

# Suffolk Regional Local Human Rights Committee

Tuesday, January 6, 2009

## MINUTES

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<b>Members Present:</b>	Jacqueline Blackett, <b>Secretary</b>	
	Joan Edwards	
	Steven Alexander	
<b>Members Absent:</b>	Denise N. Tynes	
<b>Other Persons Present:</b>	Reginald Daye, Regional Advocate	
<b>Affiliated Programs Present:</b>	1. Baker's Home, Inc. Claudette B. Jones & Debora Lawyer	7. Quality Community Support, Inc. Sabrina Porter & Jay Glover
	2. Better Care Family Homes, Inc. Lottie M. Watson	8. Rehobeth Residence Cheral W. Dixon
	3. Braley & Thompson, Inc. Kelly Bobbitt	9. Visions Community Services, Inc. Eulamae R. Myers & Iris Blocker
	4. CSTO, Inc. Pierre Dugue & Laverne Price	10. Western Tidewater CSB Cheryl T. Collier
	5. Obici Hospital Lynne Whitlock	11. Zuni Presbyterian Homes, Richard Turner & Byron Nagle, Jr.
	6. Quality Care Community Services, Inc. Joe Ann Lawrence & April Campbell	

The meeting was called to order at 8:52 am by Jacqueline Blackett. The first order of business was to review the minutes from the September 9, 2008 meeting. There were no changes needed, and the minutes were approved.

**Old Business:** There was no old business

**Comments from the public:** There were no outsiders present at the meeting.

**Financial Update:** Our treasurer reported that \$3536.67 is our current balance. The affiliates made a motion to the committee to suspend all existing affiliate dues for 2009. The motion was granted and accepted to waive the fees. Rehobeth will be paid \$100 for performing the responsibilities of secretary for the year. The committee members will be reimbursed for any previously incurred expenses by 1/15/09.

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**Chair Comments:** None

**Regional Advocate's Report:** Mr. Daye reminded the affiliates that they must send in their Seclusion & Restraint reports to Marion Greenfield's office by 1/15/09. Affiliates who have not sent in their reports are to call Mr. Daye's office for the correct person to send them to in place of Ms. Greenfield.

Long Time field specialist, Ralph Strouffe passed on 1/2/09. Gianna Mitchell with the regional office of Human Rights resigned on 1/5/09.

Mr. Daye indicated that the LHRC will conduct an interview today of a nominee for membership to fill the vacancy on this committee. The application and LHRC recommendation will go to the SHRC for action at its 01/23/09 meeting.

We do not believe that there will be a human rights conference this year, due to the state budget situation.

Mr. Daye urged all affiliates to make certain to notify his office in writing prior to adding a service. The program should submit new HR policies and procedures for the service(s) or indicate that the added service or program will come under your already approved hr p&ps. If you are not sure, Mr. Daye will let you know if the hr p&ps on file in his office, for your program, will cover the added service.

**Program Updates:**

<p>Baker's Home, Inc.</p>	<p>During this reporting period, there were no complaints of human rights violations, complaints of abuse, neglect or exploitation. Also, there was no use of behavior management. We currently have 78 consumers in our Mental Health Support program. 2 consumers died as a result of natural causes after admission into the hospital from their places of residence. We currently have 39 consumers in our Psychosocial Rehabilitation program. 2 consumers died as a result of natural causes after admission into the hospital from their places of residence. We have also applied for licensure of our new Psychosocial Rehabilitation program in Norfolk, Virginia. Another 90-day extension for the partial hospitalization program was requested and granted. The program will request a 90-day affiliation for the new program in our next meeting in March. The programs are in good standing with Licensing and this committee.</p>
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<p>Better Care Family Homes, Inc. &amp; Carlisle Estates</p>	<p>For this reporting period, Better Care Family Homes/Carlisle Estates/Carlisle Ranch had 1 incident this quarter which we were unable to substantiate. A</p>
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	report of this incident was sent to Mr. Daye's office and to our License Specialist. The consumer's Authorized Representative was notified of the incident and its findings as well as the consumer's right to appeal.
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Braley & Thompson, Inc.	We have no consumers in our outpatient mental health program at this time. There were no incidents of consumer right's violations this reporting period.
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CSTO, Inc.	Currently providing in-home services to 38 consumers. The Kempsville Group home has 1 resident. There was a formal allegation of abuse that was reported to Mr. Daye's office. An internal investigation was conducted by CSTO Inc. As a result the allegation was deemed founded. On 10/28/08, 1 of our consumers was injured. An injury report was faxed to Mr. Daye's office. CSTO, Inc. is in good standing with the LHRC.
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Obici Hospital	There was 1 informal complaint made regarding human rights violations during the 3 <sup>rd</sup> quarter of 2008, which was eventually dropped. <b>Seclusions and Restraints:</b> July 2008 – 2 seclusions, 0 restraints August 2008 – 1 seclusions, 1 restraint September 2008 – 2 seclusions, 0 restraints Quarterly total – 5 seclusions, 1 restraint Sentara Obici Hospital is currently in good standing with the Suffolk Regional LHRC.
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Quality Care Community Services, Inc,	There was 1 complaint of human rights violations. We are in good standing with Licensure and this committee.
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Quality Community Support, Inc.	For this reporting period, QCS, Inc. had no formal or informal complaints, incidents of abuse, neglect, exploitation, or implementation of behavior management. Presently we serve 87 participants in our supported living and intensive in-home programs. We have submitted a service modification to add on congregate services to our license. Permanent affiliation was requested and granted for the Mental Health support program.
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Rehobeth Residence	For this reporting period, there were no incidents of consumer right's violations. We are in good standing with Licensure and this committee.
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<p>Visions Community Services, Inc.</p>	<p>There were 2 complaints in this quarter. Visions continue to provide day support services at center base and community level to our consumers. Visions currently has 23 homes, consumers are being provided services within these homes. We had 1 discharge and we will have 1 new intake for sponsored home placement within the next two weeks. Permanent affiliation was requested and granted for 12 homes:</p> <ol style="list-style-type: none"> <li>1) 735 Fremont St., Norfolk</li> <li>2) 3624 Mardean Dr., Chesapeake</li> <li>3) 624 Mardean Dr., Chesapeake</li> <li>4) 5517 Gettysburg Ct., VA Beach</li> <li>5) 5909 Eric St., Portsmouth</li> <li>6) 3309 Daytona Dr., VA beach, VA</li> <li>7) 41 Butler Farm Rd Hampton, VA</li> <li>8) 1104 Sir Lancelot Dr., Chesapeake</li> <li>9) 806 Diploma Ct., VA beach</li> <li>10) 4824 Frostburg Ln., VA Beach</li> <li>11) 809 Gaslight Ln., VA Beach</li> <li>12) 1568 W. Intruder Cir., VA Beach</li> </ol> <p>A 90-day affiliation was requested and granted for 3 homes:</p> <ol style="list-style-type: none"> <li>1) 1309 Willnew Drive; Hampton, VA</li> <li>2) 6068 Foresttown Drive; Norfolk, VA</li> <li>3) 1812 Springfield Ave.; Norfolk, VA</li> </ol>
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<p>Western Tidewater CSB</p>	<p>For this quarter, There were 2 verbal complaints, both were founded. WTCSB is in good standing with all agency programs with the exception of 1 program awaiting licensing renewal.</p>
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<p>Zuni Presbyterian Homes</p>	<p>There is 1 opening on the Zuni campus in Roughton House for a man. There were no Human Rights violations or complaints during the last quarter.</p>
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With no further open business at 9:43am, the LHRC voted to go into closed session per VA. Code 2.2-3711A, to review human rights violations, client complaints, abuse, serious incidents, and deaths in the following programs: Better Care, CSTO, Inc., Obici Hospital, Visions Community Services, and Western Tidewater CSB.

The committee voted to come out of closed session. Upon reconvening in open session, each member certified that the only things discussed while in closed session was the above referenced topics.

**LHRC Actions:**

Better Care – No recommendations made.

CSTO, Inc – No recommendations made.

Sentara Obici Hospital – No recommendations made.

Visions – The LHRC voted to terminate the affiliation of the sponsor home located at: 1605 Margin Ct., VA Beach, VA, due to Visions decertifying the home for program and regulatory violations.

WTCSB – The LHRC voted to recommend that WTCSB provide an update at the March 3, 2009 meeting on its training program for staff on sensitivity toward clients.

The LHRC voted to go into closed session per VA. Code 2.2-3711A, to interview an individual for membership on the committee.

The committee voted to come out of closed session. Upon reconvening in open session, each member certified that the only things discussed while in closed session was the above referenced topics.

The LHRC voted to recommend to the SHRC, Ms. Sharon Butcher's appointment to the committee.

The LHRC adjourned the meeting at: 2:00pm

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**For the year 2009, our upcoming meetings will be held on 3/ 3, 6/2, 9/8 and 12/2 at 8:30am at Western Tidewater CSB.**