

Suffolk Regional Local Human Rights Committee

December 1, 2009

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Members Present:	Steven Alexander – Vice Chair	
	Jacqueline Blackett, Chair	
	Denise N. Tynes	
Members Absent:	Sharon Butcher	
	Joan Edwards - Absent	
Other Persons Present:	Reginald Daye, Regional Advocate	
Affiliated Programs Present:	1. Baker's Home, Inc. Claudette B. Jones & Debora Lawyer	7. Quality Community Support, Inc. Sabrina Porter & Jay Glover
	2. Better Care Family Homes, Inc. Lottie M. Walton	8. Rehobeth Residence Cheral W. Dixon
	3. Braley & Thompson, Inc. Kelly Bobbitt	9. Visions Community Services, Inc. Eulamae R. Myers & Iris Blocker
	4. CSTO, Inc. Pierre Dugue & Laverne Price	10. Western Tidewater CSB Cheryl T. Collier
	5. Obici Hospital Dana Miller	11. Zuni Presbyterian Homes, Richard Turner & Byron Nagle, Jr.
	6. Quality Care Community Services, Inc. Joe Ann Lawrence & April Campbell	

The meeting was called to order at 8:37 am by Jacqueline Blackett. The first order of business was to review the minutes from the September 8, 2009 meeting. Corrections to Baker's house 740 Bousch Street. CSTO Rose Marie was granted temporary affiliation. The minutes was amended with Braley & Thompsons' report from first quarter being added.

Old Business: There was no old business

Comments from the public: There was no one from the public present at the meeting.

Financial Update: Our treasurer reported that \$2874.62 is our current balance. There were no changes.

Chair Comments: None

Regional Advocate's Report: Brian Whitley is no longer with the office of Human Rights, he went back to his previous job. The office of licensure has received 249 new applications during the past few months. Most of which are in Richmond and Tidewater regions (4&5). There is a HR verification form that must be submitted before adding a program. This certifies that your agency has developed human rights policies and procedures for the new service(s) that are in compliance with the human rights regulations. The completed human rights verification form should be sent to Margaret Walsh, State Human Rights Director. She will contact licensure to verify that you have submitted the proper paperwork. Make sure to let your specialist know before you submit the verification form, so that he or she is aware of the new service that you want to add on. You must still seek affiliation with the LHRC Committee for the new program(s). Any program rules, changes to behavior management policy, and acceptance letter must be submitted to LHRC. New policies must be sent to committee members and Mr. Daye's office. Six months after you admit your first client, you must notify the LHRC Committee and Mr. Daye's office. Mr. Daye's office will then send staff to your program for a site visit which will include a review of your policies and procedures. If you are going to add the same service that you already are licensed for then you only need to send verification form to Mr. Daye's office and he will send you a reply. You do not need to send it to the State's Human Rights Director, Margaret Walsh. However, still inform your licensure specialist of the add-on. Mr. Daye reminded all affiliates to send their annual seclusion and restraints report to Marion Greenfield's office by January 15, 2010, as required by the regulations.

Program Updates:	
Baker's Home, Inc.	During this reporting period, there were no complaints of human rights violations, complaints of abuse, neglect or exploitation. Also, there was no use of behavior management. We currently have ninety (90) consumers in our Mental Health Support Program Support program. Four consumers were discharged after choosing another provider. We currently have ninety (90) consumers in our Psychosocial Rehabilitation program. Four consumers were discharged after choosing another provider. We are requesting permanent affiliations for the additional site for our Psychosocial Rehabilitation program at 740 Bousch Street in Norfolk, Virginia; In home services for children to our service programs, Day Treatment. We were visited by Licensing and received approval. We do not currently have consumers in our In Home services, Day Treatment and Partial Hospitalization programs. The programs are in good standing with Licensing and this Committee. Continued 90 day temporary affiliation was granted for the Partial Hospitalization program at 740 Boush Street.

Better Care Family	Better Care Family Homes had one incident this quarter.
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Homes, Inc. & Carlisle Estates	A report was sent to Mr. Daye's office and to our license specialist. We are in good standing with Licensure and this Committee.
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Braley & Thompson, Inc.	Braley & Thompson was 8 clients. No abuse, complaints, restraints, neglect or deaths, during this report period. The LHRC granted permanent affiliation for the MH Support Services program..
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CSTO, Inc.	CSTO, Inc. is a Supportive In-Home Program that is currently providing services to 38 Individuals. Kempsville Group Home has one Resident at the present time. CSTO, Inc. and Kempsville Group Home have had no incidents involving restraints or seclusions. However, Kempsville Group Home has had two allegations of abuse. The allegations were reported to Mr. Reginald Daye's office and to APS. Both allegations were deemed unfounded. CSTO, Inc. is respectfully requesting for and extended (90) day temporary affiliation for Rose Marie group home. The LHRC granted the request. Kempsville group home was approved for an annual license, however Kempsville Group Home is currently operating on a letter of good standing. Motion made and approved to grant the Kempsville Group Home a permanent affiliation..
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Obici Hospital	Sentara Obici Hospital is in good standing with the LHRC. For this reporting period. July 2009 there were no seclusions or restraints. August 2009 there were 2 episodes of restraints, 0 seclusion. September 2009 there were no seclusions or restraints. There were no complaints of Human Rights violations.
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Quality Care Community Services, Inc,	0 Complaints this quarter, 0 founded complaints, 0 abuse/neglect allegations, 0 founded abuse/neglect allegations, 0 unfounded abuse/neglect. Other: Significant changes in services delivered by your program (i.e.: new service(s) or service(s) that have been stopped, none. Status of implementation of variance, N/A. Additional Comments: Quality Care Community Services, Inc. continues to be in good standing with this Local Human Rights Committee and Licensing. Name of Licensing Specialist: Dennis Riddick
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<p>Quality Community Support, Inc.</p>	<p>We are currently providing in-home supported living services to 17 individuals, personal care services to 2 clients, and intensive in-home services to 30 clients. For this quarter, QCS has had no founded or informal complaints, incidents of abuse, neglect, exploitation, or implementation of behavior management. We are currently in good standing with licensure and this committee. We are also currently asking for temporary affiliation for our non-center based day support program and mental health supports. 90 day temporary affiliation was given for day supports. (90) day temporary affiliation was granted by the LHRC for day support and 90 day temporary affiliation was granted for mental health support program.</p>
<p>Rehobeth Residence</p>	<p>For this quarter, Rehobeth experienced no complaints of abuse, neglect, or any other human rights violations. We are in good standing with the Office of Licensure and this Committee.</p>
<p>Visions Community Services, Inc.</p>	<p>Number of Complaints 0, number of Complaints founded as human rights violations 0. Number of abuse/neglect allegations 0, founded abuse/neglect allegations 0, unfounded abuse/neglect allegations 0. Significant changes in services delivered by your program (i.e.: new services(s) or services(s) that have been stopped): Visions continue to provide services to 16 individuals in the center base Day Support Program with a new consumer entering program services next week December 7, 2009. Sponsored Residential Program serving 21 individuals and two (2) new individuals has entered our program as of September 2009 in two existing certified homes for a total of 23, all are well, and they continue to be Triaged every month to ensure their health and safety. At this time we are asking the committee for permanent affiliation for two homes (Ms. Barbara Dawson, 933 Fern Ridge Road, Virginia Beach, VA 23452 and Ms. Angela Oliviera, 612 Thomas Nelson Drive, Virginia Beach, VA 23452), that has been certified under Visions Community Services, LLC, policy and procedures, our approved Human Rights Policy and Procedures and State Regulation Policy and Procedures. The LHRC voted to grant permanent affiliation for the two referenced homes. This reporting period our Sponsored Homes Program and Day Support Program are in good standing with state and this Committee.</p>

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Western Tidewater CSB	Physical Abuse Consumer to Consumer 0, Physical Abuse Staff to Consumer 0, Verbal Abuse staff to Consumer 0, Verbal Abuse Consumer to Consumer 0, Neglect 0, Exploitation 0, Dignity/Respect 0, Confidentiality 0.
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Zuni Presbyterian Homes	We have two openings on campus both for men. There were no Human Rights violations or complaints during this reporting period.
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With no further open business at 9:31 am, the LHRC voted to go into closed session per VA. Code 2.2-3711A, to review human rights violations, client complaints, abuse, serious incidents, and deaths in the following program: Carlisle Estate/Better Care Family, CSTO, Inc. and Quality Care

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For the year 2010, our upcoming meetings will be held on 3/2, 6/1, 9/7 and 12/7 at 8:30am at Western Tidewater CSB.

With no further open business at 9:31 am:

Closed session:

The LHRC voted to go into closed session per VA. Code 2.2-3711A, to review human rights violations, client complaints, abuse, serious incidents and deaths in the following program. Carlisle Estate/Better Care Family, CSTO, Inc. and Quality Care.

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Open session:

The LHRC voted to come out of closed session. Upon reconvening in open session, each member certified that only matters lawfully exempt from public disclosure were discussed.

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Recommendations: The LHRC voted to recommend the following:
Quality Care Community Services, Inc. – no recommendations

Recommendations continued:
Better Care Family Homes, Inc. & Carlisle Estates: no recommendations.

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