaret Walsh, Director, Office of Human Rights to seek affiliation.

There was no one available from East Mental Health Services; this was tabled until the June 18 meeting.

Goodwill Industries of the Valleys – Notification of conclusion of affiliation with Roanoke Valley Local Human Rights Committee (has affiliated with another committee). Letter of conclusion of affiliation was accepted by the Committee.

Lutheran Family Services – (I) Request to extend affiliation to cover Outpatient Services in the Roanoke Valley.

Nancy Fields motioned the extension to cover Outpatient Services in Roanoke Valley be accepted; Joann Baker seconded the motion and it carried unanimously.

(I) Request to extend current affiliation to cover the following services previously licensed under the Lamano Agency: Supportive In-Home Service; Respite and Sponsored Residential Services and Day Support Service (information was included in the committee packet for review).

Joe Kinchloe motioned the affiliation be extended to cover the requested services; Robin Jordan seconded the motion and it carried unanimously.

(II) Request to conclude the affiliation of Lamano Agency.

Joann Baker motioned to accept the conclusion of affiliation of Lamano Agency (they have merged with Lutheran Family Services); Joe Kinchloe seconded the motion and it carried unanimously.

(III) Request to extend affiliation to cover Out Patient Services in the Roanoke Valley.

Joe Kinchloe moved to extend affiliation to cover Out Patient Services in the Roanoke Valley; Robin Jordan seconded the motion and it carried unanimously.

(IV) Request to conclude affiliation of the Therapeutic Day Treatment (TDT) program.

Jay Fields motioned the TDT program affiliation with Lutheran Family Services be concluded; Robin Jordan seconded the motion and it carried unanimously.

Advocate requested provider information sheet for all services in the Roanoke area.

National Counseling Services – Anna Caldwell, Brian Hoff and Angela Porter Attended the meeting to request affiliation be extended to cover Early Periodic Screening, Diagnosis, and Screening (EPSDT) Waiver Services/Behavior Treatment Services under the Intensive In-Home license. They gave a brief overview of the services and presented a letter of approval from Margaret Walsh, Director, Office of Human Rights.

Joe Kinchloe motioned the affiliation be extended to the existing license; Joann Baker seconded the motion and it carried unanimously.

8. Other Business – Change date of next meeting to June 18 due to unavailability of support person.
9. Next meeting date – June 18, 2012
10. Meeting adjourned at 5:20 p.m.

Jay Fields, Chair

Date approved

Betsy Walker, Admin Support