

SUFFOLK REGIONAL LOCAL HUMAN RIGHTS COMMITTEE MEETING
Minutes for
Tuesday, September 26, 2006

Committee Members Present:

Reginald Daye, Regional Advocate
Sylvia Capehart-Paige
Doris Peterkin
Jacqueline Blackett
Denise N. Tynes

Affiliated Programs Present:

Baker's Home, Inc.-*Claudette Jones*
Better Care Family Homes, Inc & Carlisle Estates-*Jessica Ismael*
Braley & Thompson, Inc.-*Beth Simons*
Community Supported Training Organization, Inc.-*Pierre Dugue*
Quality Care Community Services, Inc-*Joe Ann Lawrence*
Quality Community Supports, Inc- *Sebrina Green-Hicks*
Visions Community Services, Inc.- *Eulaneae Myers*
WTCSB- *Sheila Hunt*
Zuni Presbyterian Homes-*Jackie Lankford*

The Local Human Rights Committee meeting was called to order at 8:34 am by chairperson, Ms.Capehart-Paige.

The minutes of the June 27, 2006 LHRC meeting were reviewed and approved with the noted modifications: (1) misspelling of Ms. Paige's name on page four and (2) changes to Mr. Daye's report on page four. The approved minutes will reflect these changes.

Old Business:

There was no old business.

New Business:

Update from Mr. Daye: Approved minutes must be posted within three days of the meeting. Draft meeting minutes must be posted within ten days from the date of the meeting.

If an agency is looking to add a service (modify current license), a new Human Rights Policy & Procedures must be developed. Committee members must be notified. If an agency is looking to add a home, a letter needs to be sent to Mr. Daye and the Human Rights Committee indicating what you're doing & stating that it's coming under your approved policy. Send a copy of the approved Human Rights Policy with the letter. Ensure to include a description of what you are doing. Mr. Daye also proposed that

Affiliates who are establishing a Behavior Management Committee establish a specific policy.

The conference is on hold until the fall. Changes to the regulations are out of the Governor's office and will be undergoing public hearing. The hearing for the proposed changes to the Human Rights regulations will be held on October 24, 2006 from 4p-6p at the Hospitality Center located on 6401 Tidewater Drive, Norfolk Virginia. Go to the state website to review the legislation and policy, which is available for public comment. Anything that is not marked through is not available for public comment.

One of our Committee members, Mr. Gibbs, has moved and has missed several meetings. If he is no longer part of the Committee, this may result in a vacancy. Under Code, the Committee must have two consumers as a part of the Committee. A motion was then recommended to the State to remove Mr. Gibbs from the Committee due to lack of attendance. A vacancy is now available.

Financial Report:

The financial report was given, with copies distributed to all Affiliates. The current balance as of this meeting is \$3,614.51. Sabrina Green-Hicks and Mike Ebong currently supervise the account and all checks written from the account must have both of their signatures.

Currently the name on the account is LHRC, however, Mr. Daye explained that this must be changed as the LHRC is not responsible for funds in the account, but rather the Affiliates. After today's meeting, the Affiliates will agree to the name for which the account should be called. Mr. Daye has requested that he receive in writing what the Affiliates have agreed to.

Ms. Capehart-Paige passed out mileage sheets to Committee members. Mileage reimbursement will go through Mike Ebong.

Facility Reports:

Baker's Home, Inc.: During this reporting period, there were no complaints of human rights violations or complaints of abuse, neglect or exploitation. Also, there was no use of behavior management. We have ninety (90) consumers in our Mental Health Support program. Three (3) consumers were discharged due to death by natural causes. One (1) consumer was discharged after leaving the area. We have twenty-eight (28) consumers in our Psychosocial Rehabilitation program. Two (2) consumers were discharged due to death by natural causes. One (1) consumer was discharged after leaving the area. The programs are in good standing with Licensing and the Committee. Also Ms. Sherrie Miles, HR Advocate for Roanoke, Virginia will be contacted in regards to Baker's Home, Inc. providing Mental Health Support Services in Roanoke, Virginia. A letter and a copy of the Human Rights Policies & Procedures will be sent to Ms. Miles.

Better Care Family Homes, Inc./Carlisle Estates: For this reporting period, Better Care Family Homes Inc. did not have any incidents of behavioral management implementation or time outs. All of the consumers are currently in good health.

Braley & Thompson, Inc.: We have two (2) consumers in our outpatient mental health program at this time. There were no incidents or consumer rights violations during this reporting period.

Community Supported Training Organization, Inc.: Community Supported Training Organization Incorporated has not experienced any incidents of abuse allegations, nor restraints. CSTO Inc. currently has a total of nineteen (19) consumers. CSTO Inc. has hired a Training Specialist who subsequently became a MANDT Trainer on August 11, 2006. Also, CSTO Inc. submitted to Mr. Daye their policy on behavior management to include Mr. Daye's recommendations for changes. The Committee reviewed and approved the policy.

Quality Care Community Services, Inc.: During this reporting period, there were no complaints of human rights violations or complaints of abuse or neglect. We currently have (11) clients and are in good standing with the Local Human Committee.

Quality Community Supports, Inc.: For this reporting period, the QCS program has no implementations of time out, behavior management, or complaints of abuse, neglect, or exploitation. We serve eighteen (18) consumers for supported living and three (3) for respite services. Presently, we are in good standing with the Suffolk Regional Local Human Rights Committee.

Visions Community Services, Inc.: For this reporting period, there was one (1) complaint and one (1) complaint founded as human rights violations. There was one (1) abuse/neglect allegations, one (1) founded abuse/neglect allegations, and no unfounded abuse/neglect allegations. Significant changes in services delivered by your program (i.e.: new services(s) or services(s) that have been stopped): Visions Community Services Inc. continues to services five (5) consumers in the Day Support Program, with two (2) new additions who both came into services on September 18, 2006. One (1) Consumer remains in services and one (1) is currently being discharged due to aggressive behavior. In our Sponsored Residential Program we had two (2) new admissions; one on July 1, 2006 and one on August 16, 2006. There were two discharges, one on August 19, 2006 due to neglect/abuse by provider which was investigated and charges were founded. Currently consumer is confined to Chesapeake General Hospital due to having surgery. The other consumer was discharged on September 11, 2006 due to inappropriate sexual/explosive behaviors. Currently we have certified ten (10) Sponsored Residential Homes with two (2) of them having their loved ones residing in the home, and we are asking for permanent affiliation with this LHRC for these new residences. Mr. Barry Lee is our Licensing Specialist.

WTCSB: Report was submitted for the reporting period of June 26, 2006 through September 25, 2006. There was one (1) incident of serious injury and the finding was

that it was a self inflicted injury. This client moved to a different level of service. Also there was one (1) serious incident which is currently under investigation. The Board is continuing to provide supportive services to this consumer and family. Mental Health Support Services will be expanded to adolescents.

Zuni Presbyterian Homes: We currently have 43 residents; therefore we are at full capacity. There were two (2) pending complaints (unfounded). No seclusion or restraints reported for this quarter. We are in good standing with licensure and Local Human Rights Committee.

Better Care Family Homes, Inc. would like to withdraw their request for temporary affiliation for their Non Centered based treatment program.

The Committee voted to place Obici Hospital on 90 day temporary affiliation status for lack of attendance. A letter will be sent to the Executive Director at Obici Hospital, with a copy provided to Mr. Daye, informing them of their status of temporary affiliation as they have missed two meetings. If they do not send a representative to the next meeting, they will be dropped from affiliation.

Rehobeth Residence is not present for this meeting and Rehobeth Faith House was granted 90 day temporary affiliation at the last meeting and may have received their license. Someone would have had to been present today to request permanent affiliation for Faith House. Therefore, for lack of attendance, the temporary affiliation was dropped. In regards to Rehobeth Residence as an overall site, they are placed on 90 day temporary affiliation for lack of attendance.

The Committee approved Visions Community Services, Inc.'s request for 90 day temporary affiliation for all Sponsored Residential homes. Each of these homes have received their license. Visions provided a list to Mr. Daye of each of the homes that are ready to be opened. One home on the list needs to be taken off: Sharon Johnson (Manager) 517-B West Oceanview Avenue Norfolk, VA 23503 and replaced with: Sharlene Rankins 6351 Tuttle Avenue Norfolk, VA 23502 (757) 461-0931. The following names and locations were also included on the list and remain correct: Melonese McCallister (Manager) & Johnny Carroll (backup) 3604 Tyre Neck Road Portsmouth, VA 23703 (757)673-3243; Dywanna Smith (Manager) 303 Baron Blvd Suffolk, VA 23435 (757)465-0172; Morenike Smith (Manager) & Lamar Smith (backup) 2320 Ardmore Avenue Chesapeake, VA 23324 (757) 962-8824; Janice Shields (Manager) & Mary Louise Jackson (backup) 901 South Avenue Newport News, VA 23605 (757) 591-7192; Divina Cordero (Manager) & Jesus Cordero (backup) 1320 Thamesford Drive Virginia Beach, VA 23464 (757)467-0259; Tracy Jarvis (Manager) 1023 Marietta Ave Norfolk, VA 23513 (757) 857-0597; Danita Walker (Manager) & Deborah Washington (backup) 54 Big Bethel Road Hampton, VA 23666 (757)825-8985; Adrian Myrick (Manager) & Jimmy Myrick (backup) 4765 Cullen Road Va. Beach, VA 23455; Cassandra Houston (Manager) 332 Bob White Pkwy Suffolk, VA 23435 (757)583-5536.

The Committee scheduled a Call Meeting and a tentative date to meet with Visions who will be seeking 90 day temporary affiliation. Also, Obici and Rehobeth have an opportunity to send a representative to this meeting to ask for reinstatement of their affiliation. They will be notified. The Call Meeting is scheduled for October 25, 2006 and will be held at Behavioral Healthcare Services, 500 Crawford Street (Suite 400, 4th floor) Portsmouth, VA 23704. The meeting will begin at 9am.

The Local Human Rights Committee then voted to go into closed session, pursuant to Virginia Code 2.2-3711A to review reports on allegations of human rights violation, abuse, neglect, and serious incidents from the following programs: Visions Community Services, Inc.

The Committee voted to come out of closed session, and upon reconvening in open session, each member certified that the only thing discussed while in closed session was the above referenced items for Vision Community Services, Inc.

With regards to Visions Community Services Inc., the recommendations from the closed session meeting are as follows: make a report to Mr. Daye of Sponsored Residential program changes and corrective actions taken. The changes made are to be reported to the LHRC meeting on December 5, 2006.

It was determined that the next committee meeting will be held on December 5, 2006 at 8:30 a.m. The meeting is set to be held at Western Tidewater Community Services Board.

Adjournment: There being no further business, the meeting was adjourned.