

DBHDS-Licensed Public and Private Providers

- There are approximately 1041 licensed providers in the Commonwealth.
- These providers operate over 2600 services in over 8,500 locations in Virginia.
- Over 300 new providers have submitted licensing applications and are in varying stages of review.
- DBHDS handles an average of 20 new licensed providers per month.

TOP 5 Most Frequent Provider Citations (January 2016-July 2016)

- 12VAC35- 105-150.4 Human Rights Regulations (Abuse/Neglect/ Exploitation)
- 12VAC35- 105-665.A.1 ISP Requirements (Writing Goals, Objectives, & Strategies)
- 12VAC35- 105-675.B Updating ISPs Appropriately and Reviewing
- 12VAC35-105- 680 Progress Notes and Other Documentation
- 12VAC35-105- 880.C. Authentic Record Keeping (Documentation)

Office of Licensing Changes to Adjust to Increased Demand

- The Office of Licensing is continuing to fill positions and is currently at 95% of having a full complement of staff.
- The Office of Licensing is reviewing applications, policies, and procedures identified as fulfilling state initiatives and priorities.
- The organizational restructuring of licensing will allow for increased oversight.

Reminders:

1. Providers must submit a renewal application before the license expires.
2. Providers must notify the department for changes in ownership. Licenses cannot be transferred.
3. All serious injuries and deaths must be reported to the department within 24 hours of discovery.
4. [CLICK HERE](#) for how to contact a licensing regional manager.

HEALTH SAFETY AND QUALITY ALERTS

DBHDS routinely reviews events involving death and serious injury to individuals served in facilities and community programs. DBHDS Safety and Quality Alerts are sent out via email and posted on the DBHDS website monthly. Providers are expected to be familiar with the safety alerts found at this [LINK](#).

<http://www.dbhds.virginia.gov/professionals-and-service-providers/health-safety-and-quality-alerts>

