

Suffolk Regional Local Human Rights Committee

March 2, 2010
Draft MINUTES

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Members Present:	Steven Alexander – Vice Chair	
	Jacqueline Blackett – Chair	
	Joan Edwards - Secretary	
Members Absent:	Sharon Butcher Denise N. Tynes – V.Chair	
Other Persons Present:	Reginald Daye - Regional Advocate	
Affiliated Programs Present:	1. Baker's Home, Inc. Clarence Baker, Claudette B. Jones, Stephanie Olds & Debora Lawyer	7. Quality Community Support, Inc. Jay Glover
	2. Better Care Family Homes, Inc. Lottie M. Walton, & Dr. Pedro Becerra	8. Rehobeth Residence Cheral W. Dixon
	3. Braley & Thompson, Inc. Christy Westlund	9. Visions Community Services, LLC. Debra Shumate & Iris Blocker
	4. CSTO, Inc. Frances Matute, & Christina Weissenburger	10. Western Tidewater CSB Cheryl T. Collier, Linda G. Malcolm
	5. Obici Hospital Dana Miller	11. Zuni Presbyterian Homes, Judith W. Horton
	6. Quality Care Community Services, Inc. Joe Ann Lawrence & April Campbell	

The meeting was called to order at 8:35 am by Jacqueline Blackett. The first order of business was to review the minutes from the December 1, 2009 meeting. Discrepancies of minutes from 12/1/09 noted for correction. The minutes from December 1, 2009 were adopted and approved.

Old Business: There was no old business discussed at this time.

Comments from the public: There was no one from the public present at the meeting.

Financial Update: Committee new mileage is \$0.505 a mile, quarter dates noted on the income expense planner and tracker will be changed to reflect 2009 and not 2008. The total expenses noted were \$76.69, the amount documented on the

income and expense planner and tracker was \$2797.93 which reflects this committee's current balance as of 3/2/10.

Chair Comments: None

Regional Advocate's Report: Mr. Daye discussed the importance of following the Code of Virginia (FOIA) time frame requirements for submitting the minutes of the LHRC meetings.

Mr. Daye asked if all affiliates had submitted their 2009 annual seclusion & restraint report that was due on January 15, 2010. A few of the affiliates did submit their reports; however other affiliates needed to check and see. Mr. Daye request they be submitted ASAP.

Mr. Daye suggested that Sponsored Residential Providers implement controls to ensure Sponsors are not seeking certifications with multiple Sponsored Residential Providers (Some names of people seeking certification/affiliation have been showing up on multiple lists from multiple agencies seeking certification/affiliation. He has also informed licensure of this issue.

Mr. Daye reviewed the process for adding a new program or service. If you are adding an existing service at a new location in this region, send a notification letter to Mr. Daye indicating the name of site, administrator, and a phone number. Indicate in the letter that you have contacted your licensing representative. Indicate that it will come under same behavior management policies, program rules, and human rights policies and procedures. If different indicate and provide copies of new. Indicate your licensing rep. Also state that you are requesting a temporary affiliation. Send copies of this information to the LHRC members and support secretary to be placed on the agenda.

If you are adding a new service all together, you have to contact your licensing specialist and indicate you are adding a service. Send a HR Verification form to Margaret Walsh (SHRD) and a copy of the human rights policies and procedures to her office. She will then check with licensing to see if you have sent information to licensing. She will then send a letter indicating she has received and accepted the letter. Send the following to Mr. Daye: copy of human rights policies and procedures, copy of verification letter, copy of acceptance letter from OHR director, program rules of conduct, behavior management policies, and a cover letter stating seeking lhrc affiliation. Mr. Daye encouraged providers to call should they have questions.

Mr. Daye discussed briefly operating out of Region V. You must seek affiliation the LHRC in the new region of the service location.

Program Updates:

Baker's Home, Inc.

During this reporting period, there were no complaints of human rights violations, complaints of abuse, neglect or exploitation. Also, there was no use of behavior management. We currently have ninety-two (92) consumers in our Mental Health Support Program. Two consumers were discharged after choosing another provider. One consumer

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	<p>was discharged after being placed in a nursing home We currently has ninety-two (92) consumers in our Psychosocial Rehabilitation program. Psychosocial Rehabilitation has permanent affiliation and has moved to 740 Boush Street. A Continued 90 day temporary affiliation was granted for the Partial Hospitalization program at 740 Boush Street.</p>
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<p>Better Care Family Homes, Inc. & Carlisle Estates</p>	<p>Better Care Family Homes – Has a new Owner Dr. Pedro Becerra. Mr. Daye requested that a letter be submitted to his office indicating that the new Director will utilize the existing Policies and Procedures, Behavior Management Policy and proof that Licensure has been notified and accepted the change. There have been no incidents, complaints or Human Rights violations this quarter. The 2009 seclusion and restraint report has been submitted.</p>
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<p>Braley & Thompson, Inc.</p>	<p>Braley & Thompson reported there were no incidents of Human Rights violation. Two (2) restraints were reported this period within therapeutic foster care. The Outpatient Mental Health Services had three (3) clients, which have been transferred over to Mental Health Support Services. No counseling session were held this period due to the therapist relocating. The new therapist, Niki Sirko will begin seeing clients March 3, 2010. Kelly Bobbitt has resigned as the Unit Director of Braley and Thompson. Christi Westlund, Team Leader will be the point of contact until further notice. (cwestlund@rescare.com).</p>
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<p>CSTO, Inc.</p>	<p>CSTO, Inc. is a Supportive In-Home Program that is currently providing services to 37 Individuals. Rosemary Group Home has one male Resident at this present time. Rose Marie Home was granted a permanent affiliation. Kempsville House Group home has no resident at this time. CSTO, Inc., has had no incidents involving restraints or seclusions, nor allegations of abuse. CSTO, Inc. has had no formal or informal complaints.</p>
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Obici Hospital	Sentara Obici Hospital is in good standing with the LHRC. For this reporting period. October 2009 there were no seclusions or restraints. November 2009 there were 0 restraints, 6 seclusion. December 2009 there were 5 seclusions 0 restraints. There were no injuries resulting from the use of seclusion/restraints. No complaints of Human Rights violations. Dennis Riddick of DBHDS made an unannounced visit to Sentara Obici December 18, 2009 and no corrective action plan was received. The 2009 seclusion and restraint report has been submitted.
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Quality Care Community Services, Inc.	1 Complaints this quarter, 0 founded complaints, 0 abuse/neglect allegations, 0 founded abuse/neglect allegations, 0 unfounded abuse/neglect. Other: Significant changes in services delivered by your program (i.e.: new service(s) or service(s) that have been stopped, none. Status of implementation of variance, N/A. Additional Comments: Quality Care Community Services, Inc. continues to be in good standing with this Local Human Rights Committee and Licensing. Name of Licensing Specialist: Dennis Riddick. The 2009 seclusion and restraint report has been submitted. Closed session requested.
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Quality Community Support, Inc.	We are currently providing in-home supported living services to 18 individuals, personal care services to 2 clients, and intensive in-home services to 40 clients. For this quarter, QCS has had no formal or informal complaints, incidents of abuse, neglect, exploitation, or implementation of behavior management. We are currently in good standing with licensure and this committee. We are also currently asking for permanent affiliation for our non-center based day support program and mental health supports. Permanent affiliation granted.
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Rehobeth Residence	For this quarter, Rehobeth experienced no complaints of abuse, neglect, or any other human rights violations. We are in good standing with the Office of Licensure and this Committee.
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<p>Visions Community Services, LLC.</p>	<p>Number of Complaints 0, number of Complaints founded as human rights violations 0. Number of abuse/neglect allegations 0, founded abuse/neglect allegations 0, unfounded abuse/neglect allegations 0. This report period we had (2) incidents with an individual in our day support program, reports were made to Mr. Daye's office and licensure was notified as well. VCS continues to provide services to 17 individuals in the center base Day Support Program, 22 individuals in the Sponsored Residential Program. All are well, and they continue to receive triage services every month to ensure their health and safety. At this time we are asking the committee for temporary affiliation for two homes (Ms. Barbara Dobbs, of 6042 Churchland Blvd. Portsmouth, VA 23503 and Mr. & Mrs. Josue Desvarieux, 825 Old point Avenue, Hampton, Va. 23663, Both of whom has been certified under Visions Community Services, LLC, policy and procedures, our approved Human Rights Policy and Procedures and State Regulation Policy and Procedures. The LHRC voted to grant Temporary affiliation for the two referenced homes. This reporting period our Sponsored Residential Service and Day Support Service are in good standing with state and this Committee. Closed Session requested.</p>
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<p>Western Tidewater CSB</p>	<p>Physical Abuse Consumer to Consumer 0, Physical Abuse Staff to Consumer 0, Verbal Abuse staff to Consumer 0, Verbal Abuse Consumer to Consumer 0, Neglect 0, Exploitation 0, Dignity/Respect 0, Confidentiality 0., Right to Treatment 0, Serious Injury 0,Death 0,Other Behavior Incidents 0, Complaints 1 (pending) Further investigation required.</p>
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<p>Zuni Presbyterian Homes</p>	<p>We have one opening on campus for a male. One (1) male vacancy has been filled. There was one (1) Human Rights violation during this quarter. The Seclusion and Restraint report has been sent to Marion Greenfield in Richmond. Closed Session requested.</p>
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Closed session: 9:30 AM

The LHRC voted to go into closed session per VA. Code 2.2-3711A, to review human rights violations, client complaints, abuse, serious incidents and deaths in the following program: Quality Care Community Services, Visions Community Services, LLC, Zuni Presbyterian Homes & Family Services.

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Open session:

The LHRC voted to come out of closed session ended at 10:10 AM. Upon reconvening in open session, each member certified that only matters lawfully exempt from public disclosure were discussed.

The LHRC voted to recommend the following:

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Recommendations:

Quality Care Community Services, Inc. – No recommendations

Recommendations:

Zuni Presbyterian Homes & Family Services, - No recommendations.

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Recommendations:

Visions Community Services, LLC – Re: F.G. The LHRC requested that Visions submit a copy of or develop and submit for approval a behavioral plan for the use of the medical/ protective device (helmet and gait belt). The program must also include the physician authorization and legal guardian authorization.

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For the year 2010, our upcoming meetings will be held 6/1, 9/7, and 12/7 at 8:30am at Western Tidewater CSB.

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