

ROANOKE VALLEY LOCAL HUMAN RIGHTS COMMITTEE MINUTES

AUGUST 13, 2012

The Roanoke Valley Local Human Rights Committee met on Monday, August 13, 2012 at 3:00 p.m. at Blue Ridge Behavioral Healthcare, located at 301 Elm Avenue, SW Roanoke, VA.

MEMBERS PRESENT

Jay Fields – Chair
Martha Pillow – Secretary
Nancy Fields
Joanne Baker
Robin Jordan
Joseph Kinchloe

DBHDS-OHR STAFF

Dwayne Lynch - Advocate

ADMINISTRATIVE SUPPORT

Betsy Walker

AFFILIATES REPRESENTED

A Better Life Counseling – Shenetta Reid
A Shining Light – Donnie Degeorgis
Avenues to Recovery – Brian Durica
Blue Ridge Behavioral Healthcare – Betty Bingham, Tim Steller, Sereina Paynter
Blue Ridge Residential Services – Catherine St. Ours
Braley & Thompson – Lisa McDowell
Cee Breeze – Marc Buch
Centra – Lauren Askew, Wendy Jenkins, John Hutson, Teresa Kennedy
CHIP – Denise Ellis
DePaul Community Resources– Gary Wilburn, Sondra Stephens
Didlake – Mitzi Hartwell
East Mental Health – JoAnn Patterson
EHS –Katie Hale, Crystal Grooms
Family Services of Roanoke Valley – Karen Pillis
Fidura & Associates - Jennifer Fidura, Cassie Huskey
Lutheran Family Services –Lynn Chapman, Tresha Lafon, Eric Gordon
Mount Regis – Pam Yost, Bonnie Stewart
Va Baptist Children’s Home dba HopeTree Family Services – Will Childers
Mayo Residential Services – Edna Vernon, Trina Washington
National Counseling Group – Dewayne Yopp, Brian Hoff, Sonia Herron
Support Services LLC – Ashley Ross, Tracie Creasy, Michelle Lanier
Total Life Counseling Services – Steve Price

1. Call to order/welcome
Jay fields, Chair, called the meeting to order at 3:00 p.m.

2. Introductions/Citizen Comments
Members of the Committee and providers introduced themselves.

ACTION AGENDA

3. Approval of April 16, 2012 minutes

Robin motioned the minutes be accepted as presented; Joanne Baker seconded the motion and it carried unanimously.

Approval of June 18, 2012 minutes

Nancy Fields motioned the minutes be accepted as presented; Joanne Baker seconded the motion and it carried unanimously.

4. Approval of Agenda

National Counseling is requesting to present information regarding the five schools they want to add in the Floyd County School system.

The Committee was in agreement to hear this request.

INFORMATION AGENDA

5. Advocate Report – Dwayne Lynch

Dwayne Lynch, Human Rights Advocate informed providers to please do not forget to use updated forms for quarterly reporting, complaints of violation, and abuse/neglect. Reports need to be sent timely, and gave reminder quarterly reports are due on the 10th of the next month after the quarter ends. Packets have to go out to the committee shortly after this, so when reports are submitted late it means LHRC packets are sent late to the committee members. Advocate also reminded providers all quarterly reports are to be Cc to Betsy Walker, LHRC Admin support.

Advocate advised providers if you have complaints you are only required to give detail if you have violations. However, if complaints result in no violation you can add the detail if you like, and in the violation box just insert “No” instead of a check. If you choose not to give detail you must be prepared to answer questions and give details to the committee. By putting a brief description it may help with a representative covering who has no knowledge of the complaints directly, in addition it gives the committee a chance to review and ask questions they feel necessary.

Advocate notified committee Region III is hosting SHRC meeting on Sept 7 at SWVTC in Hillsville. We will share the agenda with LHRC members as soon as it is finalized. Members were informed to let the OHR know if they are interested in attending any portion of the meeting. In addition the advocate let the LHRC know that together with Licensing we continue to increase our reviews of residential providers who serve individuals with ID.

Reminder to providers that the licensing serious injury/death reports now goes to central office.

6. **Annual Reports**

The following providers attended the meeting and presented their 2011 Annual Report and answered questions from the Committee. Providers that reported incidents on their second quarterly report also presented their quarterly report.

Braley & Thompson – Lisa McDowell (annual report only)
East Mental Health – JoAnn Patterson
EHS (Rke & NRV) – Katye Hale (annual report only)
Family Services of Roanoke Valley – Karen Pillis (annual report only)
Mayo Residential – Trina Washington
National Counseling Group – Brian Hoff (annual report only)
Total Life Counseling – Steve Price (annual report only)

7. Quarterly Reports (2nd Qtr)

The following providers attended the meeting and answered questions as necessary from Committee members:

A Shining Light
Blue Ridge Behavioral Healthcare
Didlake
Fidura
Lutheran Family Services of VA
Support Systems, LLC (1st & 2nd qtr)
Hall Community Services was unable to attend and Dwayne informed committee they may accept the report without questions since provider was able to provide enough detail in report reviewed. The Committee unanimously accepted their report.

8. Affiliation changes/notifications/requests:

Blue Ridge Behavioral Healthcare – Notification of closure of Child & Family Services Intensive In-home Service (IIHS) program on July 28, 2012 (letter of notification was included in the Committee packet for review).

Blue Ridge Behavioral Healthcare – Request to have BRBH Child & Family Services Therapeutic Day Treatment (#70-07-029) current affiliation cover a tract

for crisis stabilization and intervention services. A letter of request was included in the Committee packet for review and Sereina Paynter with CFS attended the meeting to answer questions from the Committee.

Martha Pillow motioned the affiliation be extended to cover the track for crisis stabilization and intervention services in CFS; Robin Jordan seconded the motion and it carried unanimously.

Lutheran Family Services – Notification of change in management of Roanoke Community based services office located at 775 Dent Road. A letter of notification was included in the Committee packet for review.

Mt. Regis Center – Notification of change in rules. A copy of the Professional Services Plan distributed to the Committee for review and discussed. The Committee requested a non-pay telephone be made available for local calls. The Committee also requested a change in the language pertaining to restriction of telephone privileges for misuse of phone to reflect that a licensed person has to make that decision. A corrected copy will be emailed to Dwayne.

Martha Pillow moved the Professional Service Plan be accepted with the requested corrections; Joanne Baker seconded the motion and it carried unanimously.

9. Other Business

Betty Bingham reminded the remaining providers that a provider meeting needs to be held in October before the next meeting date.

10. Next meeting date – October 22, 2012

11 Meeting adjourned at 4:40 p.m.

Jay Fields, Chair

Date approved

Betsy Walker, Admin Support