

Suffolk Regional Local Human Rights Committee

June 1, 2010
Draft MINUTES

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Members Present:	Jacqueline Blackett – Chair	
	Steven Alexander – Vice Chair	
	Denise N. Tynes	
Members Absent:	Sharon Butcher Joan Edwards - Secretary	
Other Persons Present:	Reginald Daye - Regional Advocate	
Affiliated Programs Present:	1. Baker's Home, Inc. Claudette B. Jones, Stephanie Olds	7. Quality Community Support, Inc. Sabrina porter
	2. Better Care Family Homes, Inc. Jessica Walton, & Dr. Pedro Becerra	8. Rehobeth Residence Cheral W. Dixon
	3. Braley & Thompson, Inc. Christy Westlund & Kjerstin Foster	9. Visions Community Services, LLC. Sherene James & Iris Blocker
	4. CSTO, Inc. Peirre Dugue & Angel Glass	10. Western Tidewater CSB Mary Heiler & Lucianne Warren
	5. Obici Hospital Dana Miller	11. Zuni Presbyterian Mary Jenkins, Ernestine Davison & E. Bryon Nagle
	6. Quality Care Community Services, Inc. Joe Ann Lawrence & April Campbell	

The meeting was called to order at 8:40 am by Jacqueline Blackett. The first order of business was to review the minutes from the March 2, 2010 meeting. Discrepancies of minutes from 3/2/2010 noted for correction. The minutes from March 2, 2010 were adopted and approved.

Old Business: There was no old business discussed at this time.

Comments from the public: There was no one from the public present at the meeting.

Financial Update: On March 2, 2010 this Local Human Rights Committee voted and adopted to not collect dues for 2010 due to the surplus of funds available from 2009. Financial update not available at this time pending request to change current format of ledger.

Chair Comments: None

Regional Advocate's Report: Mr. Daye restated the process for adding a new service as well as expanding service locations.

Mr. Daye stated that he would no longer edit the minutes from these meetings. He suggested that all minutes be emailed to the Chair – Jacqueline Blackett for a quick review. Mr. Daye reports to submit draft minutes within 10 days and approved minutes must be posted within 3 days.

Mr. Daye informed the committee that his office would no longer assume the responsibility of placing follow-up calls for up-coming meetings. Mr. Daye places this responsibility on the providers.

Mr. Daye informed all affiliates that there would be two (2) openings on this LHRC Board. One open position is for an individual and the other can be filled by either a licensed professional (nurse/medical professional), clinician, or person who have used developmental services within the past five (5) years.

Program Updates:

Baker's Home, Inc.

During this report period, there were no complaints of human rights violations or complaints of abuse, neglect or exploitation. Also, there was no use of behavior management. We currently have one hundred-four (104) consumers in our Mental Health Support Program. One (1) consumer was discharged after leaving the area. We currently have one hundred-three (103) consumers in our Psychosocial Rehabilitation program. One consumer was discharged after leaving the area. Baker's Home Inc does not currently have consumers in their In-Home Services, Day Treatment and Partial Hospitalization programs. An email from Mr. Dennis Riddick, Licensing Specialist was received, advising that the licenses for these programs have been approved. Baker's Home, Inc. will contact the director of Licensing so they can request a letter of good standing with Licensing. Baker's Home, Inc. is in good standing with Licensing and this committee. The Seclusion and Restraint for 2009 was submitted on 3/2/2010. Extended 90-day affiliation granted.

Better Care Family Homes, Inc. & Carlisle Estates

Better Care Family Homes Inc. had one (1) incident this quarter. There were no complaints, or human rights violations this quarter. As of February 2010 Better Care Family Homes have a new administrator Dr. Pedro Becerra. Better Care Family Homes are in good financial standing with the Suffolk Local Human Rights Committee. A letter has been submitted to Mr. Daye's office indicating the new Director will utilize the existing

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	policies and procedures. Better Care Family Homes, Inc has requested to go into closed session.
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Braley & Thompson, Inc.	Braley & Thompson reported there were no incidents of Human Rights violation. The Outpatient Mental Health services had 4 clients and the Mental Health Support Services has also had 4 clients this reporting period. Christina L. Westlund has been promoted to Branch Manager of the Virginia Beach office. Please continue to send communication in this matter to cwestlund@rescare.com . Brailey & Thompson must submit their seclusion and restraint report for 2009. Dropped to 90-day affiliation.
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CSTO, Inc.	CSTO, Inc. is a Supportive In-Home Program that is currently providing services to 38 Individuals. Rosemary Group Home has two (2) male Resident at this present time. Kempsville House Group home has one female resident at this time. The seclusion and restraint report was faxed to Mr. Reginald Daye's office and Ms. Marion Greenfield's office. CSTO, Inc., has had no incidents involving restraints or seclusions, nor allegations of abuse. CSTO, Inc. has had no formal or informal complaints. CSTO Inc. is in good standings with the Local Human Rights Committee. CSTO was granted permanent affiliation for Rosemarie group home.
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Obici Hospital	Sentara Obici Hospital is in good standing with the LHRC. There were no complaints made regarding human rights violation during the 1 st Quarter of 2010. January 2010- 0 seclusions, 0 restraints February 2010- 0 seclusions, 0 restraints, March 2010- 3 seclusions, 0 restraints Quarterly total: 3 seclusions, 0 restraints. There were no other issues to report at this time.
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Quality Care Community Services, Inc.	0 Complaints this quarter, 0 founded complaints, 1 abuse/neglect allegations, 0 founded abuse/neglect allegations, 1 unfounded abuse/neglect. Other: Significant changes in services delivered by your program (i.e.: new service(s) or service(s) that have been stopped, none. Status of implementation of variance, N/A. Additional Comments: Quality Care Community Services, Inc. continues to be in good standing with this Local Human Rights Committee and Licensing. Quality Care Community Services, Inc request to go into closed session. New mailing address: P.O. Box 1072 Portsmouth, VA 23704
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<p>Quality Community Support, Inc.</p>	<p>We are currently providing in-home supported living, personal care, Companion Aide services, intensive in-home services, and Home Health Services to a total of sixty-six (66) individuals. For this quarter, QCS has had no formal or informal complaints, incidents of abuse, neglect, exploitation, or implementation of behavior management. We are currently in good standing with licensure and this committee. We are also currently asking for permanent affiliation for our day support program and mental health supports. Permanent affiliation granted.</p>
<p>Rehobeth Residence</p>	<p>For this quarter, Rehobeth experienced no complaints of abuse, neglect, or any other human rights violations. Rehobeth Residence recently had their annual licensing review, and with no violations received their triennial license. Rehobeth Residence is in good standing with the Office of Licensure and this Committee. Rehobeth Residence was granted temporary affiliation for 3913 and 3605 Forest Hill Portsmouth, VA.</p>
<p>Visions Community Services, LLC.</p>	<p>Number of Complaints 0, number of Complaints founded as human rights violations 0. Number of abuse/neglect allegations 1, founded abuse/neglect allegations 0, unfounded abuse/neglect allegations 1. This report period we had (1) incident with an individual in our day support program, reports were made to Mr. Daye's office and licensure was notified as well. VCS continues to provide services to 17 individuals in the center base Day Support Program, 22 individuals in the Sponsored Residential Program. Currently they continue to receive triage services every month to ensure their health and safety. At this time we are asking the committee for permanent affiliation for two homes (Ms. Barbara Dobbs, of 6042 Churchland Blvd. Portsmouth, VA 23503 and Mr. & Mrs. Josue Desvarieux, 825 Old point Avenue, Hampton, Va. 23663, Both of whom has been certified under Visions Community Services, LLC, policy and procedures, our approved Human Rights Policy and Procedures and State Regulation Policy and Procedures. The LHRC granted permanent affiliation for the two referenced homes. This reporting period our Sponsored Residential Service and Day Support Service are in good standing with state and this Committee. Visions Community Services requested to go into closed session.</p>

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Western Tidewater CSB	Physical Abuse Consumer to Consumer 0, Physical Abuse Staff to Consumer 0, Verbal Abuse staff to Consumer 0, Verbal Abuse Consumer to Consumer 0, Neglect 0, Exploitation 0, Dignity/Respect 0, Confidentiality 0., Right to Treatment 0, Serious Injury 0,Death 3,Other Behavior Incidents 7, Complaints 1 (individual was satisfied with results). WTCSB requested to go into closed session.
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Zuni Presbyterian Homes	We have one opening on campus for a male and one opening for a female. There was one (1) peer-to-peer incident and one (1) Human Rights violation during this quarter. Zuni Presbyterian requested to go into closed session.
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Closed session: 9:40 AM

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The LHRC voted to go into closed session per VA. Code 2.2-3711A, to review human rights violations, client complaints, abuse, serious incidents and deaths in the following programs Western Tidewater CSB, Quality Care Community Services, Visions Community Services, LLC and Better Care Family Homes, Inc.

Open session:

The LHRC voted to come out of closed session ended at 11:10 AM. Upon reconvening in open session, each member certified that only matters lawfully exempt from public disclosure were discussed.

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The LHRC voted to recommend the following:

Recommendations:

Quality Care Community Services, Inc.

- Follow agency policies and procedures in reference to incident involving Ms. S and staff allowing individuals to be served in their home.
- Provide update on case of Ms. S and Licensing response to provide services in staff's home under their existing in-home license.

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Recommendations:

Western Tidewater CSB, No recommendations.

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Recommendations:

Visions Community Services, LLC

- The LHRC voted to approve the behavior plan for Mr. G. and is requesting that Visions provide an update to the LHRC in 90 days on the effectiveness of helmet, gait belt, and portable wheelchair for Mr. G.

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Recommendations

Zuni Presbyterian Homes & Family Services

- Develop behavior plan for Mr. W to address aggressive behavior.
- Integrate plan for Mr. H add an option providing him with option should primary bathroom not be available.
- Evaluate staff monitoring during shift change
- Provide committee with an update of each recommendation at next LHRC meeting

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For the year 2010, our upcoming meetings will be held 6/1, 9/7, and 12/7 at 8:30am at Western Tidewater CSB.

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