

# Suffolk Regional Local Human Rights Committee

Tuesday, March 31, 2009

## MINUTES

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<b>Members Present:</b>	Sharon Butcher	
	Jacqueline Blackett, vice chair	
	Joan Edwards, secretary	
	Denise N. Tynes	
<b>Members Absent:</b>	Steven Alexander	
<b>Other Persons Present:</b>	Reginald Daye, Regional Advocate	Brian Whitley, Human Rights Advocate
<b>Affiliated Programs Present:</b>	1. Baker's Home, Inc. Claudette B. Jones & Debora Lawyer	7. Quality Community Support, Inc. Sabrina Porter & Jay Glover
	2. Better Care Family Homes, Inc. Lottie M. Watson	8. Rehobeth Residence Cheral W. Dixon
	3. Braley & Thompson, Inc. Kelly Bobbitt	9. Visions Community Services, Inc. Eulamae R. Myers & Iris Blocker
	4. CSTO, Inc. Pierre Dugue & Laverne Price	10. Western Tidewater CSB Cheryl T. Collier
	5. Obici Hospital Lynne Whitlock	11. Zuni Presbyterian Homes, Richard Turner & Byron Nagle, Jr.
	6. Quality Care Community Services, Inc. Joe Ann Lawrence & April Campbell	

The meeting was called to order at 8:37 am by Jacqueline Blackett. The first order of business was to review the minutes from the January 9<sup>th</sup> meeting. With changes to Quality Care Community Service's report, the minutes were approved.

**Old Business:** There was no old business

**Comments from the public:** There were no outsiders present at the meeting.

**Financial Update:** Our treasurer reported that \$3142.27 is our current balance. Any checks received today, will be reconciled and reported in the next quarter.

**Chair Comments:** None

**Regional Advocate's Report:** Mr. Daye introduced Mr. Brian Whitley new

Human Rights advocate taking the place of Ms. Gianna Mitchell. Due to budget restraints, there will be no conference this year. The Department of MHMRSAS will officially change its name effective July 1<sup>st</sup> to the Department of Behavioral Health & Developmental Services. Ms. Blackett and Ms. Tynes have agreed to seek a second term on the LHRC. All paper work will be submitted to the SHRC for approval. **recommitted on April 17, 2009**, All seats have been filled on this committee.

**Program Updates:**

<p>Baker's Home, Inc.</p>	<p>During this reporting period, there were no complaints of human rights violations, complaints of abuse, neglect or exploitation. Also, there was no use of behavior management. We currently have 86 consumers in our Mental Health Support program. 1 consumer died as a result of natural causes in his home. We applied for approval for an additional site for our Psychosocial Rehabilitation program in Norfolk, VA. Also, we have applied to add services for children to our service programs. We are awaiting a site visit by Licensing. Letters of notification were sent to the Committee Members. We are requesting temporary affiliations for this site and the additional services. We are also requesting temporary affiliation for the partial Hospitalization program. The programs are in good standing with Licensing and this committee. The 740 Busch St. &amp; new children's services locations were each granted a 90-day temporary affiliation. As well as a 90-day continued affiliation for the partial hospitalization program.</p>
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<p>Better Care Family Homes, Inc. &amp; Carlisle Estates</p>	<p>For this reporting period, Better Care Family Homes/Carlisle Estates/Carlisle Ranch had no incidents, complaints or human rights violations this quarter. Also there was no use of behavior management implementation. The programs are in good standing with Licensing and this committee.</p>
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<p>Braley &amp; Thompson, Inc.</p>	<p>Braley &amp; Thompson recently began to implement its outpatient mental health program. We currently have 1 consumer in this program There have been no incidents of human right's violations this reporting period. Braley &amp; Thompson is requesting affiliation to provide Mental Health Support Services to qualified individuals in the community thru the VA Beach office. The committee granted a 90-day temporary affiliation for the MH support service.</p>
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CSTO, Inc.	Currently providing in-home services to 38 consumers. The Kempsville Group home has 1 resident. CSTO, Inc. and Kempsville Group Home have had no incidents involving restraints or seclusions, nor allegations of abuse. There were a couple of incidents that have occurred with our consumers. However, those incidents were not allegation of abuse, seclusions or restraint related. CSTO, Inc. received a few citations and recommendations from Mr. Riddick on 2-10-09. CSTO, Inc. is taking corrective actions to implement those recommendations. CSTO, Inc.'s annual report was faxed to Ms. Marion Greenfield and to Mr. Reginald Daye's offices respectively. CSTO, Inc. is in good standing with the LHRC.
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Obici Hospital	<p>There was 1 complaint made regarding human rights violations during the 4<sup>th</sup> quarter of 2008. This will be presented at the next LHRC meeting, since the Obici representative had to leave early for a site review.</p> <p><b>Seclusions and Restraints:</b>  October 2008 – 6 seclusions, 4 restraints  November 2008 – 9 seclusions, 0 restraint  December 2008 – 8 seclusions, 1 restraint  Quarterly total – 23 seclusions, 5 restraints</p> <p>No injuries resulted from the use of seclusions/restraints. There are no other issues to be addressed at this time.</p> <p>Sentara Obici Hospital is currently in good standing with the Suffolk Regional LHRC.</p>
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Quality Care Community Services, Inc,	There were 0 complaints of human rights violations this quarter. QCCS, Inc. submitted a services modification form to service populations to include: intellectual disabilities (MR/MH), Developmentally Disturbed (DD Waiver), and changed ages served from 6 to 5 years of age. We are in good standing with Licensure and this committee.
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Quality Community Support, Inc.	We are currently providing in-home supported living services to 15 consumers, companion aide services to 1 consumer, intensive in-home services to 38 clients, and personal care services to 1. For this quarter, QCS had no formal or informal complaints, incidents of abuse,
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	neglect, exploitation, or implementation of behavior management. We are currently in good standing with Licensure and this committee.
Rehobeth Residence	For this reporting period, there were no incidents of consumer right's violations. We are in good standing with Licensure and this committee.
Visions Community Services, Inc.	<p>There were 0 complaints in this quarter. Visions continue to provide day support services at center base and community level to 14 consumers. Visions currently have 34 homes, each home has been granted permanent affiliation. 1 home was closed in December. Today, the committee granted permanent affiliation to the following homes:</p> <ol style="list-style-type: none"> <li>1) 1309 Willnew Drive; Hampton, VA</li> <li>2) 6068 Foresttown Drive; Norfolk, VA</li> <li>3) 1812 Springfield Ave.; Norfolk, VA</li> </ol> <p>Vision's Day Support Center is relocating across the street from its current location. The new address is 5180 Cleveland, St., VA Beach, VA 23462, (757) 965-3200, fax (757) 965-3201. Pending opening date is 4-15-09.</p>
Western Tidewater CSB	<p>For this quarter, There was 1 verbal complaint, it was founded. 2 Deaths, both did not occur in WTCSB programs. The committee granted permanent affiliation to the school districts that WTCSB are currently serving. They are: City of Franklin, City of Suffolk, and Isle of Wight County. (Each school must be affiliated with the LHRC). An Ethics, Human Rights, and Incident Reporting training was provided to managers and supervisors of Clinical Services Division since the last meeting of the Suffolk LHRC. The executive Director also convened and <b>all managers staff</b> meeting. One portion of the meeting was given to Ethics and appropriate reporting processes as well.</p>
Zuni Presbyterian Homes	<p>During the past quarter, there were 2 allegations of verbal abuse, 1 peer to peer incident, and 1 case of abuse that occurred in 2006. We have 1 opening on the campus for a male. Our Community Seclusion Restraint Report was submitted in January.</p>

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-Mr. Daye provided the members of the LHRC with annual FOIA training. He also provided the members with a copy of the code section of the FOIA.

With no further open business at 9:28am, the LHRC voted to go into closed session per VA. Code 2.2-3711A, to review human rights violations, client complaints, abuse, serious incidents, and deaths in the following program:

CSTO, Inc. The LHRC voted to recommend the following: Meet with the father of the client and stress the importance of administering his child's medication as prescribed. Also recommend that the father send a letter to the school authorizing the school to give his child the medications, if he forgets.

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The committee voted to come out of closed session. Upon reconvening in open session, each member certified that the only things discussed while in closed session was the above referenced topic.

The LHRC voted to go back into closed session per VA. Code 2.2-3711A, to review human rights violations, client complaints, abuse, serious incidents, and deaths in the following program: Zuni Presbyterian Homes, and Western Tidewater CSB.

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For the year 2009, our upcoming meetings will be held on 3/ 3, 6/2, 9/8 and 12/2 at 8:30am at Western Tidewater CSB.

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