

PROVIDER DATA SUMMARY

The State of the State

Presented by the Office of Provider Development
March 16, 2021



Virginia Department of
Behavioral Health &
Developmental Services

What we will cover



- Introduction
- Provider Development activities
- Key Performance Measures & Targets
- Regional data
- Opportunities
- Next steps
- Questions and suggestions

Mission



- The Office of Provider Development focuses on developing and sustaining a qualified community of providers in Virginia so that people who have developmental disabilities and their families have choice and access to options that meet their needs.



Provider Data Summary Report



Semi-annual Report

Reports, webinar slideshows, and other materials related to Provider Development are available for download online at <http://www.dbhds.virginia.gov/developmental-services/provider-development>.

PROVIDER DATA SUMMARY NOVEMBER 2020



Virginia Department of
Behavioral Health &
Developmental Services

Provider Data Summary
Semi-Annual Report

State Fiscal Year 2020-2021
May 1, 2020 to October 31, 2020

Services Considered



-
- Benefits Planning
 - Community Coaching
 - Community Engagement
 - Community Guide
 - Electronic Home-Based Services
 - Employment and Community Transportation
 - Independent Living Supports
 - In-home Supports
 - Peer Mentoring
 - Shared Living
 - Supported Living
 - Crisis Support Services
 - Private Duty Nursing
 - Skilled Nursing
 - Sponsored Residential

For this report



Region IV			
4-A	4-B	4-C	4-D
Chesterfield County	Amelia County	Charlotte County	Dinwiddie County
Colonial Heights City	Buckingham County	Lunenburg County	Greensville County
Hanover County	Cumberland County	Nottoway County	Hopewell City
Charles City County	Goochland County	Prince Edward County	Petersburg City
Henrico County	Powhatan County	Emporia City	Prince George County
New Kent County			Surry County
Richmond City			Sussex County

Note: Sub regions have been realigned with the DBHDS Primary Regions

Baseline Measurement Tool



Location of the BMT online:



Virginia Provider Data Summary

On November 9th, 2017, the Office of Provider Development in the (DBHDS) hosted the first Provider Data Summary webinar as a way the Commonwealth. Provider Data Summary webinars are planned services across all regions. Information from these webinars will be

[05.2020 Baseline Measurement Tool](#)

[05.2020 Provider Data Summary Report](#)

[05.2020 Provider Data Summary Slides](#)

[11.2019 Baseline Measurement Tool](#)

[11.2019 Provider Data Summary Report](#)

[11.2019 Provider Data Summary Slides](#)

[Provider Data Summary Report \(June-Nov 18\)](#)

<http://www.dbhds.virginia.gov/developmental-services/provider-development>

Provider Development Activities



Community Resource Consultants met with 33 providers seeking to diversify or expand services.

Notable additions:

- 1 new Individual and Family Caregiver Training provider.
- 1 new Community Guide provider.

Barriers:

- DMAS finalizing the billing process, COVID-19, waiting on licensing approval, regulatory limitation on Electronic Home Based Services, lack of candidates to hire as Direct Support Professionals, out of state providers starting services in Virginia having to complete additional requirements, and, as with the last report, the lack of regulations and a policy manual.

Provider Development Activities



Provider Roundtables and Support Coordination Meetings:

July 2020:

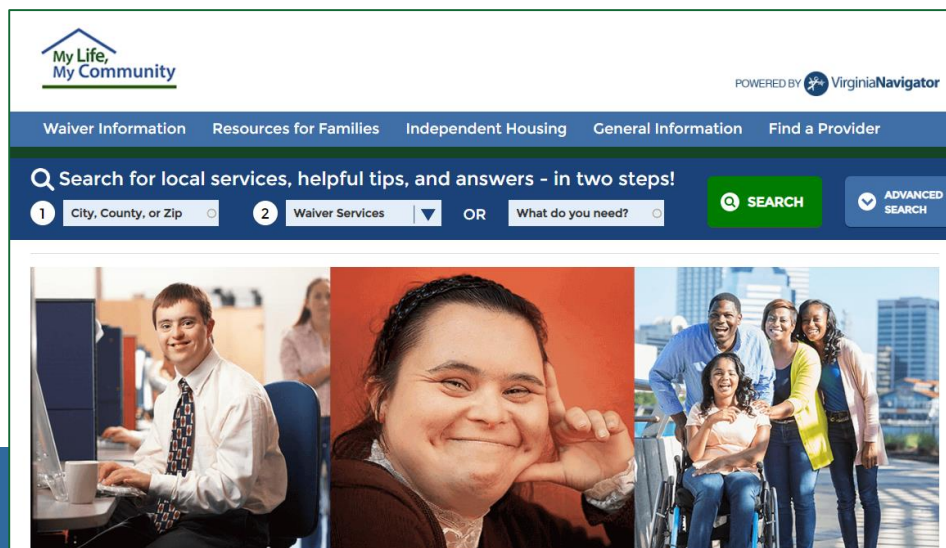
- Statewide combined Provider Roundtable and Support Coordinator webinar attended by 460 participants.

My Life My Community Provider Database and Designation Process



- Launched November 15, 2019.
- As of October 2020, 109 providers have registered.
- Provider Designation:
 - 4 providers hold badges in Autism, Behavioral Support, and Complex Health Supports
 - 21 have passed surveys with next step of submitting evidence.

Provider Designation Badges



<http://mylifemycommunityvirginia.org/taxonomy/mlmc-menu-zone/verify-or-register-new-provider-profile>

CRC Assignments Recap



Primary outcomes include:

Individual: People with developmental disabilities live personally meaningful lives in their community of choice.

Provider: Providers of developmental disability waiver services have access to information and technical assistance that supports best practices.

System: DBHDS provides resources for supports coordinators and providers that are based on promising and best practices in supporting people with developmental disabilities in Virginia.

CRC Assignments Recap



<http://www.dbhds.virginia.gov/developmental-services/provider-development>

CRC Contacts by Capacity-Building Focus Area

Individual	Provider	System
FOR QUESTIONS ABOUT: ↓ <ul style="list-style-type: none">• Regional Support Teams (RST)• Home and Community-Based Services Settings Requirements (HCBS)• Mandatory Provider Remediation• State Hospital Moves• Crisis Situations• Constituent Concerns	FOR QUESTIONS ABOUT: ↓ <ul style="list-style-type: none">• Person-Centered Practices• Business Acumen• Provider Data Summary• Provider Designation Process• Provider Database• Provider Roundtables• Jump-Start Funding• DSP Orientation/ Competencies• Supervisory Training• ISP/Part V Training and TA• Provider Innovation Collaboratives	FOR QUESTIONS ABOUT: ↓ <ul style="list-style-type: none">• Charting the Lifecourse®• Support Coordination• SC Manual/Modules• SC Meetings• SC Quality Review Survey• Medicaid Reviews (QMR)• Regional Quality Councils• Provider Readiness Education Program (PREP)• ISP Requirements• DD Waiver Policies and Regulations

Jump-Start Funding Program

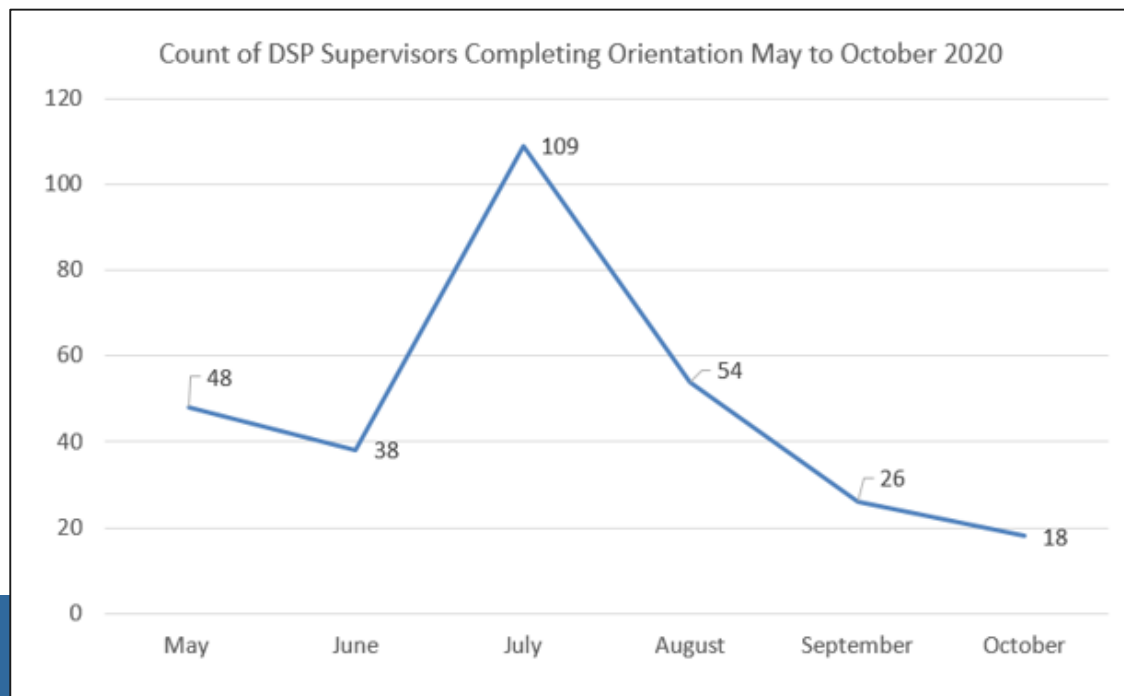


- Awarded approximately \$23,500 between May 2020 and October 2020 to create integrated residential and day options in underserved areas
- Provider Roundtables
- If interested in applying for funding to start or expand integrated services in an underserved area, visit:
<http://www.dbhds.virginia.gov/developmental-services/provider-development>

DSP Supervisory Training



- Updated to meet indicators of the DOJ Settlement Agreement
- Available on Commonwealth of Virginia Learning Center (COVLC) on July 1, 2020
- 3 modules that take approximately 2 ½ hours collectively to complete
- Mandatory for new DSP Supervisors and optional for DSP Supervisors who have already received a certificate from completing the previous version in COVLC



Virtual Training



- Instructor Led Remote (ILR) Virtual Community Connections and Person Centered Thinking Training developed by The Learning Community for Person Centered Practices (TLCPCP) now available!
- Plan Facilitation training coming soon (prerequisite: Person Centered Thinking)

<http://www.personcenteredpractices.org>



Partnership for People with Disabilities
Linking people. Changing Lives.



The Learning Community
for person centered practices

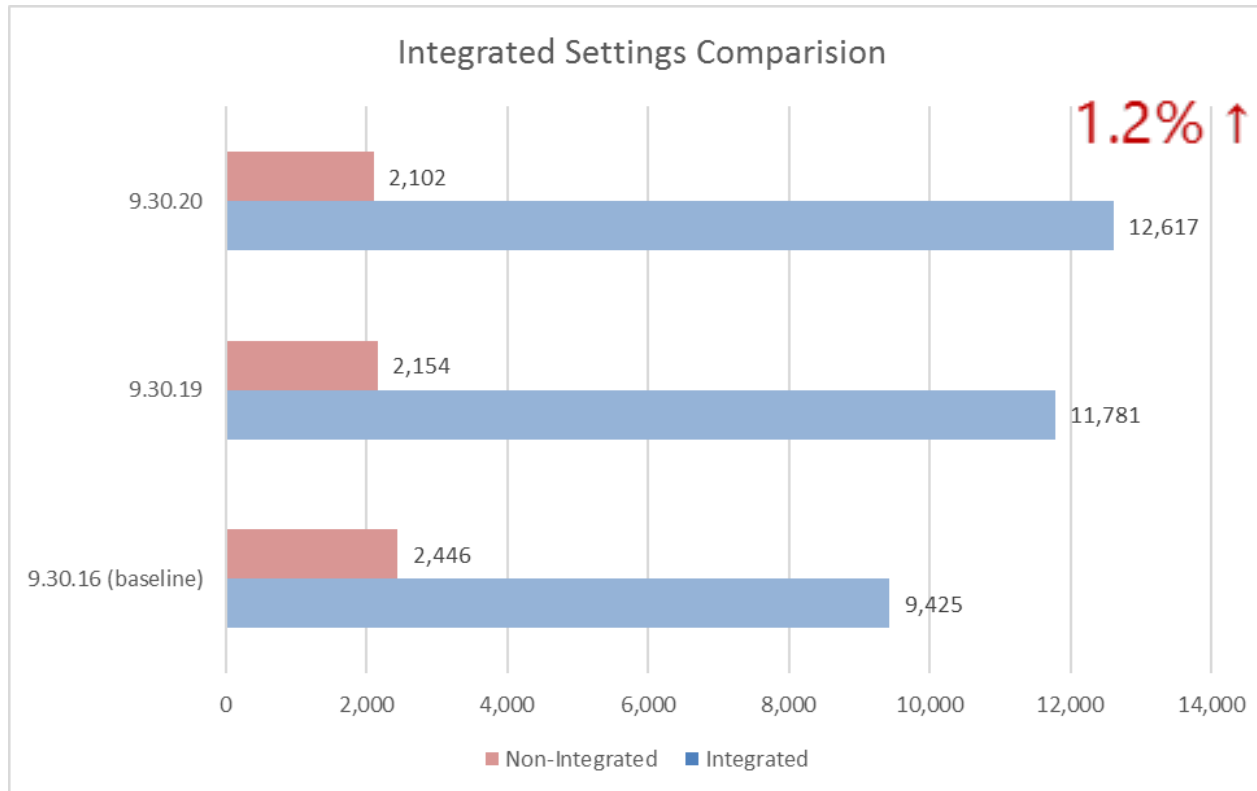
Key Performance Measures



Key Performance Measures



Data continues to indicate an annual 2% increase in the overall DD waiver population receiving services in the most integrated settings.



Key Performance Measures



Level of integrated living now reported by locality

Integrated living situations by locality

Locality	Integrated	Non-Integrated	Total	%Integrated
Statewide	12,617	2,102	14,719	85.7%
Accomack County	63	6	69	91.3%
Albemarle County	115	24	139	82.7%
Alleghany County	42	5	47	89.4%
Amelia County	9	4	13	69.2%
Amherst County	174	5	179	97.2%
Appomattox County	37	0	37	100.0%
Arlington County	123	39	162	75.9%
Augusta County	160	5	165	97.0%
Bath County	4	5	9	44.4%
Bedford County	186	8	194	95.9%
Bland County	11	0	11	100.0%
Botetourt County	39	3	42	92.9%
Brunswick County	29	4	33	87.9%
Buchanan County	31	1	32	96.9%
Buckingham County	17	0	17	100.0%
Campbell County	175	8	183	95.6%
Caroline County	45	2	47	95.7%

Key Performance Measures



Data continues to indicate that at least 90% of individuals new to the waivers, including for individuals with a “supports need level” of 6 or 7, since FY16 are receiving services in the most integrated setting.

Main Period = 5/1/2020 thru 10/31/2020
Post Period = 11/1/2020 thru 12/31/2020
SIS %age Capture Date = 10/31/2020 (from DS Dashboard)

78.3% ↓

Table 1. "NewInt%" = Percent of individuals newly Active in the Main Period who have an approved service authorization in the Post Period and who are Integrated Residential in the Post Period:

Step	Term	Statistic	Note
1N.	Numerator	468	Count of unique individuals. Note 2.
1D.	Denominator	598	Count of unique individuals newly Active in Main Period and Active as of end of Main Period.
1A.	Answer	78.3%	"NewInt%"

Table 2. NewInt6or7%" = Percent of individuals newly Active in the Main Period who have an approved service authorization in the Post Period and a SIS Level 6 or 7 and who are Integrated Residential in the Post Period:

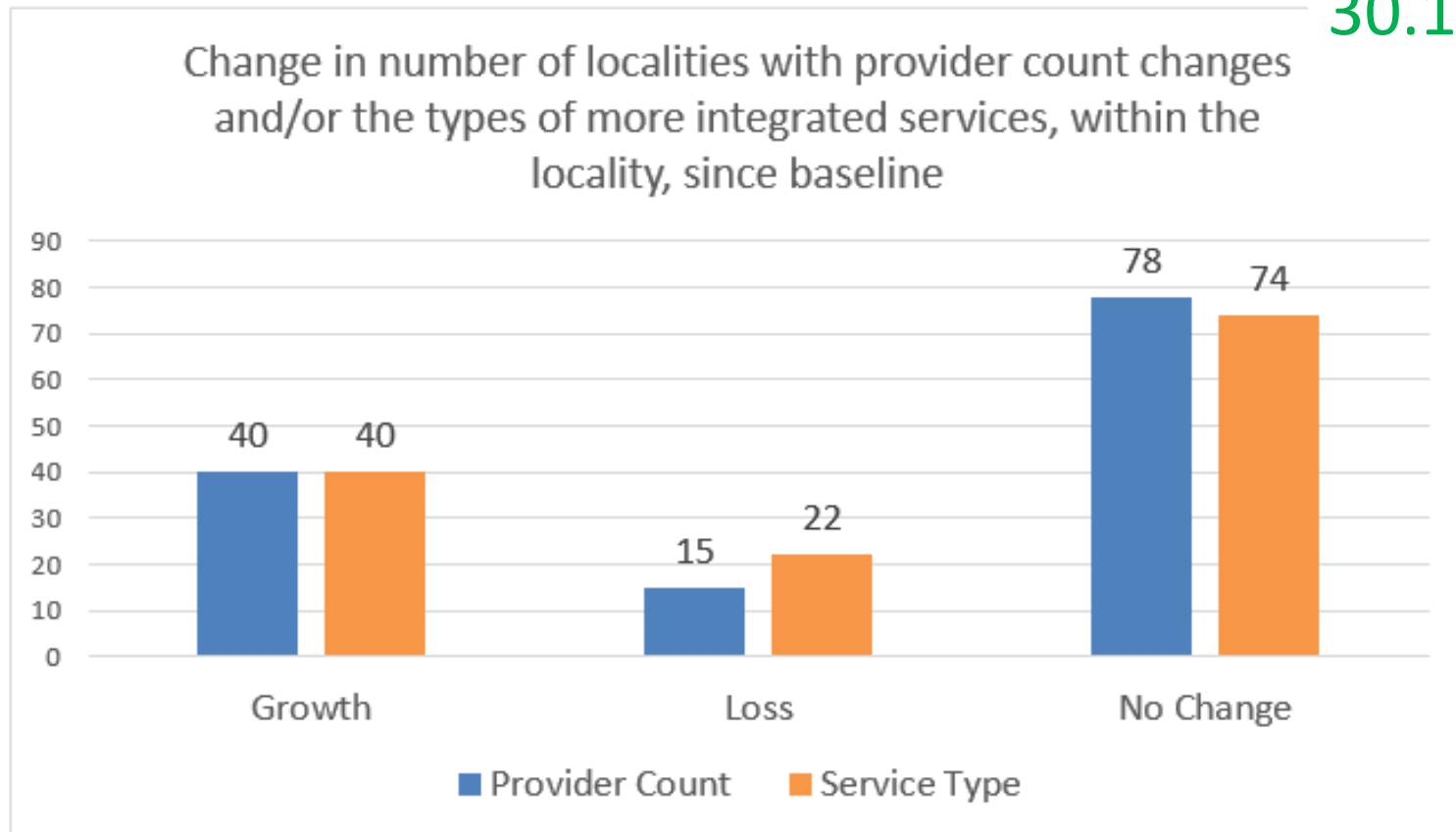
Step	Term	Statistic	Note
2N.	Numerator	46	Count of unique individuals. Note 3.
2D.	Denominator	96	of 1D, those expected to be SIS Level 6 or 7. Note 4.
2A.	Answer	47.9%	"NewInt6or7%"

Key Performance Measures



The Data Summary indicates an increase in services available by locality over time.

30.1% ↑



Key Performance Measures



86% of people with a DD waiver, who are identified through indicator #13 of Ill.D.6, desiring a more integrated residential service option (defined as independent living supports, in-home support services, supported living, and sponsored residential) have access to an option that meets their preferences within nine months.

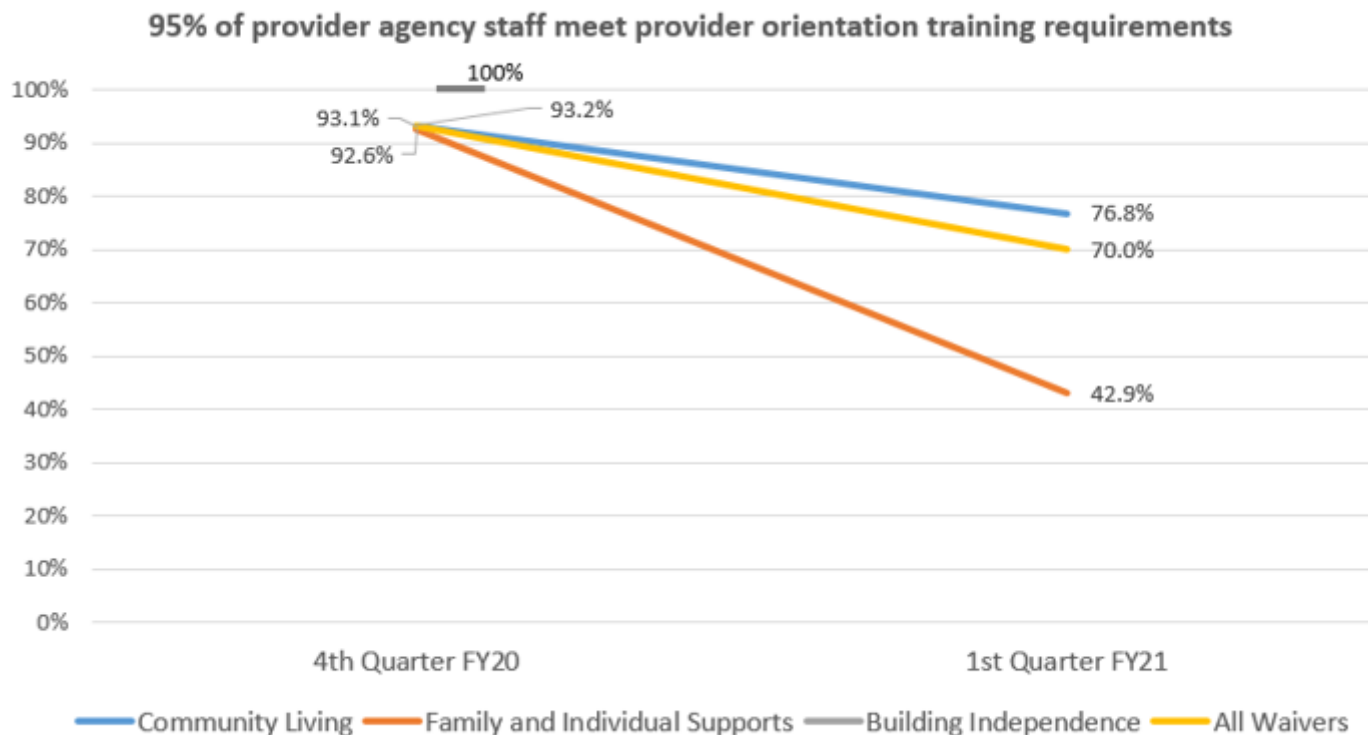
RST referrals with barrier 2 Identified	Referrals resolved	Success
2	2	100%

1st quarter FY21

Key Performance Measures



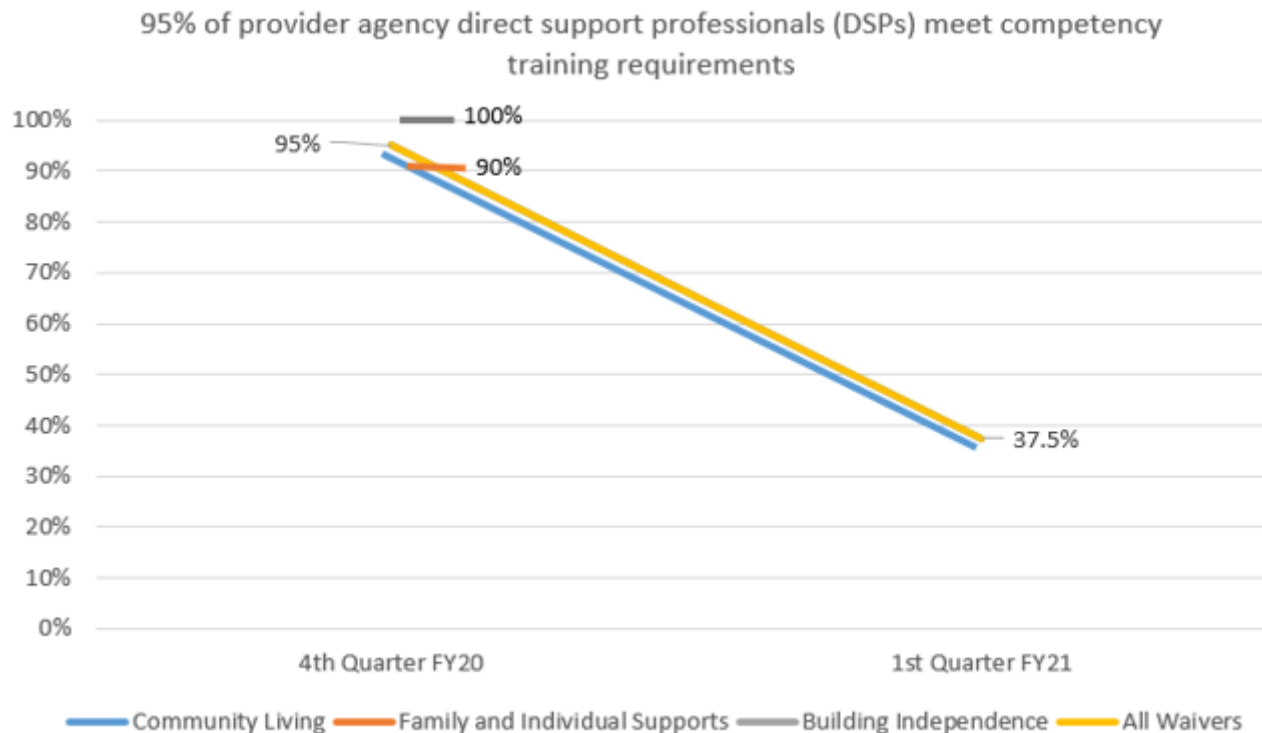
86% of provider agency staff meet provider orientation training requirements



Key Performance Measures



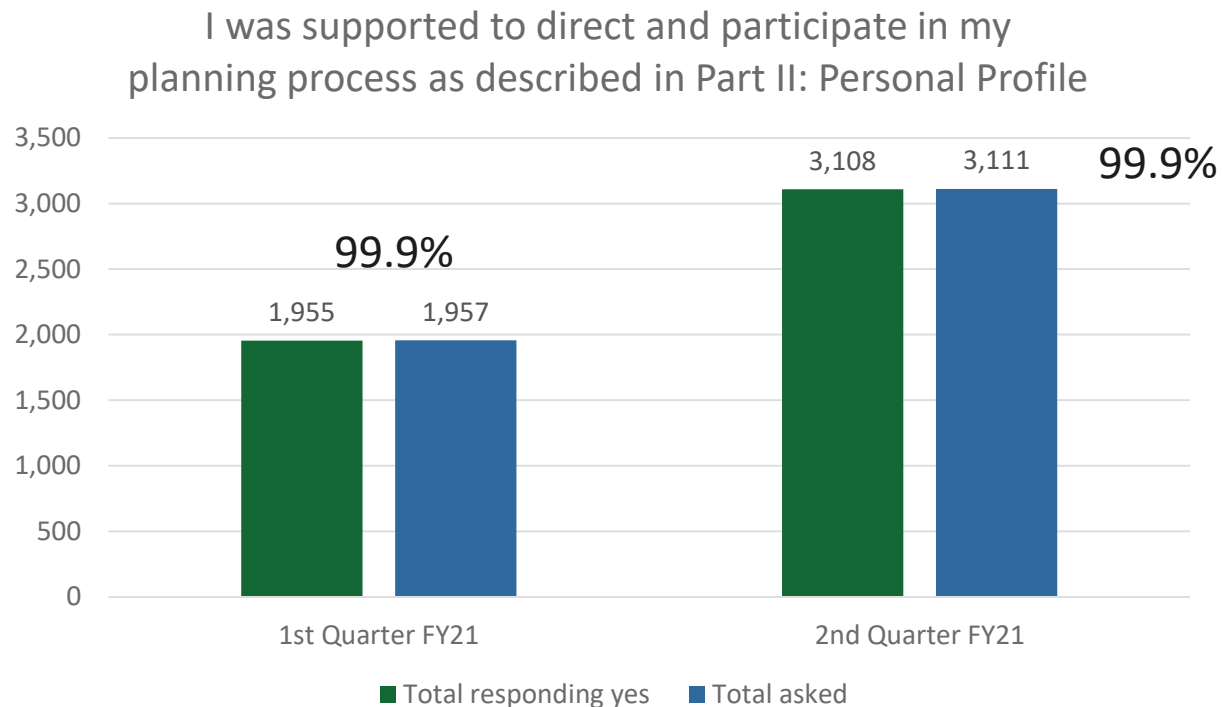
86% of provider agency direct support professionals (DSPs) meet competency training requirements



Key Performance Measures



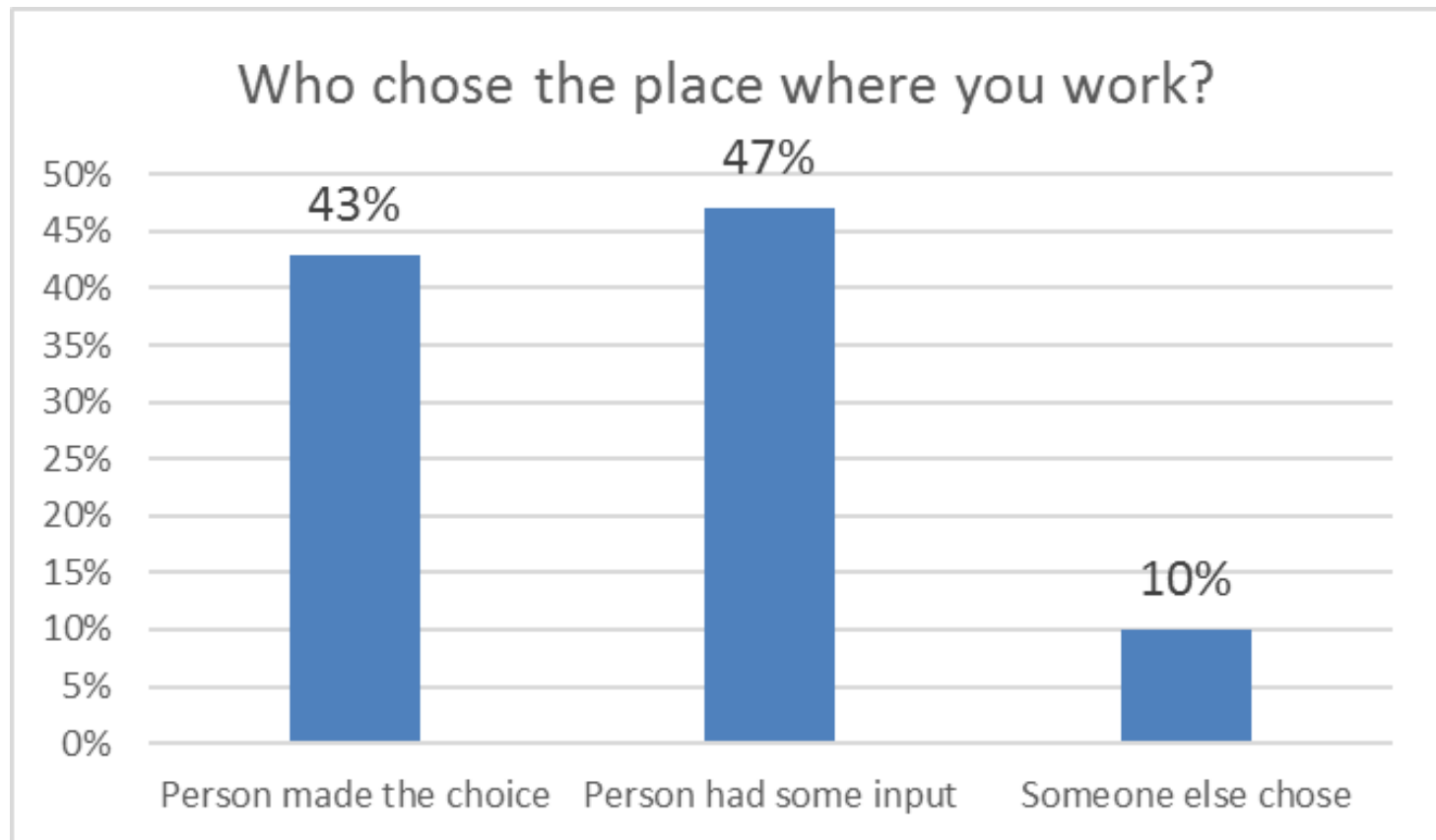
At least 95% of people receiving services in residential settings/their authorized representatives participate in the development of their own service plan.



Key Performance Measures



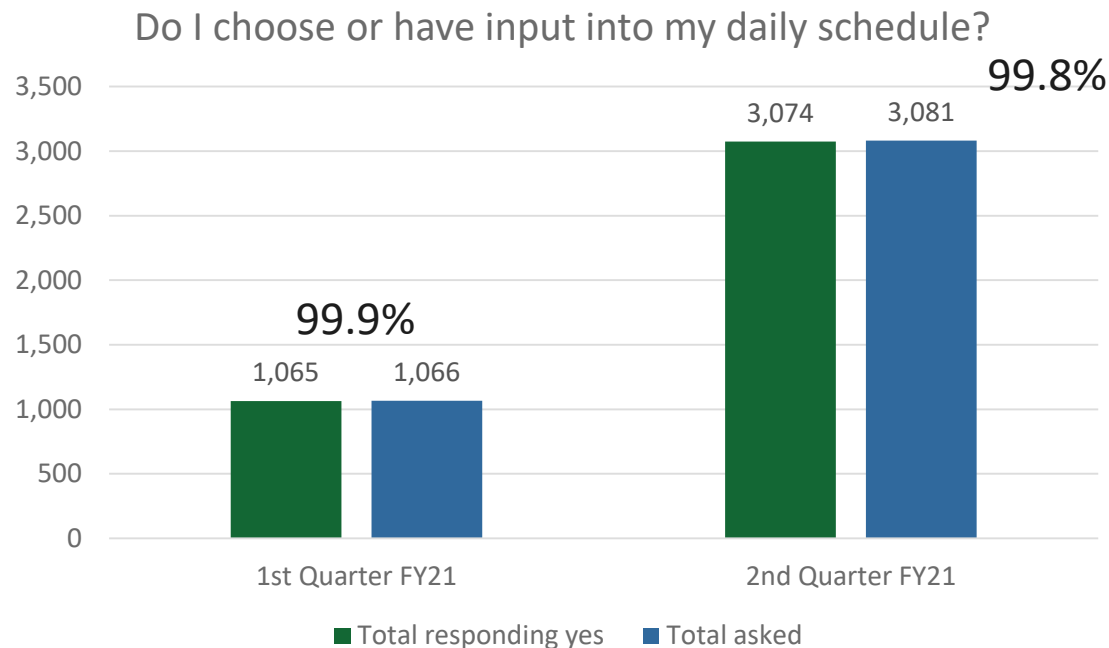
At least 75% of people with a job in the community chose or had some input in choosing their job.



Key Performance Measures



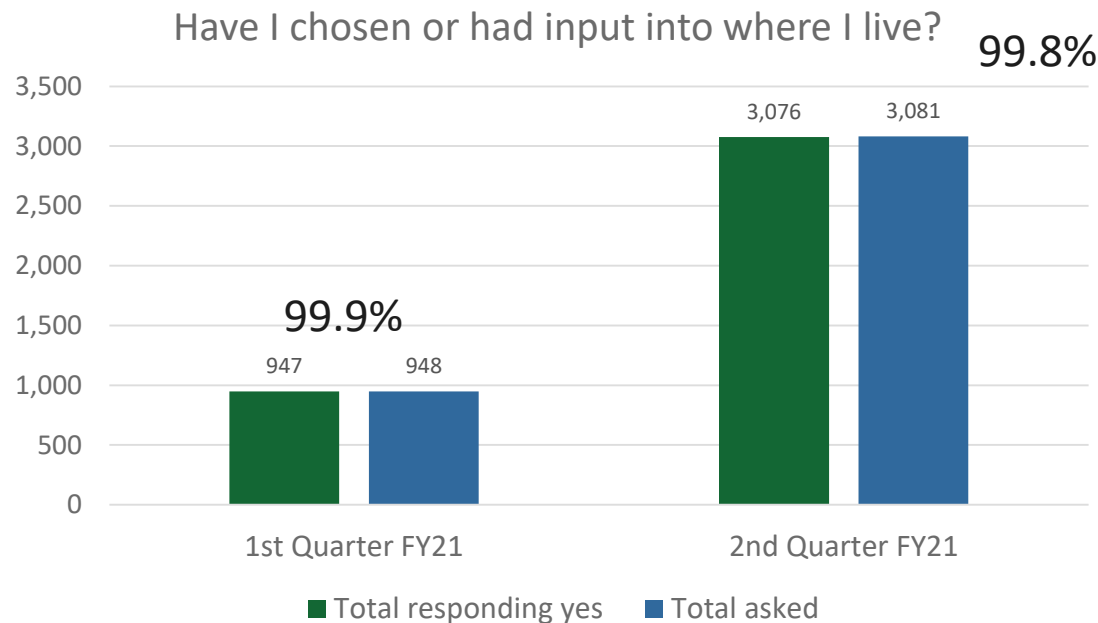
At least 86% of people receiving services in residential settings/their authorized representatives choose or help decide their daily schedule.



Key Performance Measures



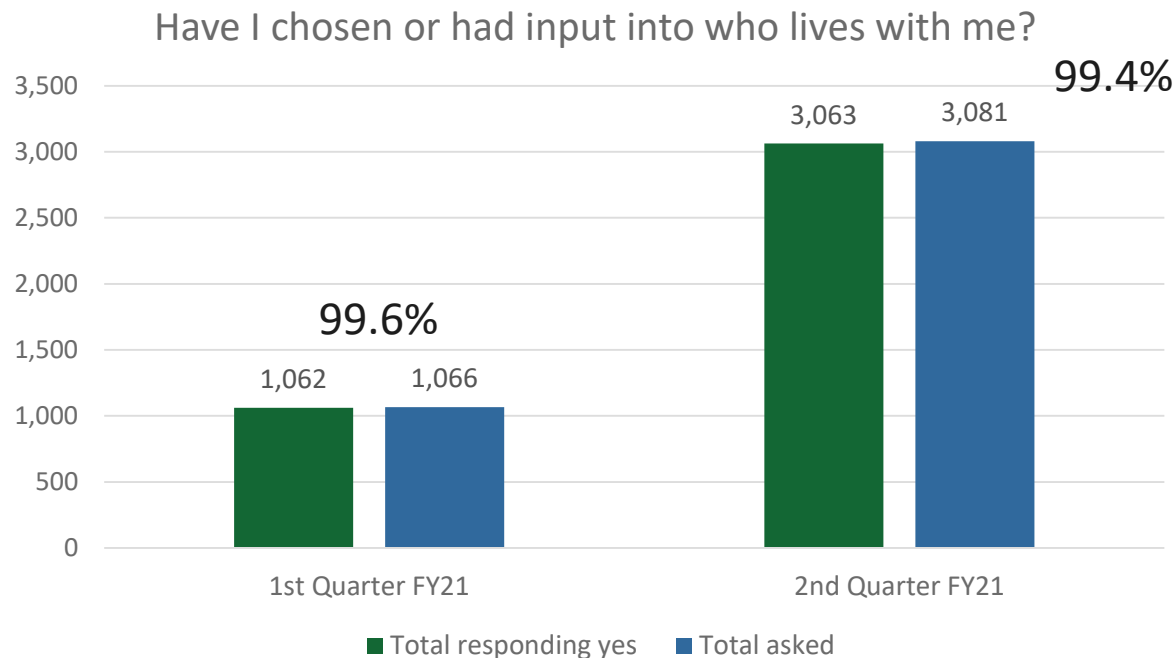
At least 75% of people receiving services who do not live in the family home/their authorized representatives chose or had some input in choosing where they live.



Key Performance Measures



At least 50% of people who do not live in the family home/their authorized representatives chose or had some input in choosing their housemates.



Demographic Data

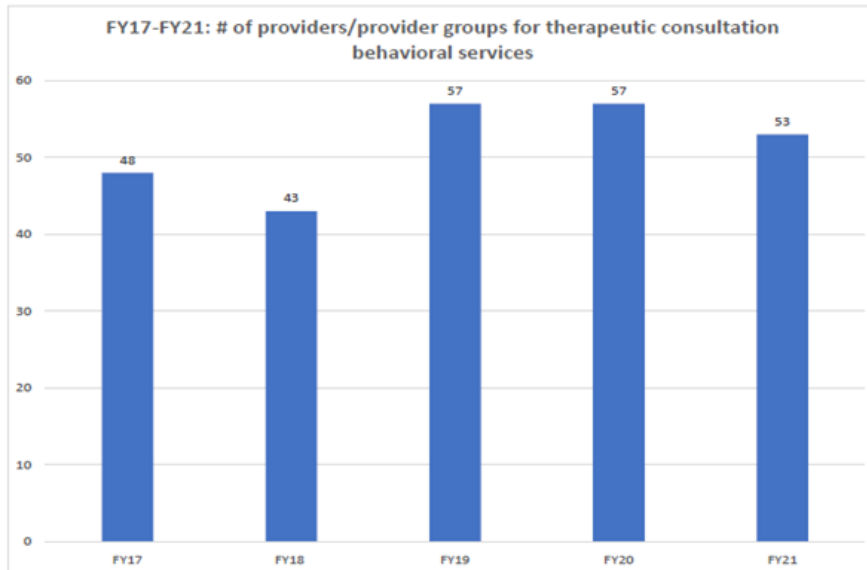


- Waitlist
 - by region and priority
 - by time on waitlist and age
- Residential setting size and type
- Day Services by type
- Data specific to types of services received by region
- Availability of specific services
- Waiver Service Authorizations by region.

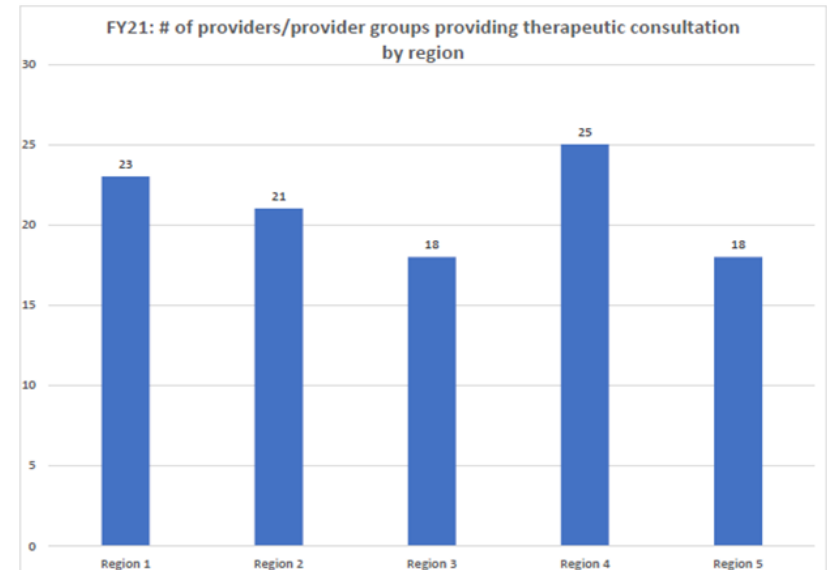
Behavioral Services Providers



Past 5 years:



Fiscal Year 21:



Net Losses (unique)



Since June 2018...

Crisis Services = **-1 providers**; +106 people

Skilled Nursing = **-1 providers**; +30 people

Note: These account for the only net losses by unique providers

Notable Updates



- Since September of 2016, 3,192 people have moved into more integrated settings defined as settings of no more than four people with developmental disabilities
- In the past six months, 47.9% of people at Supports Intensity Scale levels 6 and 7 who enrolled in the DD Waiver are receiving their services in more integrated settings of four or fewer people with DD
- In the past six months, provider counts have decreased in Community Coaching (-3), Electronic Home Based Services (-1), Supported Living (-1), Crisis Support Services (-1), and Skilled Nursing (-1)
- Community Engagement and Community Coaching services have experienced significant decreases during the COVID-19 public health emergency
- Despite a decrease in authorizations, Community Engagement increased by 3 providers
- All data in the Baseline Measurement Tool has been updated to reflect the primary DBHDS service regions. Sub region designations have been updated to enable comparisons across reporting periods and to support providers in better understanding the potential customer base in the areas, as well as potential opportunities for program development.

Children's and Youth Residential

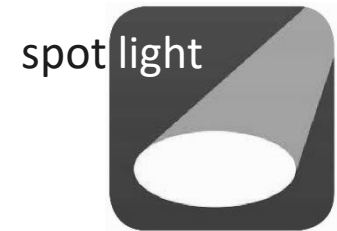


Table 1. Counts of distinct Individuals by Authorization and Region.

Approved Authorization	Primary_DBHDS_Region					Distinct Total	%
	1	2	3	4	5		
Group Home 4 or fewer	0	0	0	2	0	2	8%
Group Home 5 or more	0	0	0	7	0	7	27%
Sponsored Residential	0	0	5	3	10	18	69%
Distinct Total	0	0	5	12	10	26	100%
Percent	0%	0%	19%	46%	38%	100%	

Table 2. Counts of Providers (distinct TaxIdentifiers) by Authorization and Region.
For those Authorizations listed in Table 1.

Approved Authorization	Primary_DBHDS_Region					Distinct Total	%
	1	2	3	4	5		
Group Home 4 or fewer	0	0	0	2	0	2	20%
Group Home 5 or more	0	0	0	1	0	1	10%
Sponsored Residential	0	0	4	2	3	7	70%
Distinct Total	0	0	4	5	3	10	100%
Percent	0%	0%	40%	50%	30%	100%	

Provenance is available.

Distinct Totals are not additive: Due to service or provider changes during the reporting period, the same Individual or Provider may appear in more than one category.

For the same reason, Percents add to more than 100%.

Regional Data



For each more integrated or critical service:

- Change in non-unique providers by regional sub-area
- Total of people authorized
- Change in number of authorizations
- Net gains/losses of providers
- Total number of providers by regional sub-area

Regional Subareas



Region I

1-A	1-B	1-C	1-D
Caroline County	Augusta County	Harrisonburg City	Nelson County
Fredericksburg City	Highland County	Rockingham County	Louisa County
King George County	Staunton City	Frederick County	Albemarle County
Spotsylvania County	Waynesboro City	Page County	Charlottesville City
Stafford County	Alleghany County	Shenandoah County	Fluvanna County
Culpeper County	Covington City	Warren County	Greene County
Madison County	Bath County	Winchester City	Amherst County
Orange County	Buena Vista City	Clarke County	Appomattox County
Fauquier County	Lexington City		Bedford County
Rappahannock County	Rockbridge County		Campbell County
			Lynchburg City

Region II

2-A	2-B	2-C	2-D
Alexandria City	Fairfax City	Loudoun County	Manassas City
Arlington County	Fairfax County		Manassas Park City
	Falls Church City		Prince William County

Region III

3-A	3-B	3-C	3-D
Botetourt County	Franklin County	Carroll County	Buchanan County
Craig County	Danville City	Galax City	Russell County
Roanoke City	Pittsylvania County	Grayson County	Tazewell County
Roanoke County	Henry County	Bland County	Dickenson County
Salem City	Martinsville City	Wythe County	Bristol City
Giles County	Halifax County	Floyd County	Washington County
Montgomery County	Mecklenburg County	Pulaski County	Smyth County
	Brunswick County	Radford City	Lee County
	Patrick County		Norton City
			Scott County
			Wise County

Region IV

4-A	4-B	4-C	4-D
Chesterfield County	Amelia County	Charlotte County	Dinwiddie County
Colonial Heights City	Buckingham County	Lunenburg County	Greensville County
Hanover County	Cumberland County	Nottoway County	Hopewell City
Charles City County	Goochland County	Prince Edward County	Petersburg City
Henrico County	Powhatan County	Emporia City	Prince George County
New Kent County			Surry County
Richmond City			Sussex County

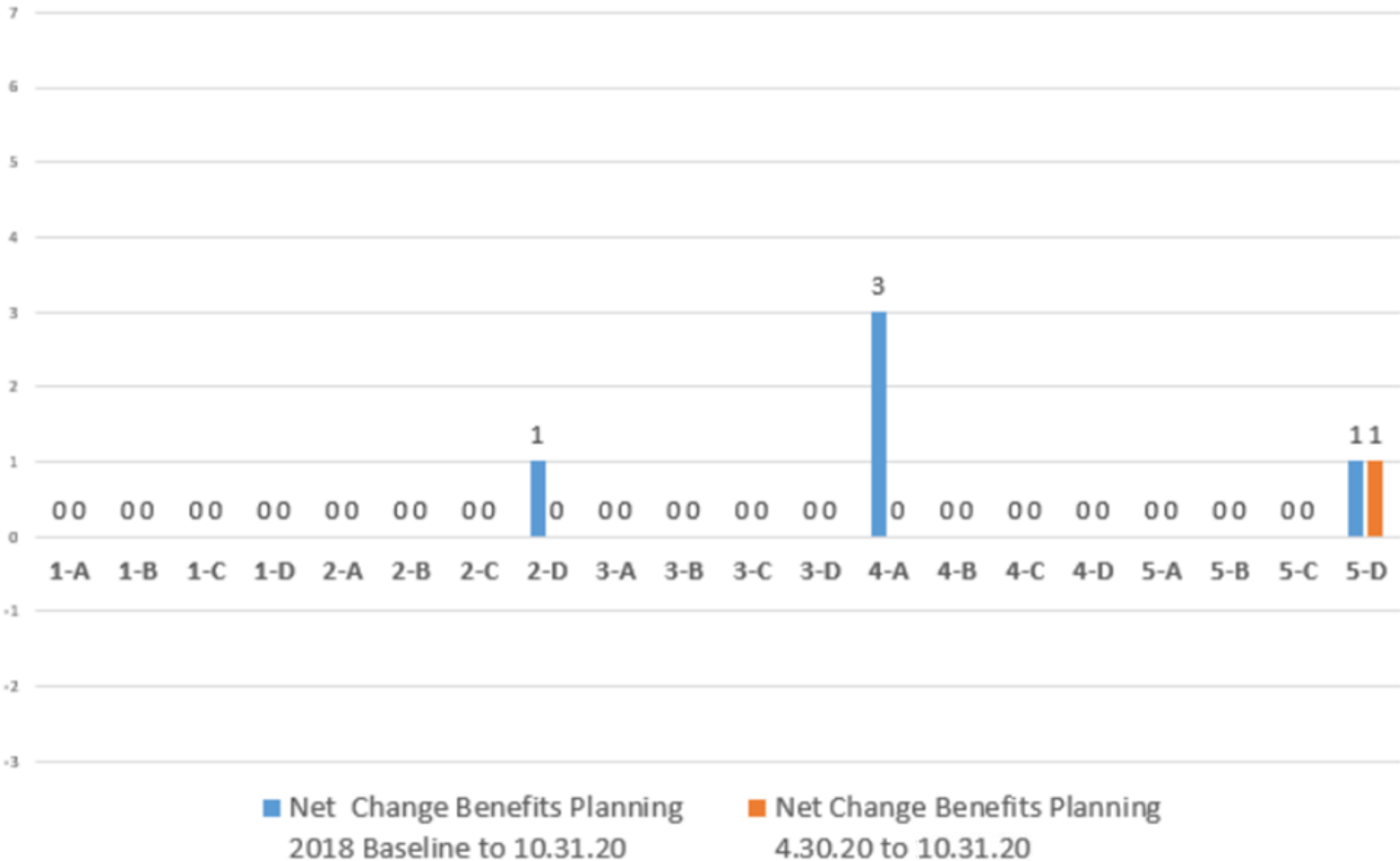
Region V

5-A	5-B	5-C	5-D
Essex County	Accomack County	James City County	Chesapeake City
Gloucester County	Northampton County	Poquoson City	Norfolk City
King and Queen County		Williamsburg City	Portsmouth City
King William County		York County	Virginia Beach City
Lancaster County		Hampton City	Franklin City
Mathews County		Newport News City	Isle of Wight County
Middlesex County			Southampton County
Northumberland County			Suffolk City
Richmond County			
Westmoreland County			

Note: Sub regions have been realigned with the DBHDS Primary Regions

Benefits Planning

Benefits Planning Net Provider Change



Benefits Planning

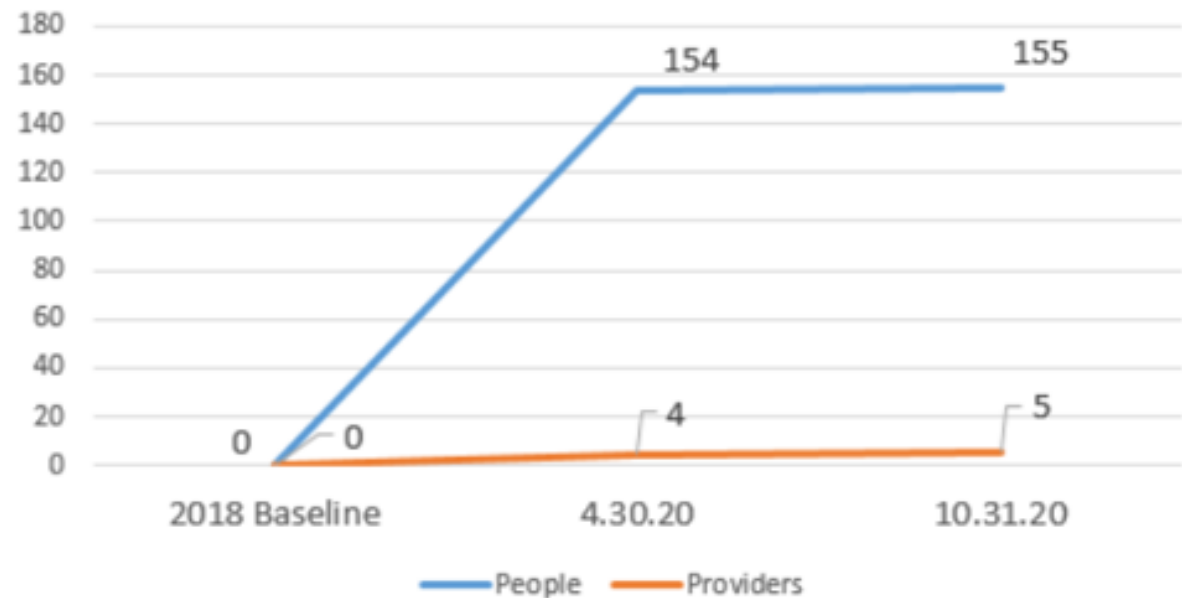
**Benefits Planning
Providers Total
(10.31.20)**

1-A	0
1-B	0
1-C	0
1-D	0
2-A	0
2-B	0
2-C	0
2-D	1
3-A	0
3-B	0
3-C	0
3-D	0
4-A	3
4-B	0
4-C	0
4-D	0
5-A	0
5-B	0
5-C	0
5-D	1

Benefits Planning

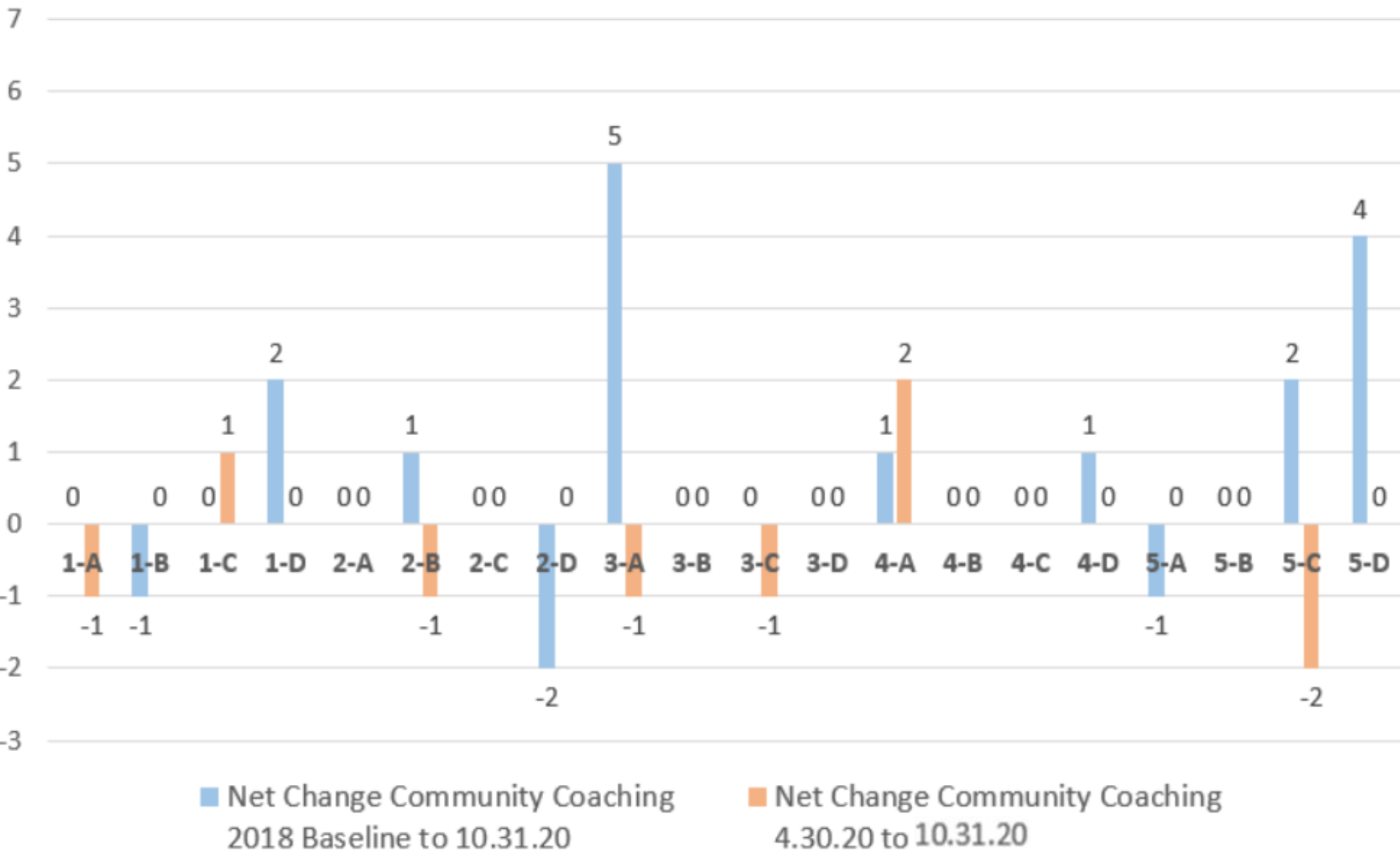
Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
155	+155	+5

Service Change: # of People and # of Providers



Community Coaching

Community Coaching Net Provider Change



Community Coaching

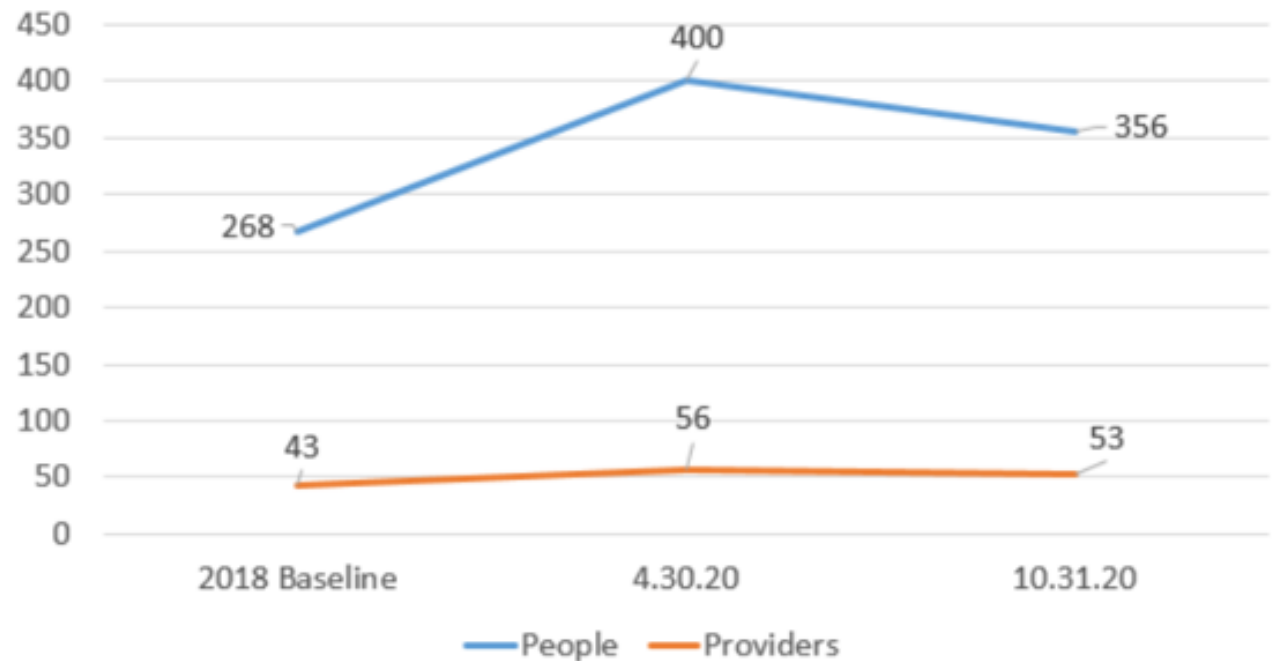
Community
Coaching Providers
Total (10.31.20)

1-A	2
1-B	1
1-C	6
1-D	4
2-A	0
2-B	6
2-C	0
2-D	1
3-A	7
3-B	3
3-C	3
3-D	0
4-A	9
4-B	0
4-C	0
4-D	1
5-A	0
5-B	0
5-C	4
5-D	13

Community Coaching

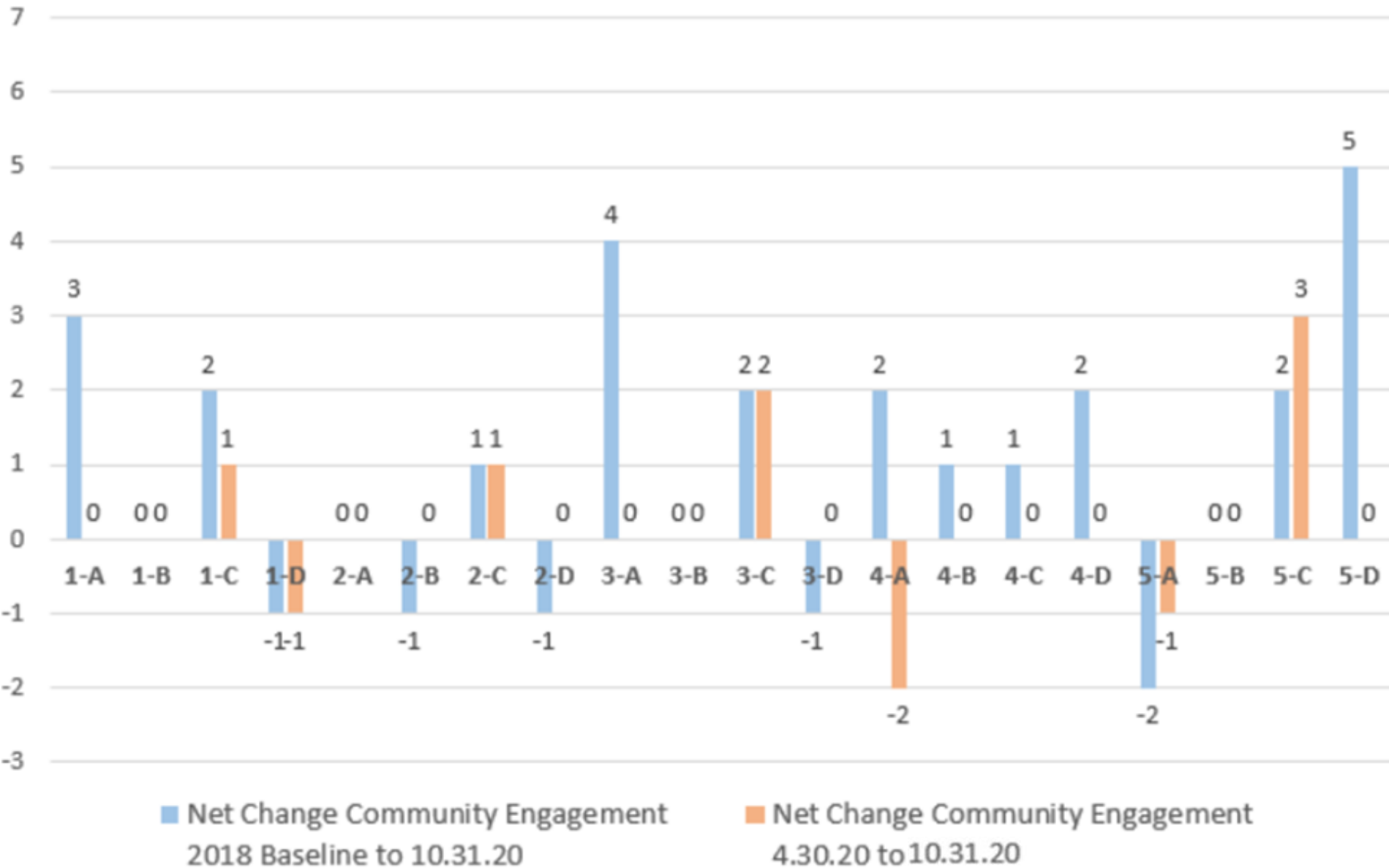
Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
356	+88	+10

Community Coaching Change: # of People and # of Providers



Community Engagement

Community Engagement Net Provider Change



Community Engagement

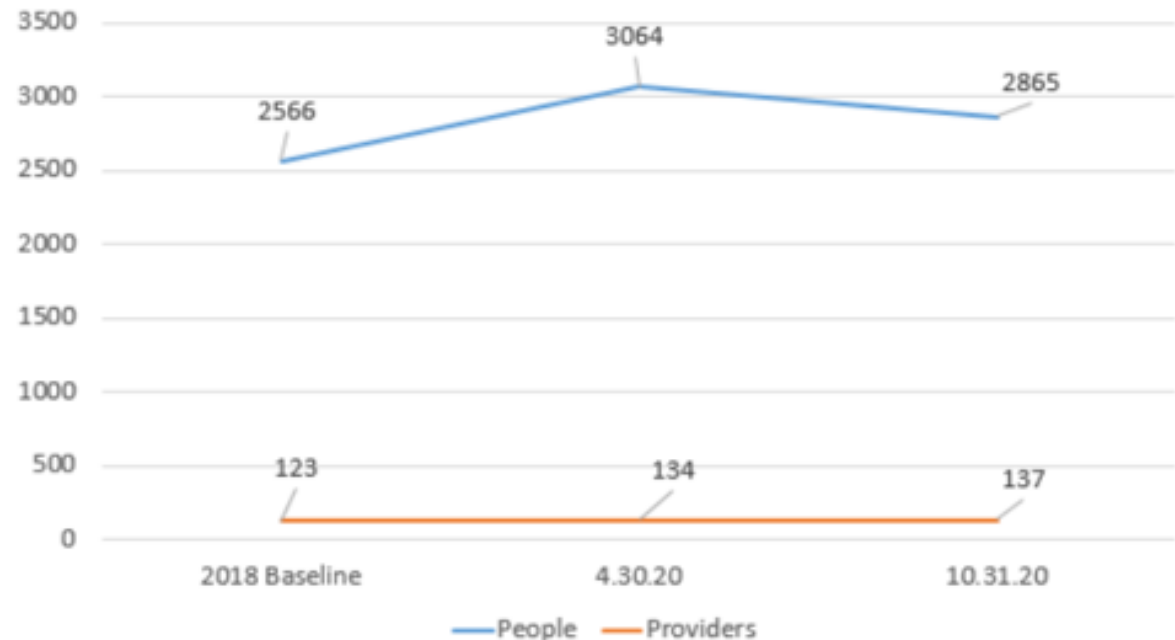
Community
Engagement
Providers Total
(10.31.20)

1-A	9
1-B	4
1-C	12
1-D	8
2-A	1
2-B	7
2-C	2
2-D	3
3-A	13
3-B	9
3-C	6
3-D	9
4-A	26
4-B	3
4-C	4
4-D	5
5-A	0
5-B	1
5-C	12
5-D	25

Community Engagement

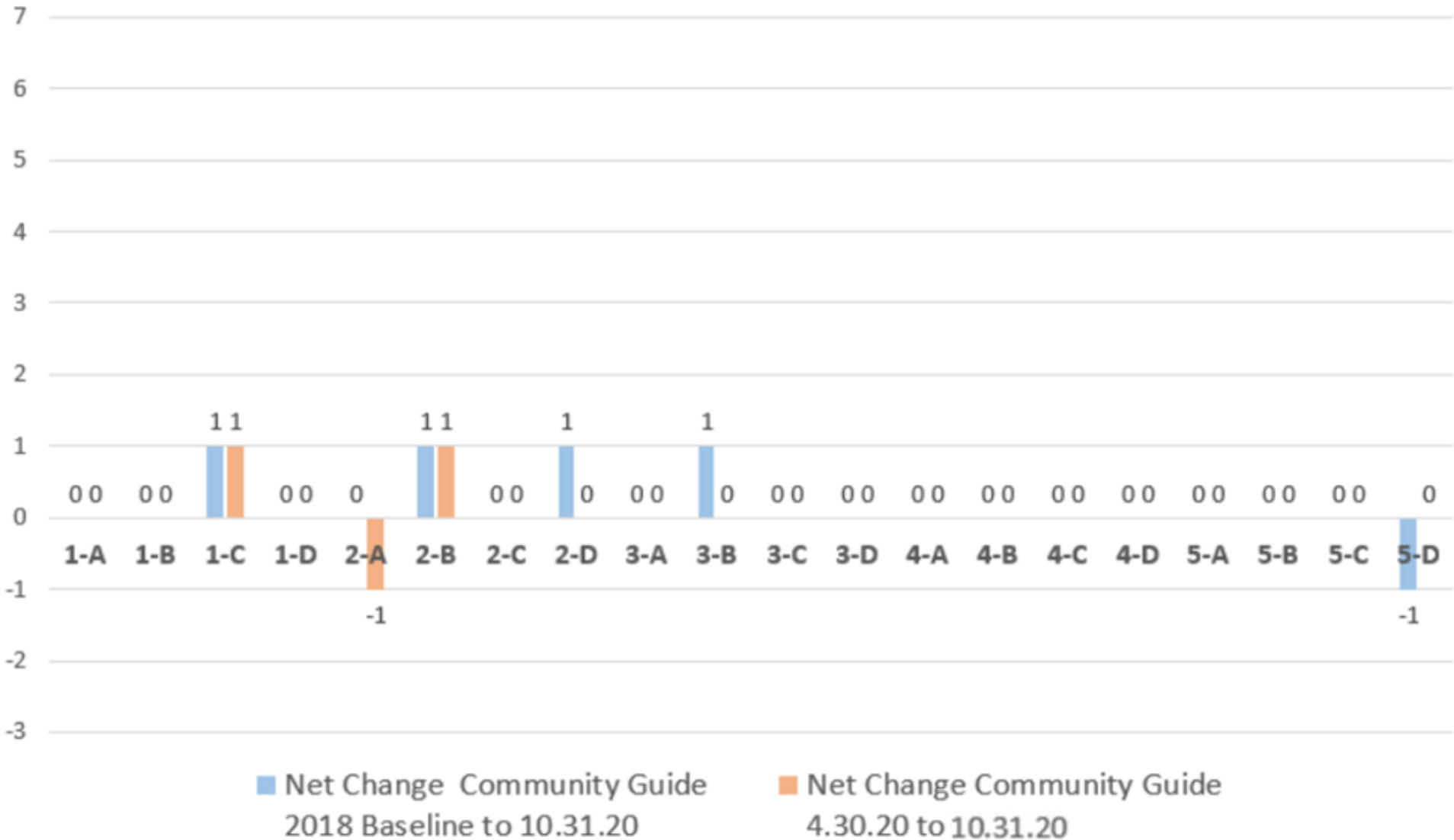
Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
2865	+299	+14

Community Engagement Change: # of People and # of
Providers



Community Guide

Community Guide Net Provider Change



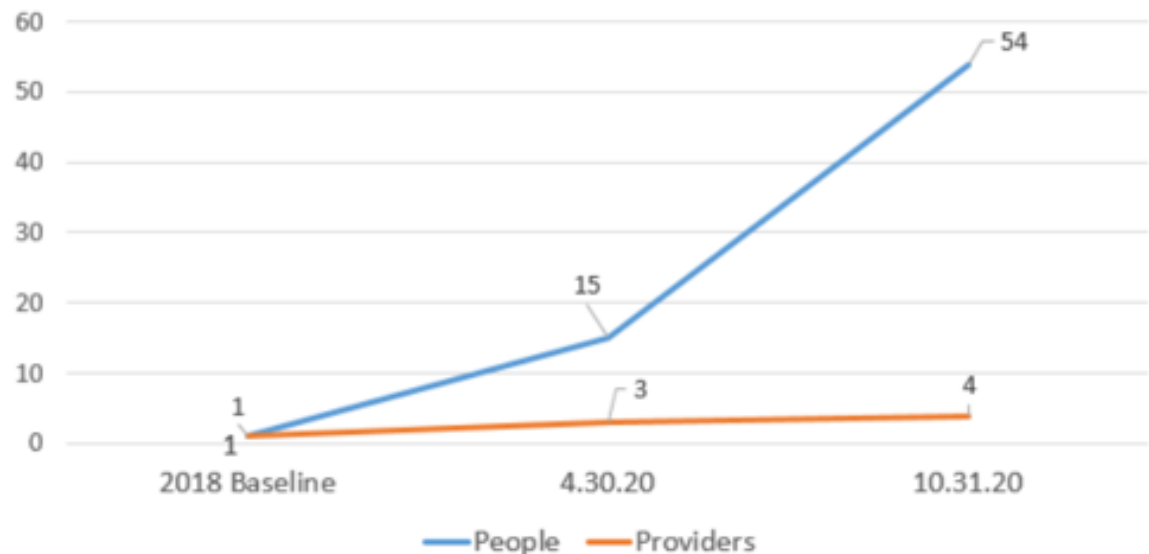
Community Guide

Community Guide Providers Total (10.31.20)	
1-A	0
1-B	0
1-C	1
1-D	0
2-A	0
2-B	1
2-C	0
2-D	1
3-A	0
3-B	1
3-C	0
3-D	0
4-A	0
4-B	0
4-C	0
4-D	0
5-A	0
5-B	0
5-C	0
5-D	0

Community Guide

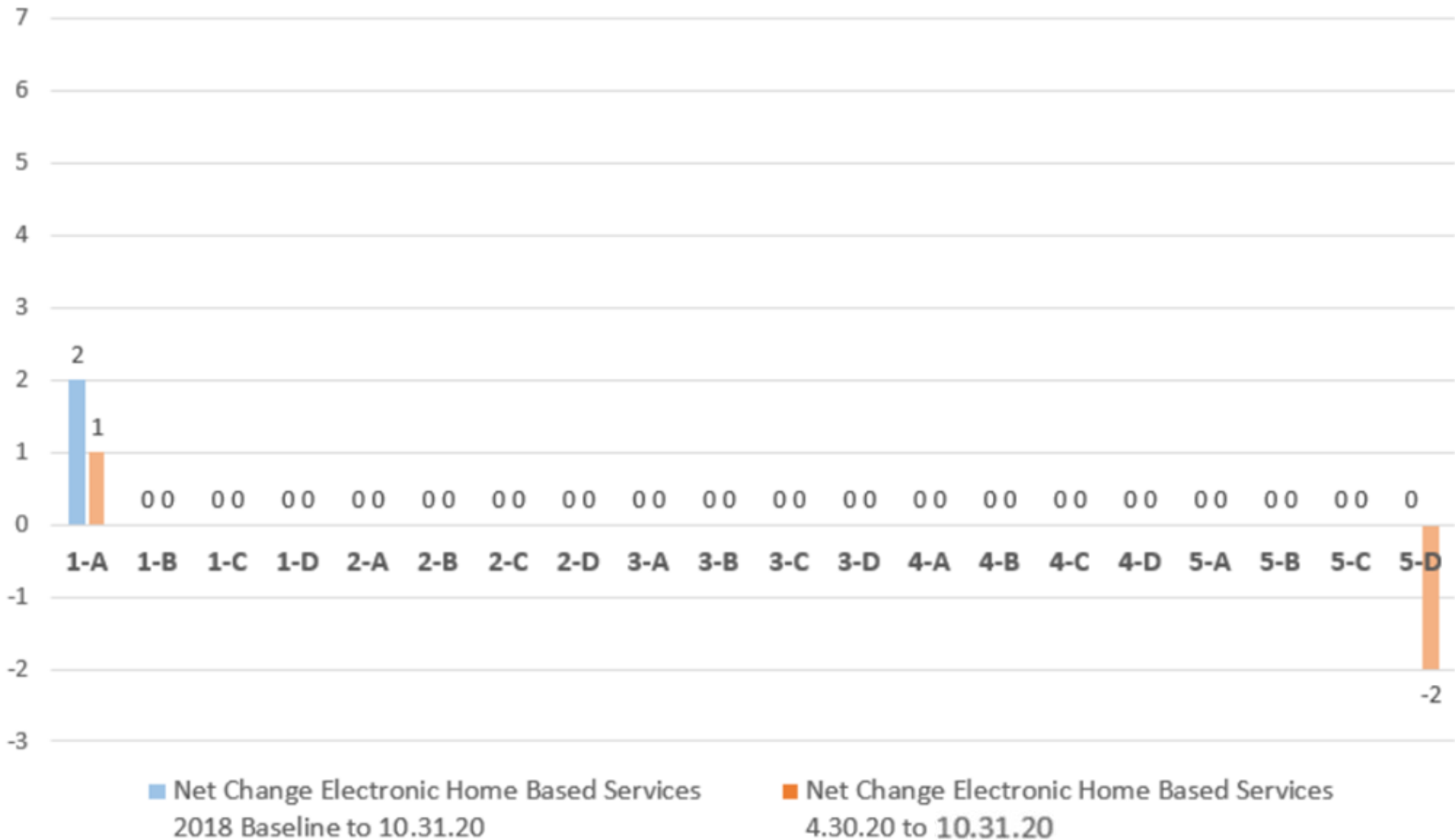
Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
54	+53	+3

Community Guide Change: # of People and # of Providers



Electronic Home-Based Services

Electronic Home Based Services Net Provider Change



Electronic Home-Based Services

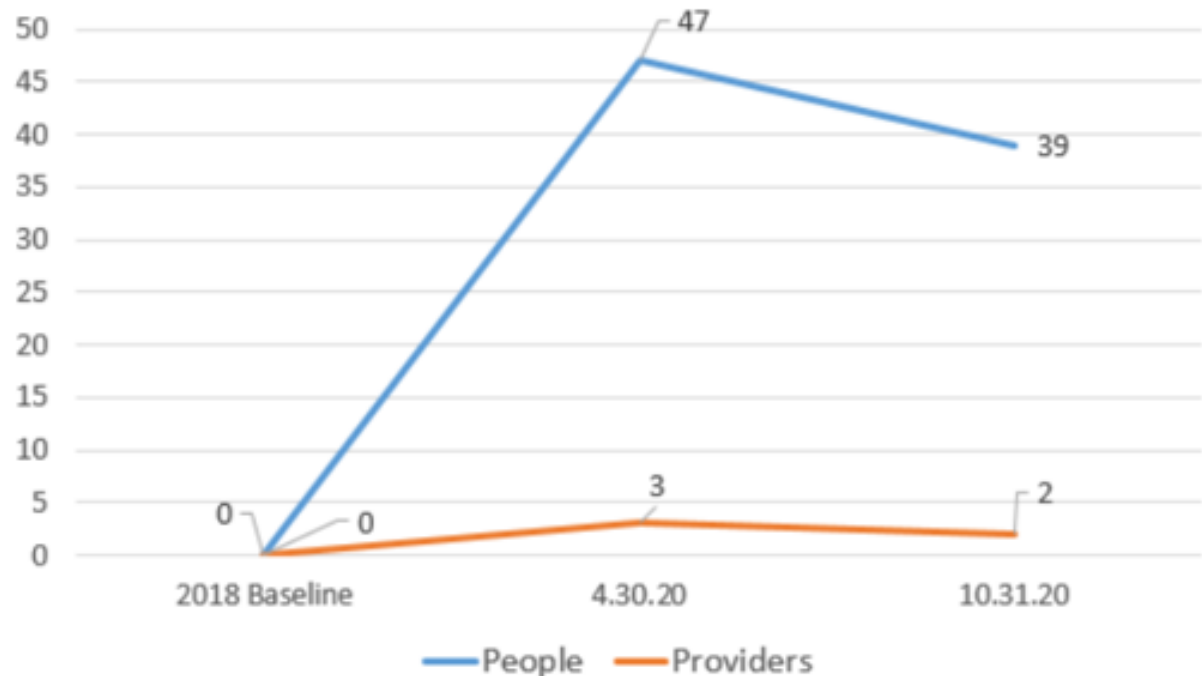
**EHBS
Providers Total
(10.31.20)**

1-A	2
1-B	0
1-C	0
1-D	0
2-A	0
2-B	0
2-C	0
2-D	0
3-A	0
3-B	0
3-C	0
3-D	0
4-A	0
4-B	0
4-C	0
4-D	0
5-A	0
5-B	0
5-C	0
5-D	0

Electronic Home Based Services

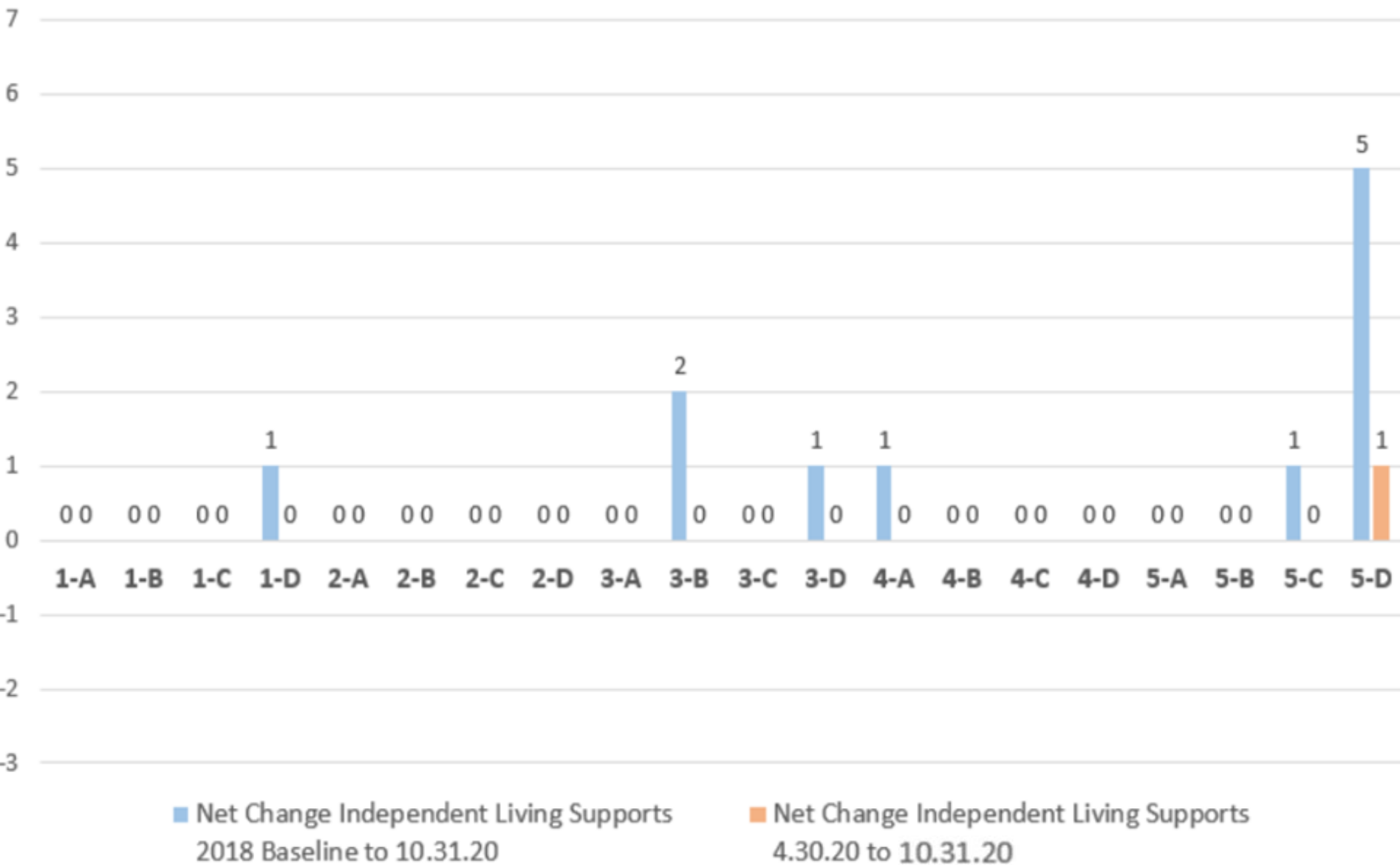
Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
39	+39	+2

EHBS Change: # of People and # of Providers



Independent Living Supports

Independent Living Supports Net Provider Change



Independent Living Supports

ILS
Providers Total
(10.31.20)

1-A	0
1-B	0
1-C	1
1-D	2
2-A	0
2-B	1
2-C	0
2-D	0
3-A	2
3-B	2
3-C	0
3-D	1
4-A	3
4-B	0
4-C	0
4-D	0
5-A	0
5-B	0
5-C	2
5-D	9

Independent Living Supports

Total People
Authorized on
10.31.20

Change in People
Authorized from
2018 baseline to
10.31.20

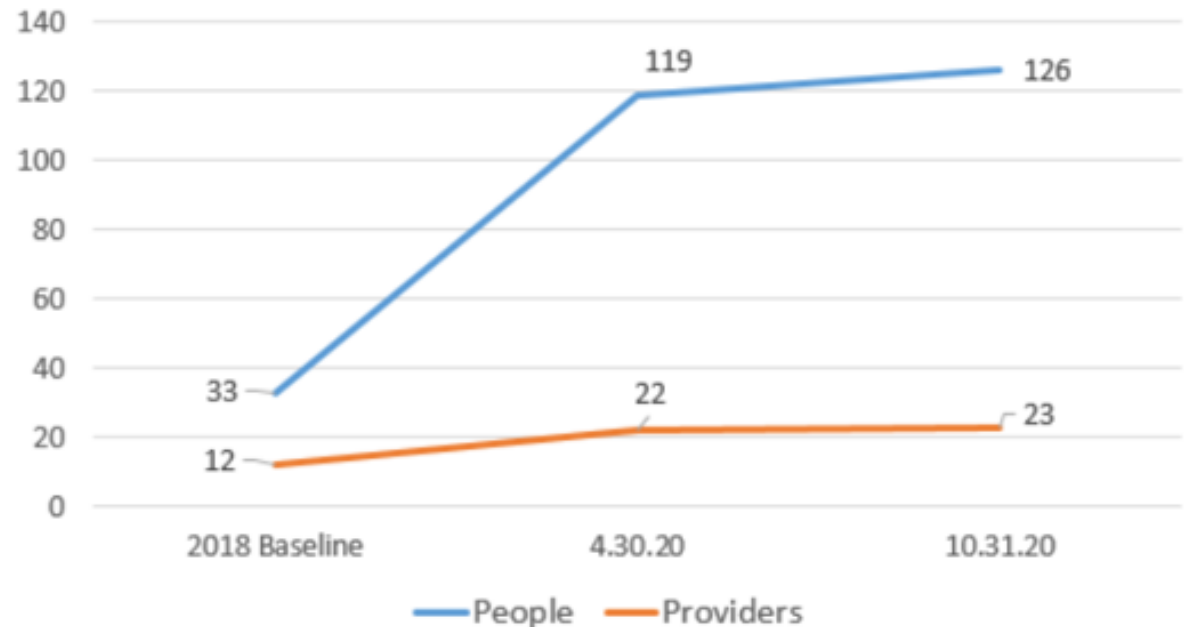
Overall Net Unique
Provider Change
from 2018 baseline
to 10.31.20

126

+93

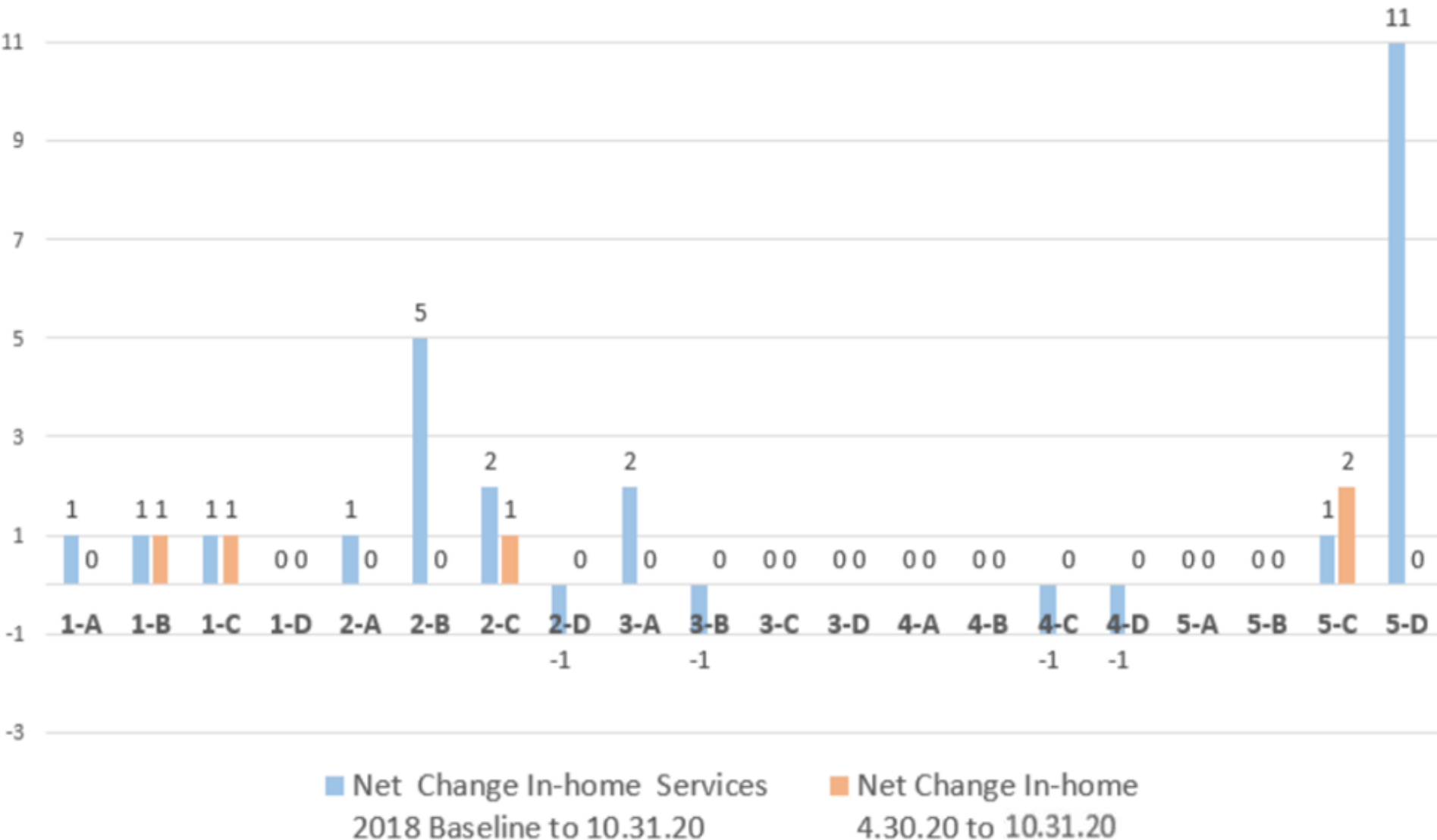
+11

ILS Change: # of People and # of Providers



In-Home Support Services

In-home Support Services Net Provider Change



In-Home Support Services

In-home Support
Services Providers
Total (10.31.20)

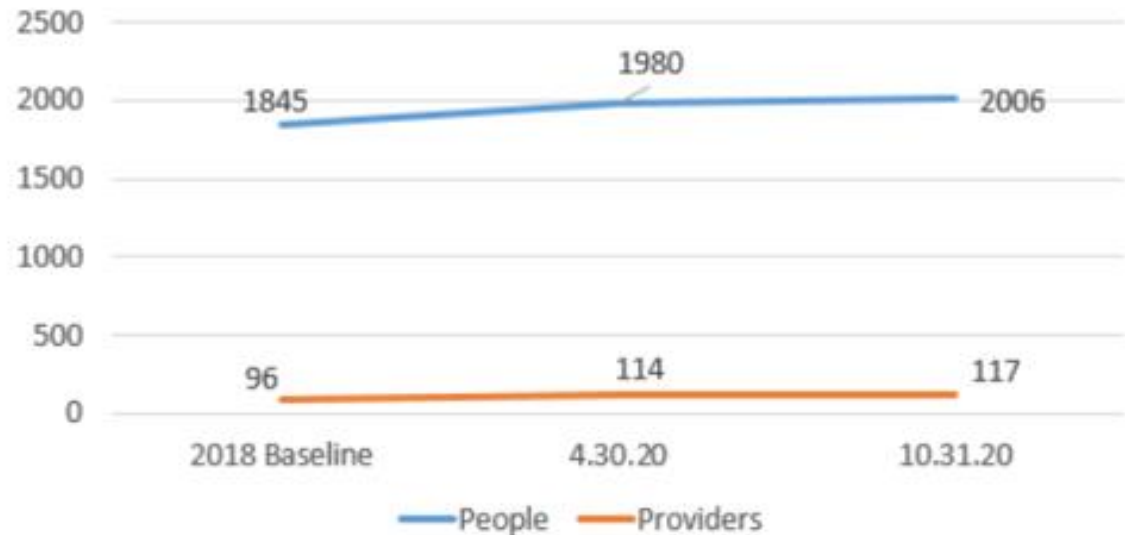
1-A	2
1-B	5
1-C	6
1-D	6
2-A	2
2-B	16
2-C	3
2-D	3
3-A	10
3-B	7
3-C	3
3-D	3
4-A	10
4-B	1
4-C	2
4-D	1
5-A	1
5-B	1
5-C	13
5-D	35

In-home Support Services

Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
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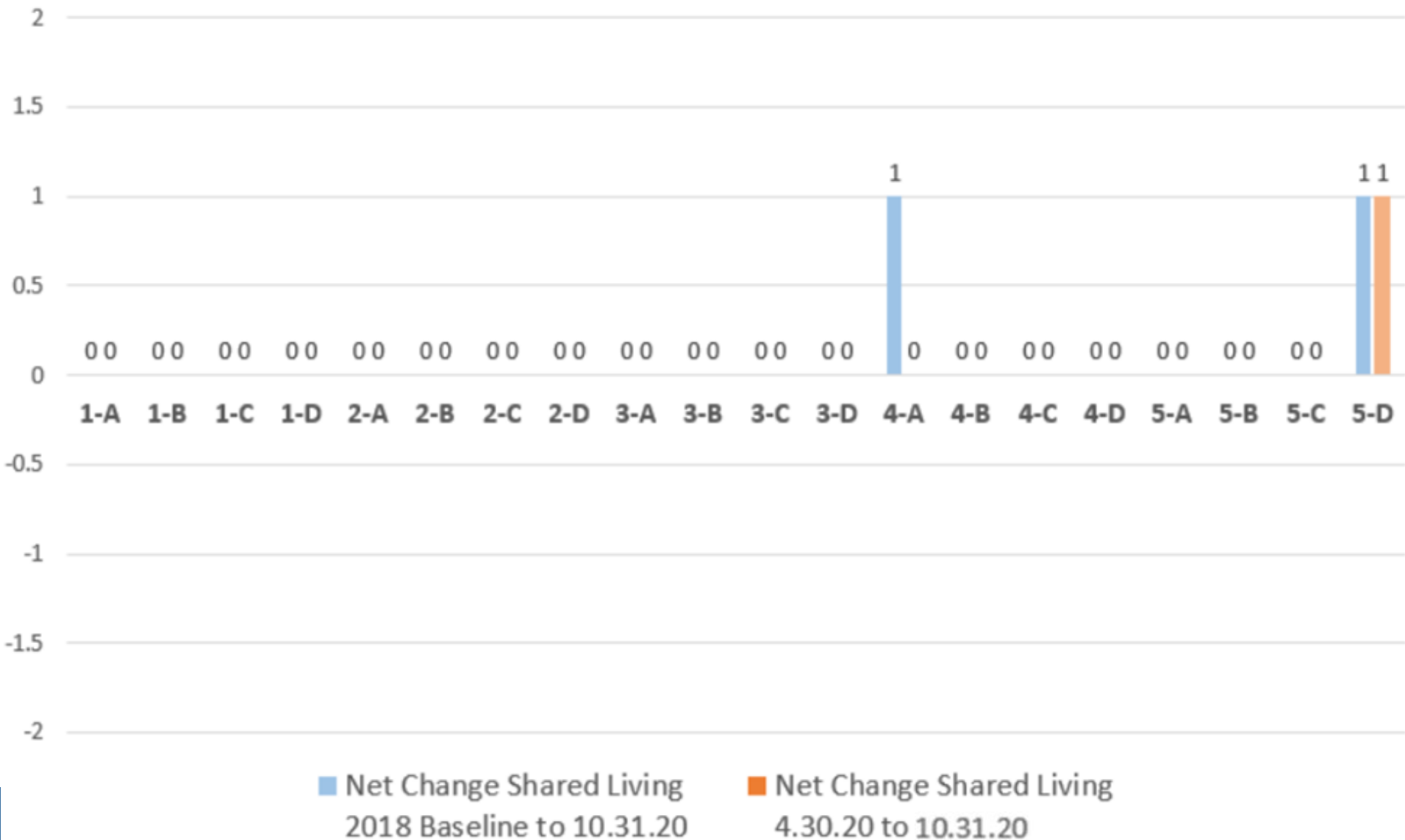
2006	+161	+21
------	------	-----

In-home Support Services Change: # of
People and # of Providers



Shared Living

Shared Living Net Provider Change



Shared Living

Shared Living
Providers Total
(10.31.20)

1-A	0
1-B	0
1-C	0
1-D	0
2-A	0
2-B	0
2-C	0
2-D	0
3-A	0
3-B	0
3-C	0
3-D	0
4-A	1
4-B	0
4-C	0
4-D	0
5-A	0
5-B	0
5-C	0
5-D	1

Shared Living

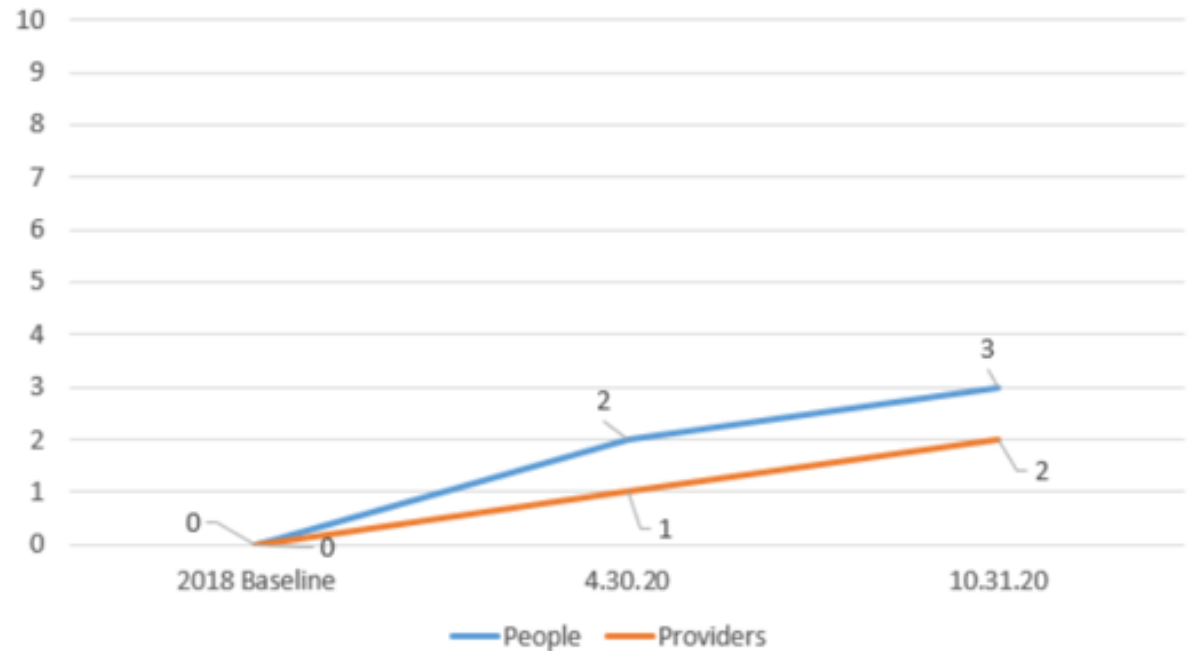
Total People
Authorized on
10.31.20

Change in People
Authorized from 2018
baseline to 10.31.20

Overall Net Unique
Provider Change from
2018 baseline to
10.31.20

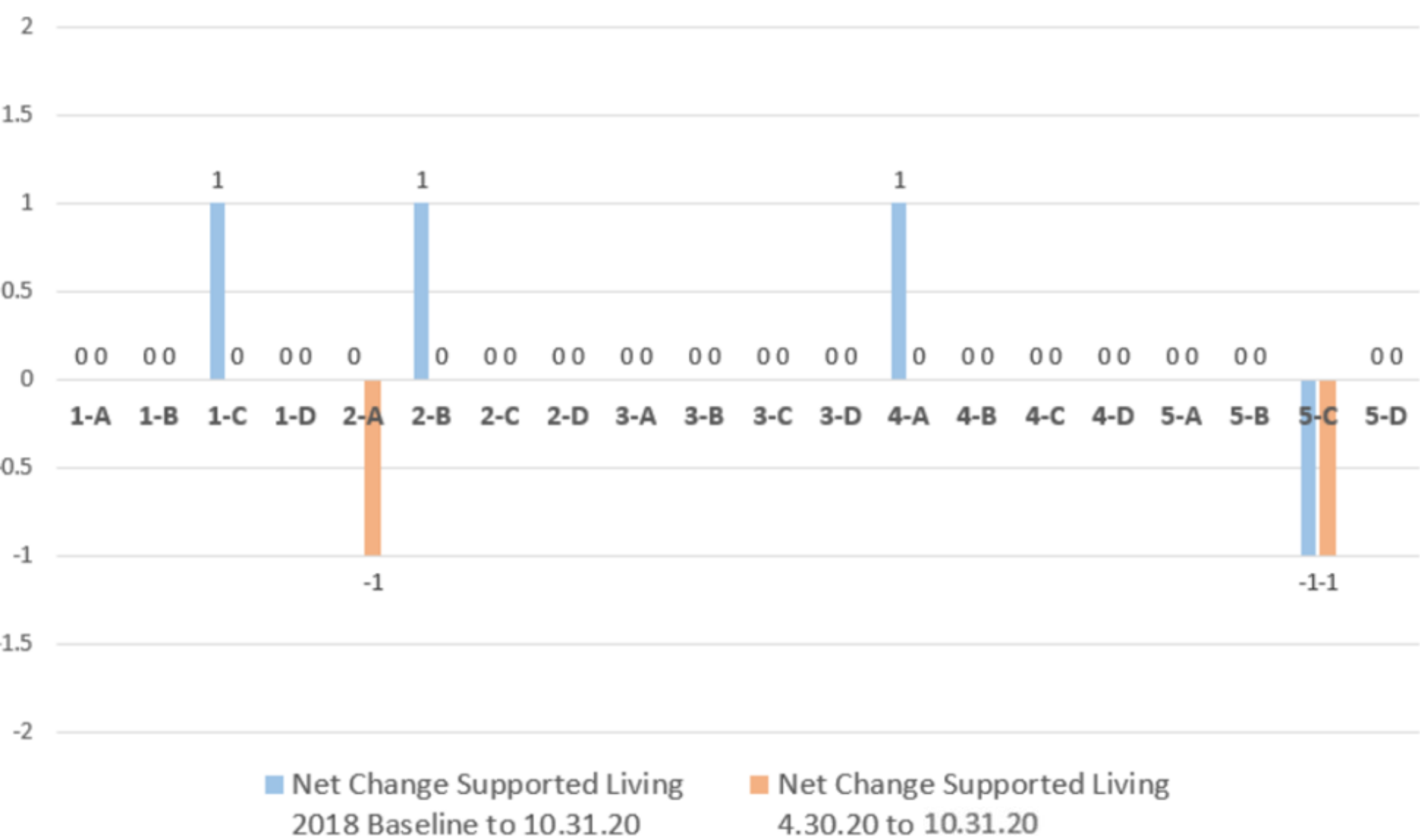
3	+3	+2
---	----	----

Shared Living Change: # of People and # of Providers



Supported Living

Supported Living Net Provider Change



Supported Living

Supported Living
Providers Total
(10.31.20)

1-A	1
1-B	0
1-C	3
1-D	0
2-A	1
2-B	3
2-C	0
2-D	0
3-A	0
3-B	1
3-C	1
3-D	0
4-A	6
4-B	0
4-C	0
4-D	0
5-A	0
5-B	1
5-C	0
5-D	2

Supported Living

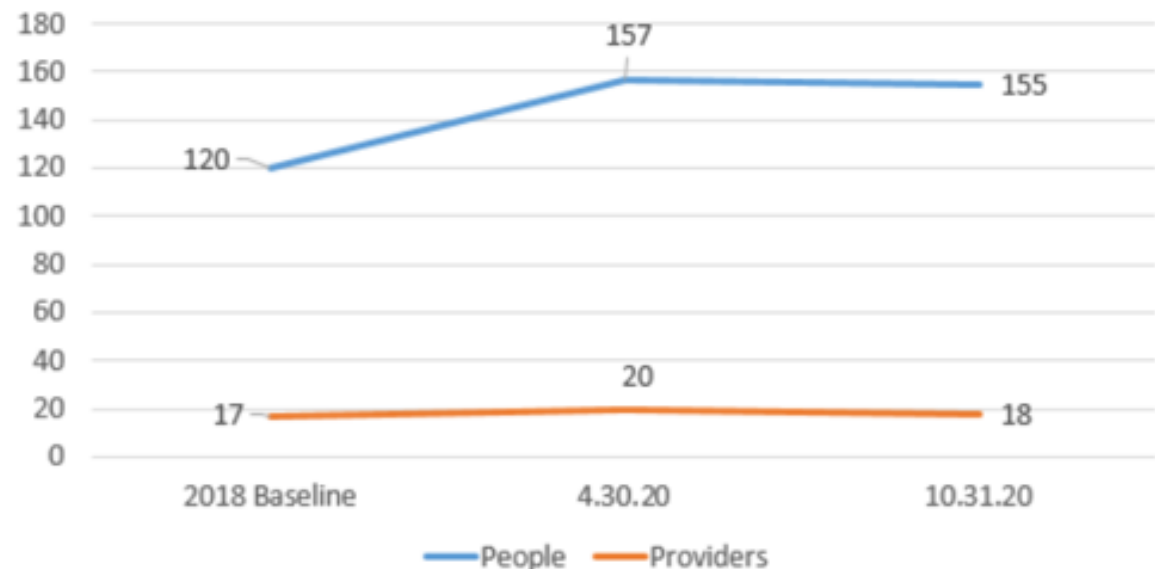
Total People
Authorized on
10.31.20

Change in People
Authorized from 2018
baseline to 10.31.20

Overall Net Unique
Provider Change
from 2018 baseline
to 10.31.20

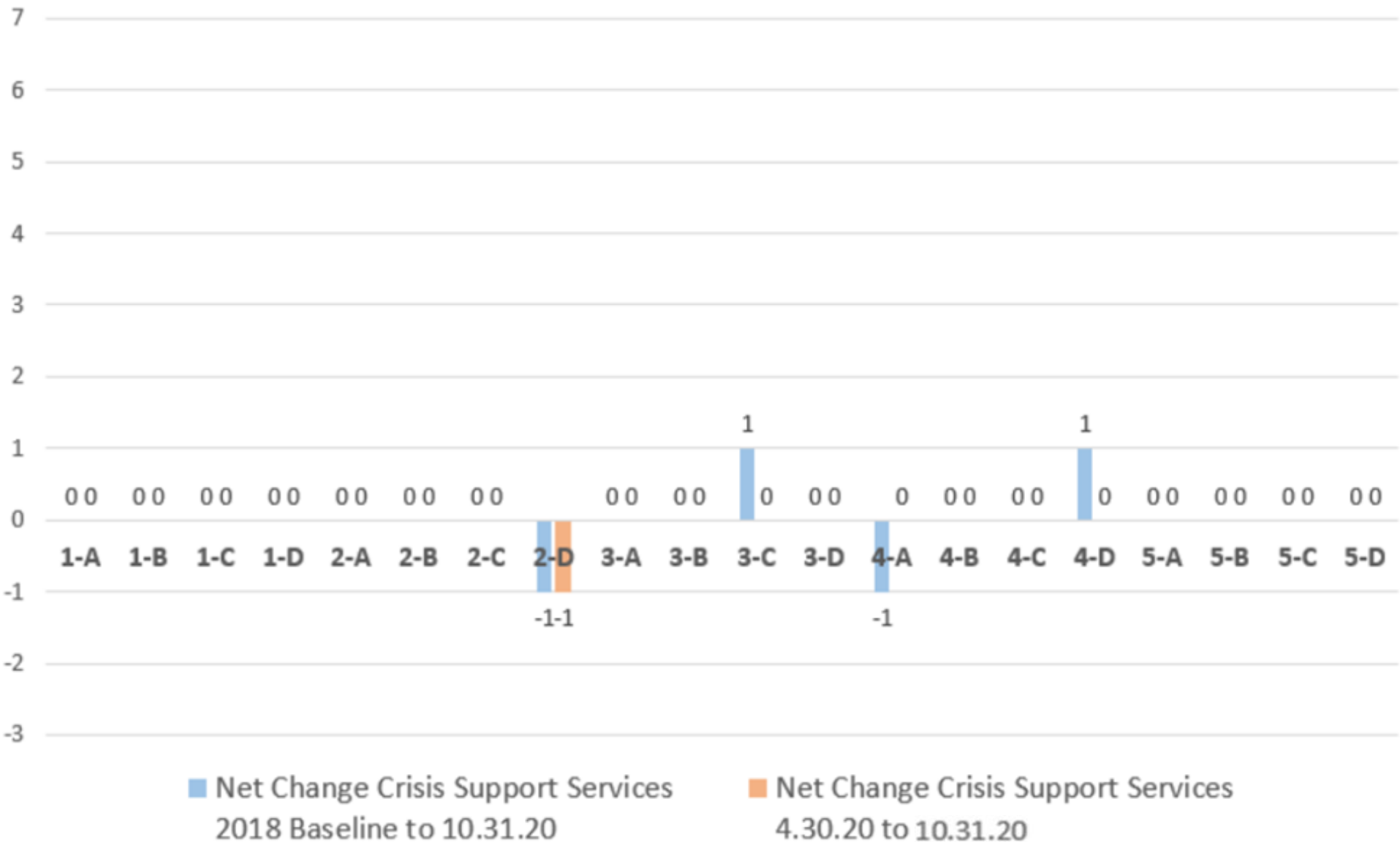
155	+35	+1
-----	-----	----

Supported Living Change: # of People and # of Providers



Crisis Support Services

Crisis Support Services Net Provider Change



Crisis Support Services

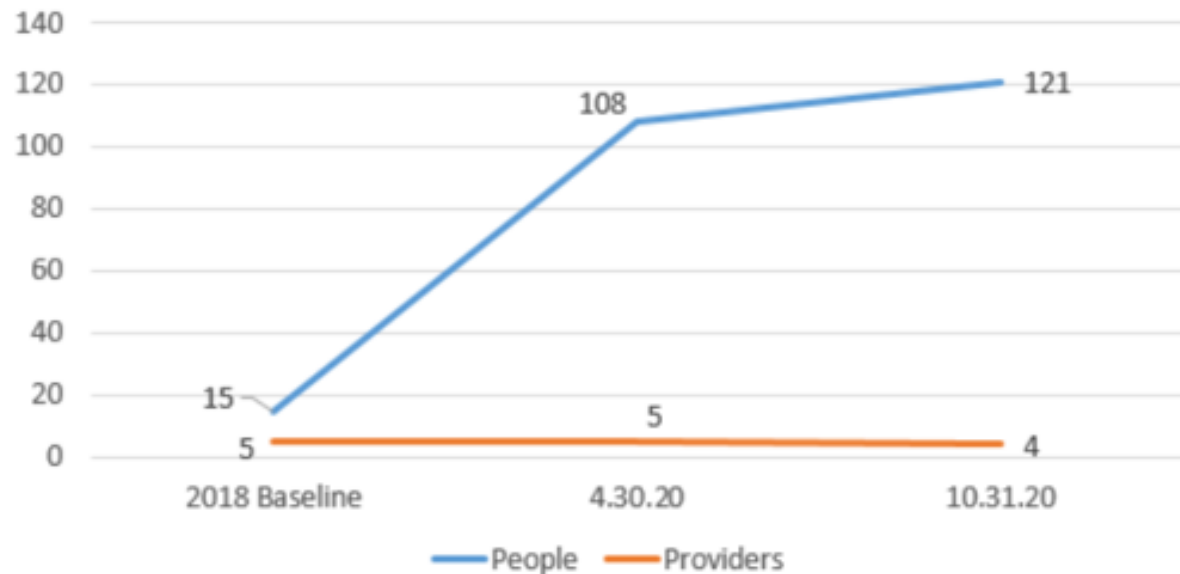
Crisis Support
Services Providers
Total (10.31.20)

1-A	0
1-B	0
1-C	0
1-D	0
2-A	0
2-B	1
2-C	0
2-D	1
3-A	1
3-B	0
3-C	1
3-D	0
4-A	0
4-B	0
4-C	0
4-D	1
5-A	0
5-B	0
5-C	0
5-D	0

Crisis Support Services

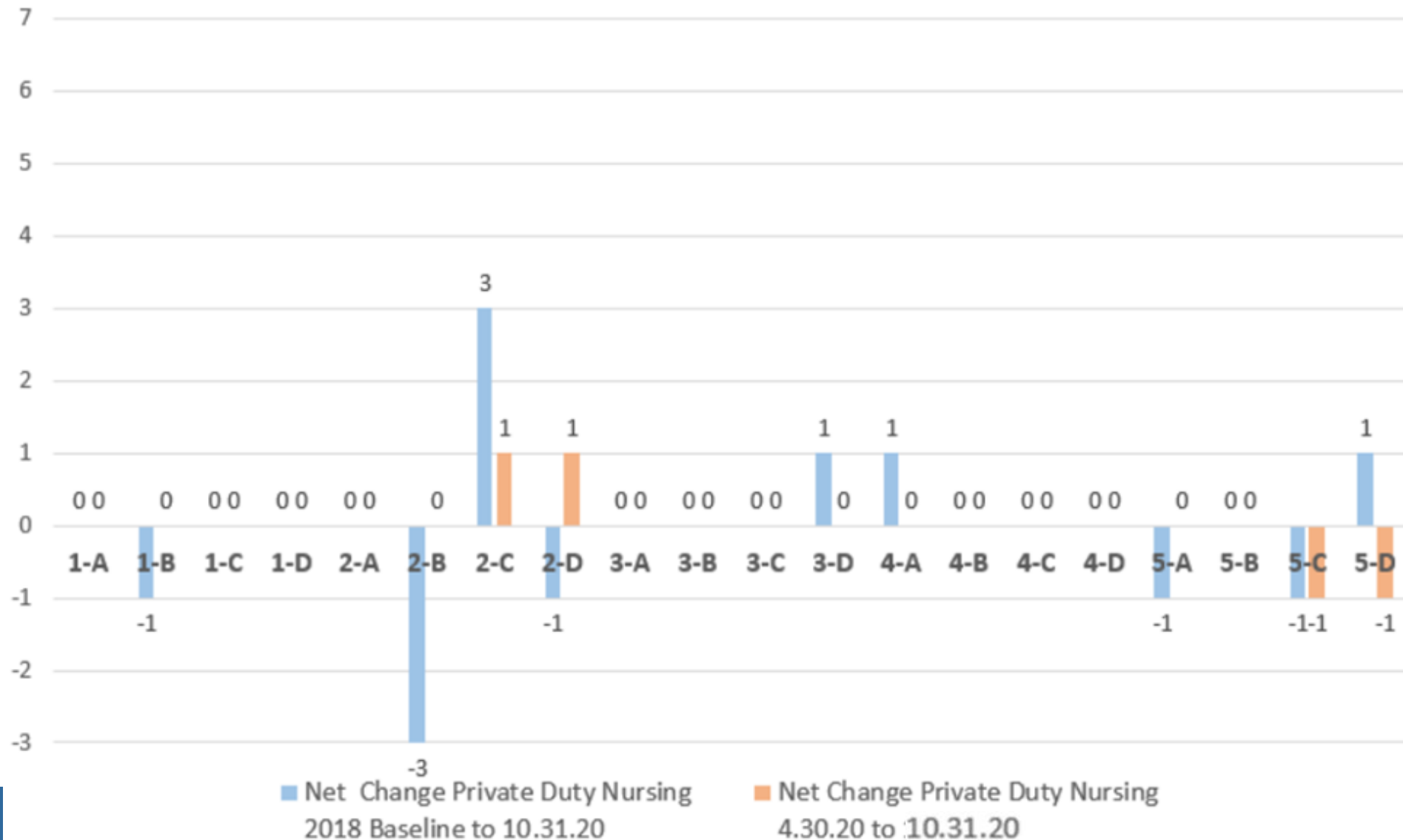
Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
121	+106	-1

Crisis Support Services Change: # of People and #
of Providers



Private Duty Nursing

Private Duty Nursing Net Provider Change



Private Duty Nursing

Private Duty Nursing

Private Duty Nursing
Providers Total
(10.31.20)

1-A	4
1-B	0
1-C	0
1-D	1
2-A	2
2-B	25
2-C	8
2-D	11
3-A	3
3-B	1
3-C	2
3-D	4
4-A	10
4-B	0
4-C	1
4-D	1
5-A	2
5-B	0
5-C	5
5-D	14

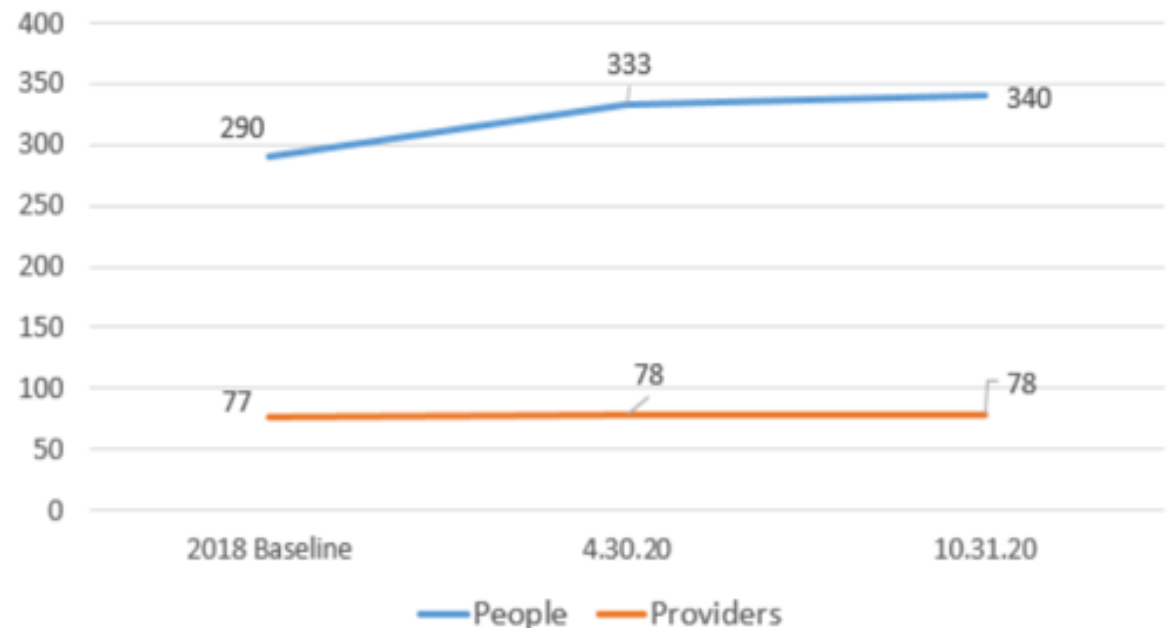
Total People
Authorized on
10.31.20

Change in People
Authorized from
2018 baseline to
10.31.20

Overall Net Unique
Provider Change from
2018 baseline to
10.31.20

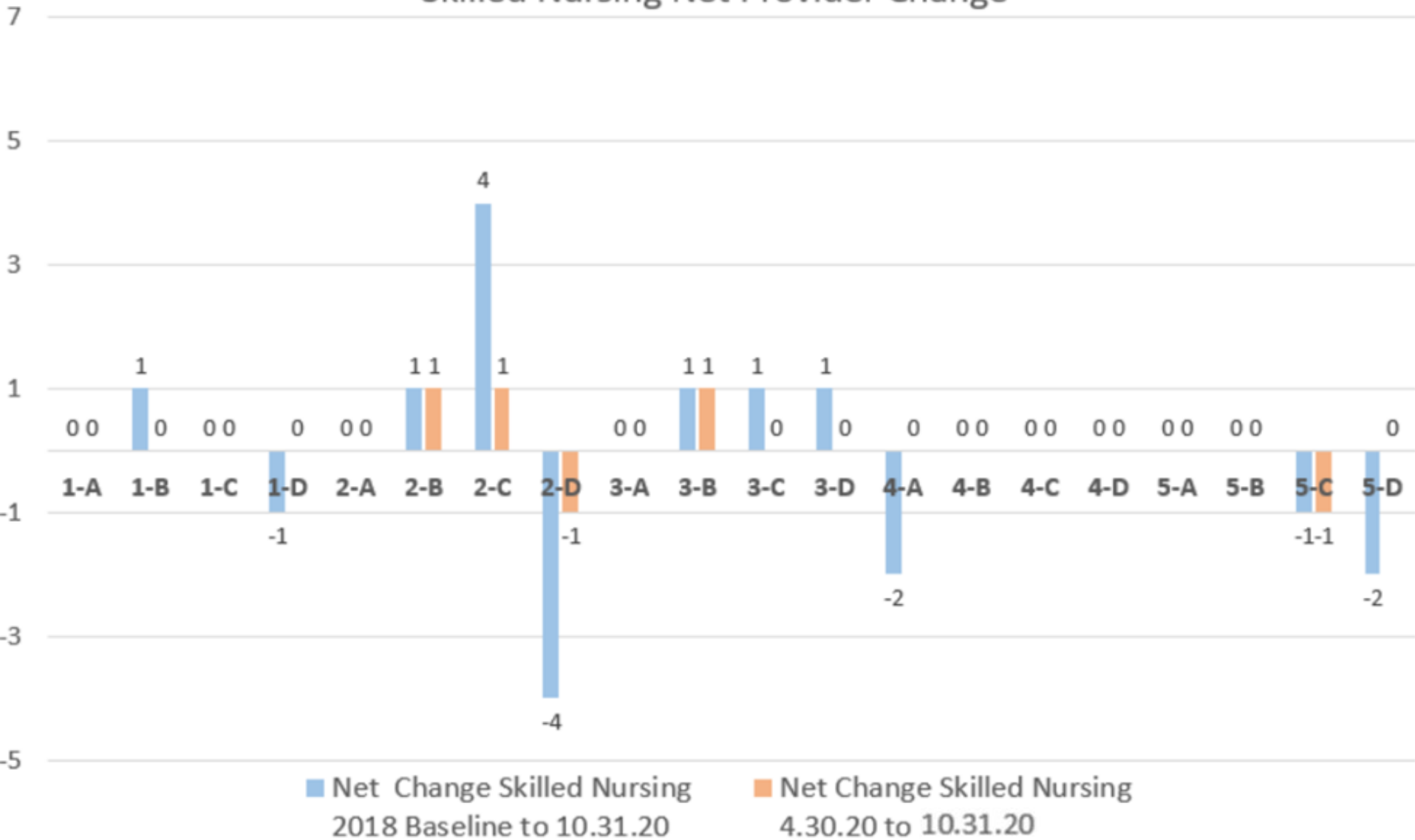
340	+50	+1
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Private Duty Nursing Change: # of People and # of
Providers



Skilled Nursing

Skilled Nursing Net Provider Change



Skilled Nursing

Skilled Nursing
Providers Total
(10.31.20)

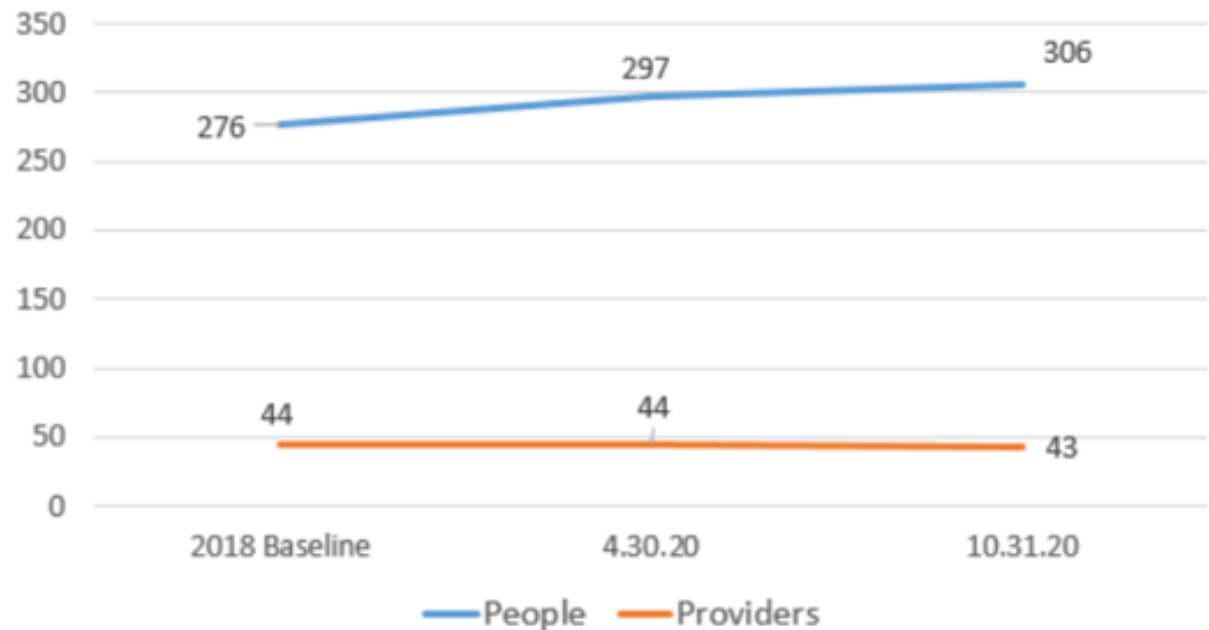
1-A	1
1-B	2
1-C	3
1-D	1
2-A	0
2-B	5
2-C	4
2-D	4
3-A	4
3-B	2
3-C	3
3-D	2
4-A	4
4-B	0
4-C	0
4-D	1
5-A	1
5-B	0
5-C	3
5-D	10

Skilled Nursing

Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
306	+30	-1

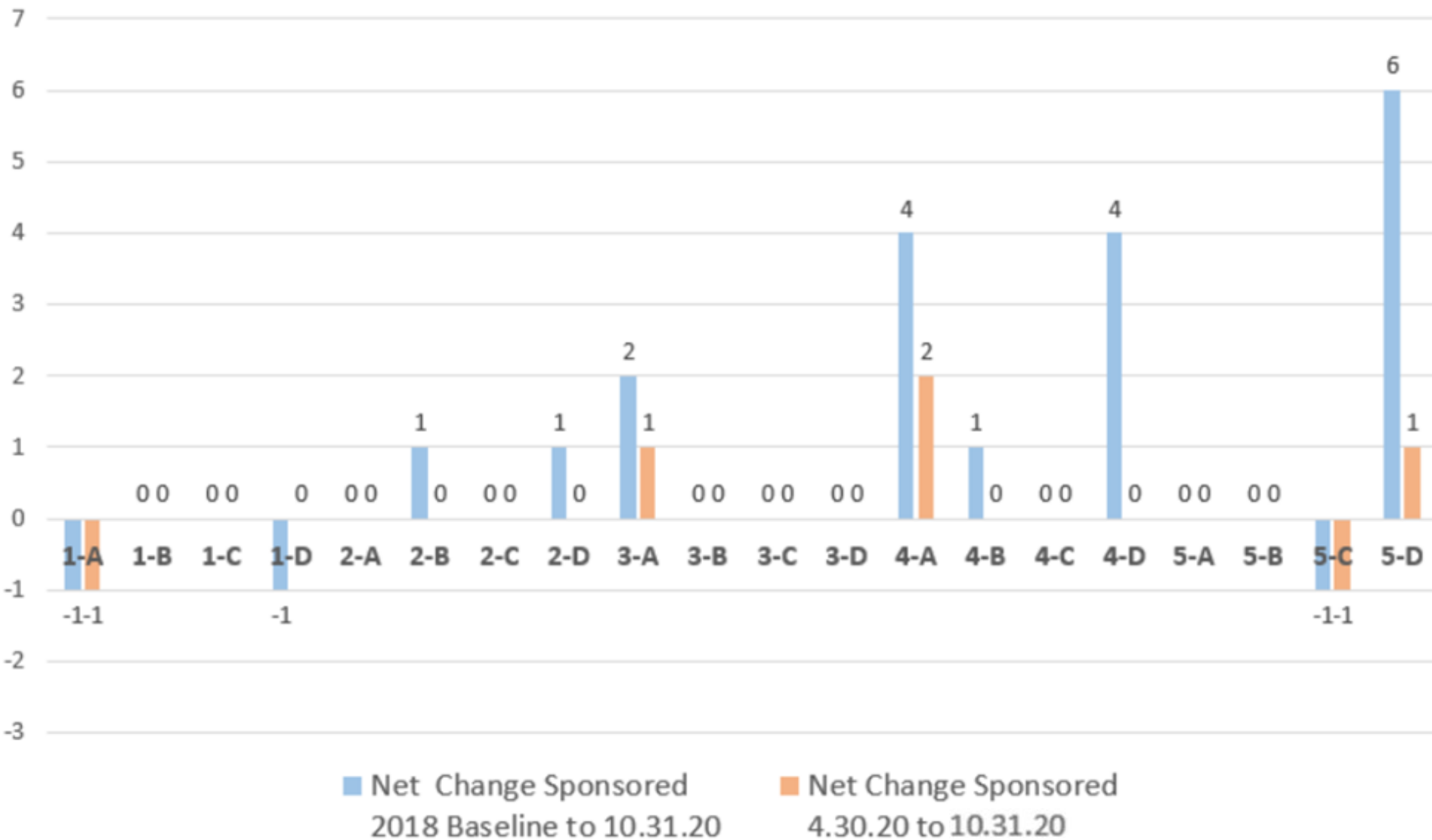
306	+30	-1
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Skilled Nursing Change: # of People and # of Providers



Sponsored Residential

Sponsored Residential Services Net Provider Change



Sponsored Residential

Sponsored Residential
Providers Total
(10.31.20)

1-A	2
1-B	4
1-C	3
1-D	13
2-A	0
2-B	2
2-C	0
2-D	2
3-A	7
3-B	2
3-C	5
3-D	3
4-A	12
4-B	2
4-C	0
4-D	6
5-A	0
5-B	0
5-C	13
5-D	21

Sponsored Residential

Total People
Authorized on
10.31.20

2101

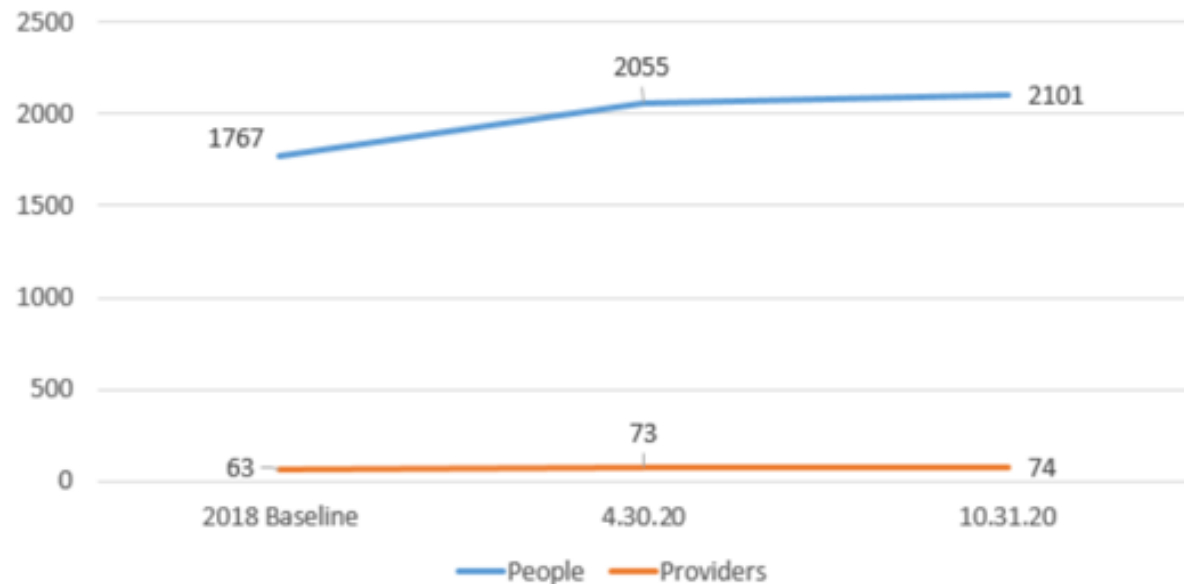
Change in People
Authorized from
2018 baseline to
10.31.20

+334

Overall Net
Unique Provider
Change from
2018 baseline to
10.31.20

+11

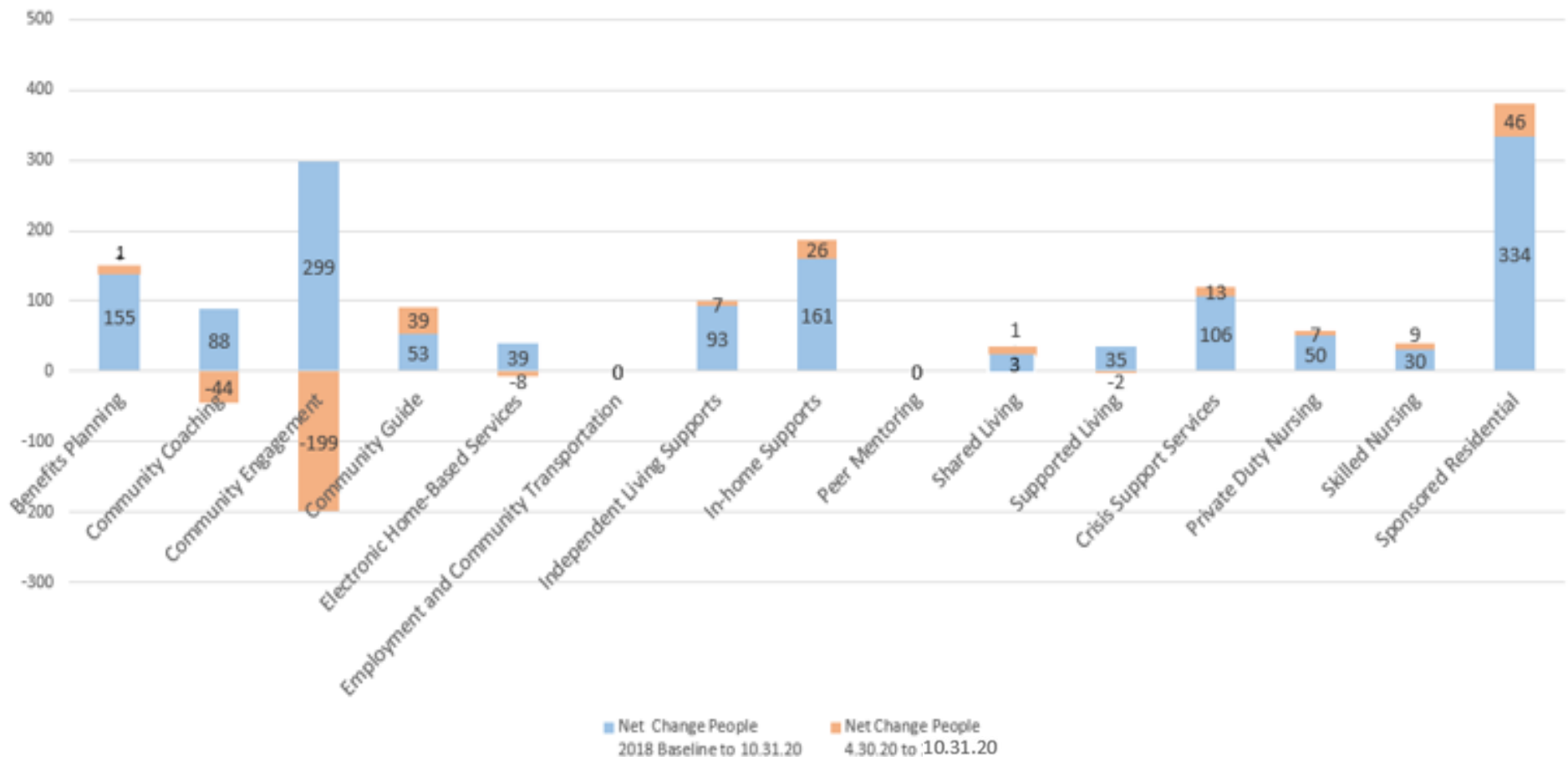
Sponsored Residential Change: # of People and # of
Providers



Overall Change



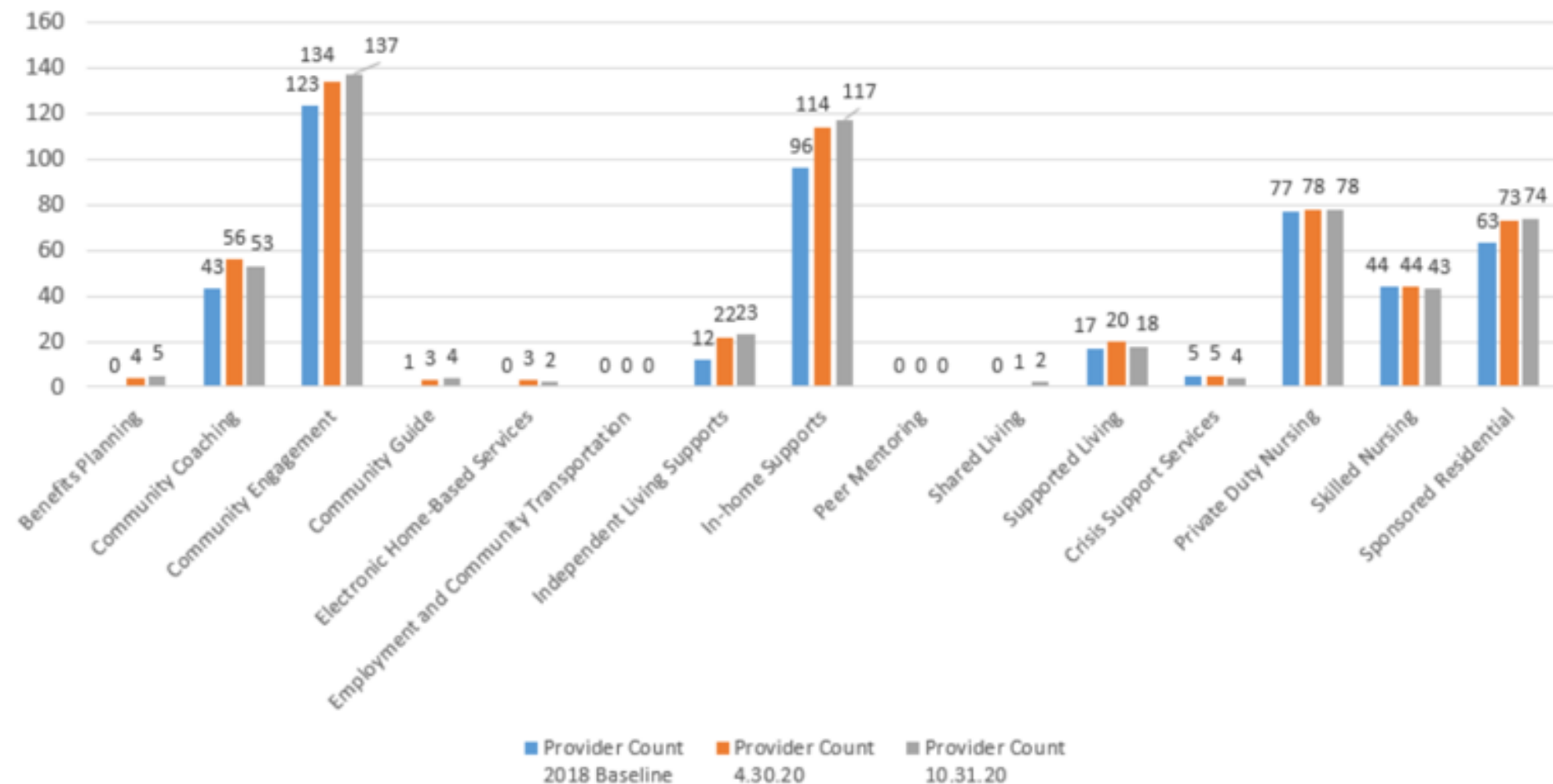
Net Change in People Authorized from Baseline and Past Six Months



Overall Change



Total Provider Count Baseline, 6 month Look back, and Current



Regional Support Teams



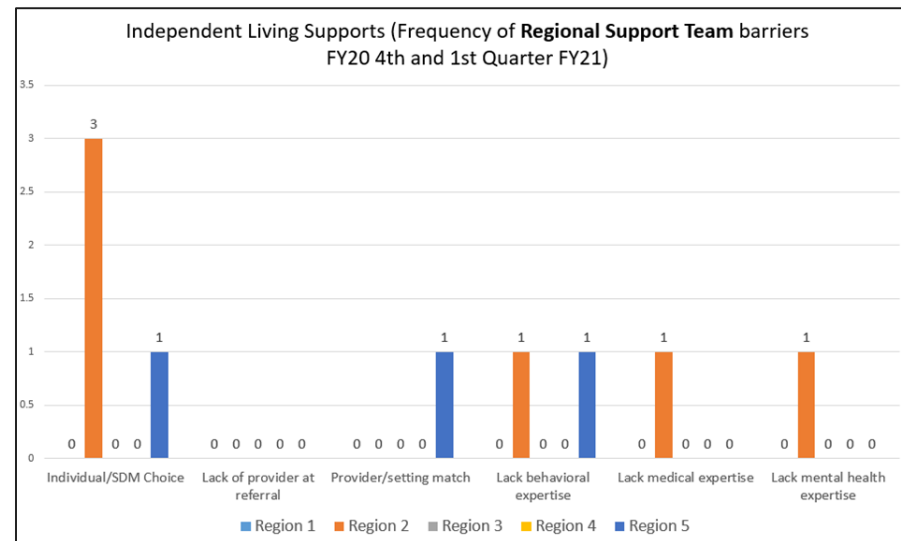
- **4th Quarter FY 20 and 1st Quarter FY 21: 243 total referrals**
 - **Region 1: 42**
 - **Region 2: 88**
 - **Region 3: 34**
 - **Region 4: 55**
 - **Region 5: 24**

Regional Support Teams

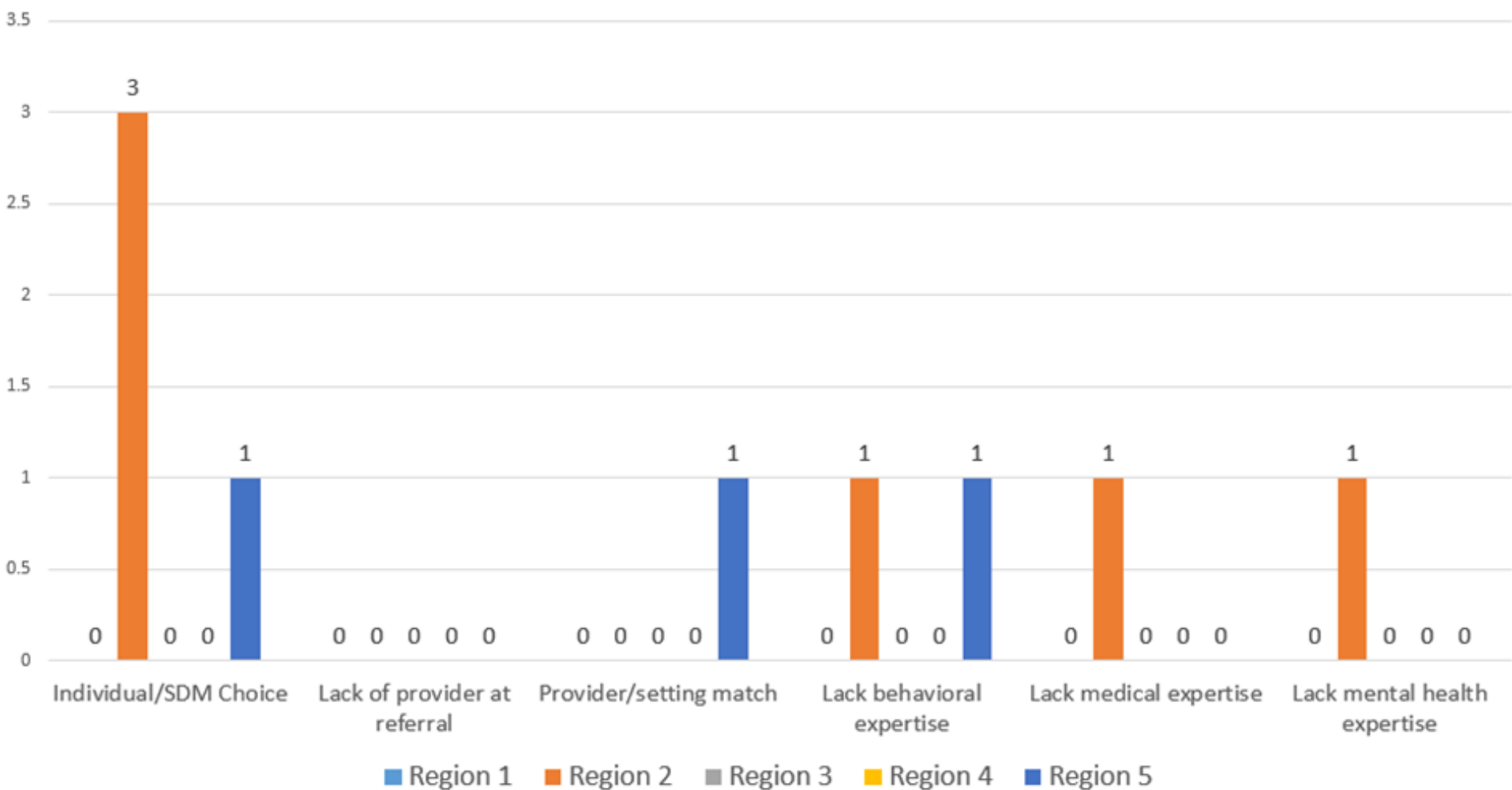


RST Barrier Themes

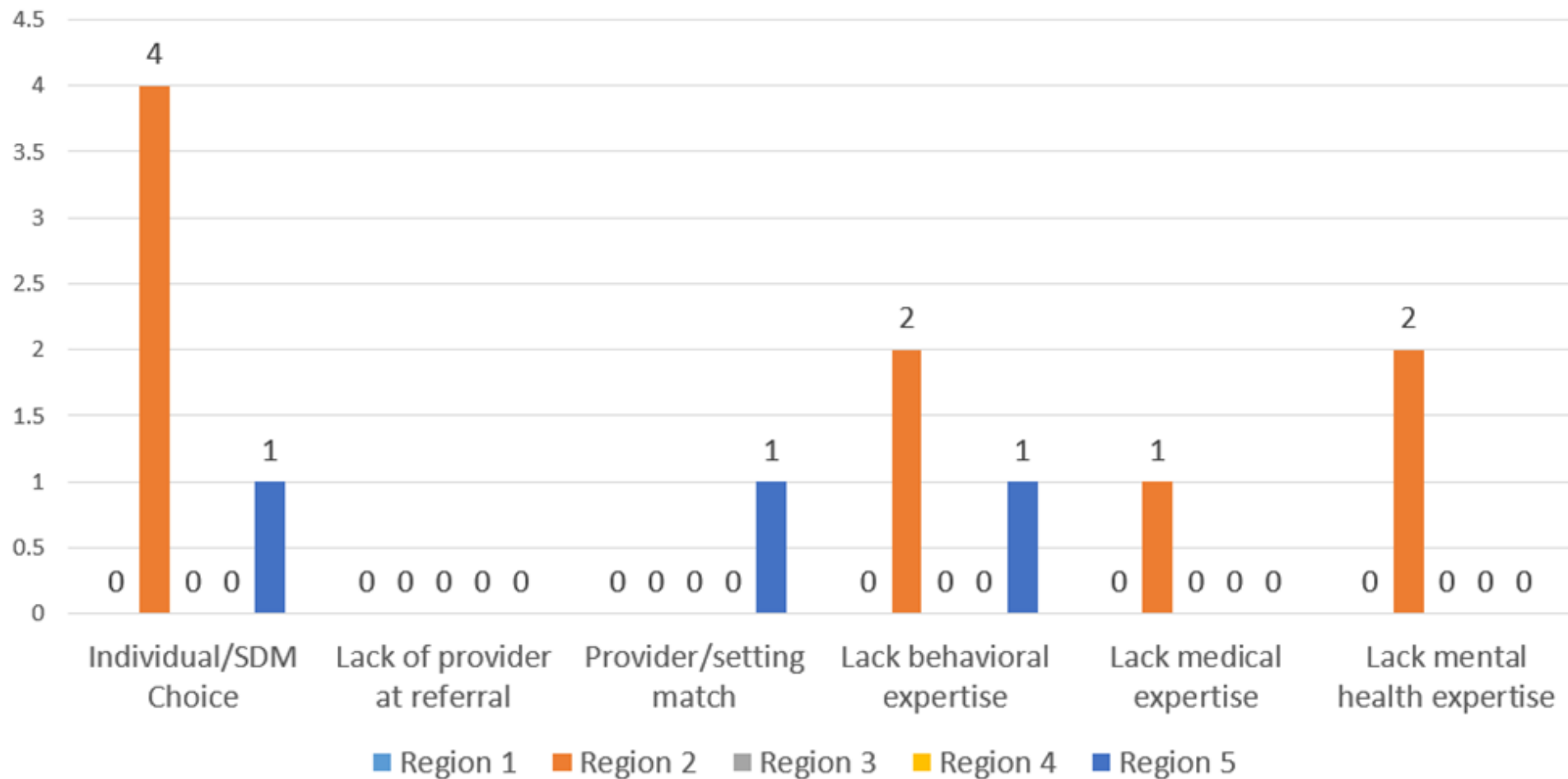
- Individual/SDM Choice
- Lack of provider at referral
- Provider/setting match
- Lack behavioral expertise
- Lack medical expertise
- Lack mental health expertise



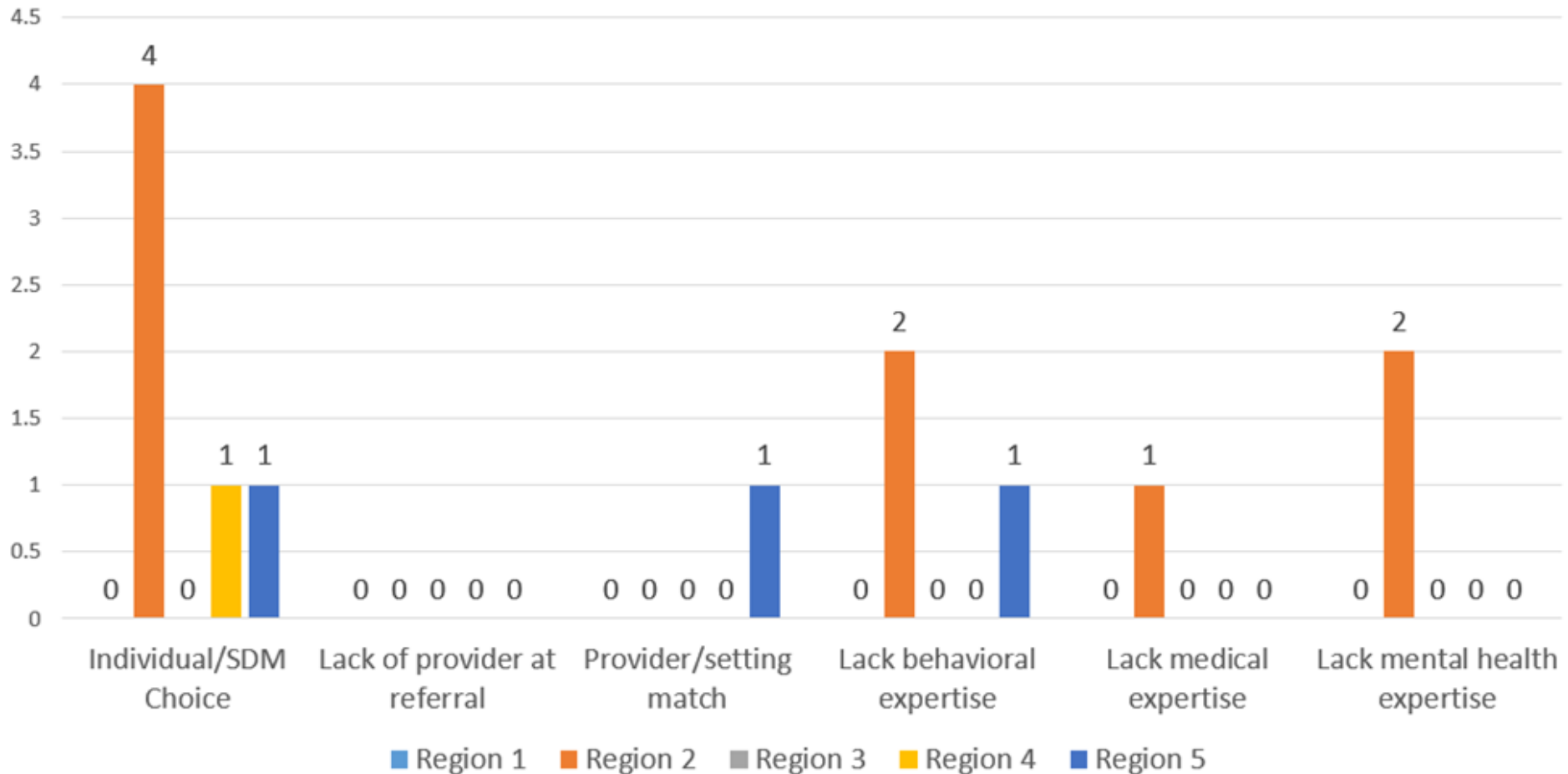
Independent Living Supports (Frequency of **Regional Support Team** barriers FY20 4th and 1st Quarter FY21)



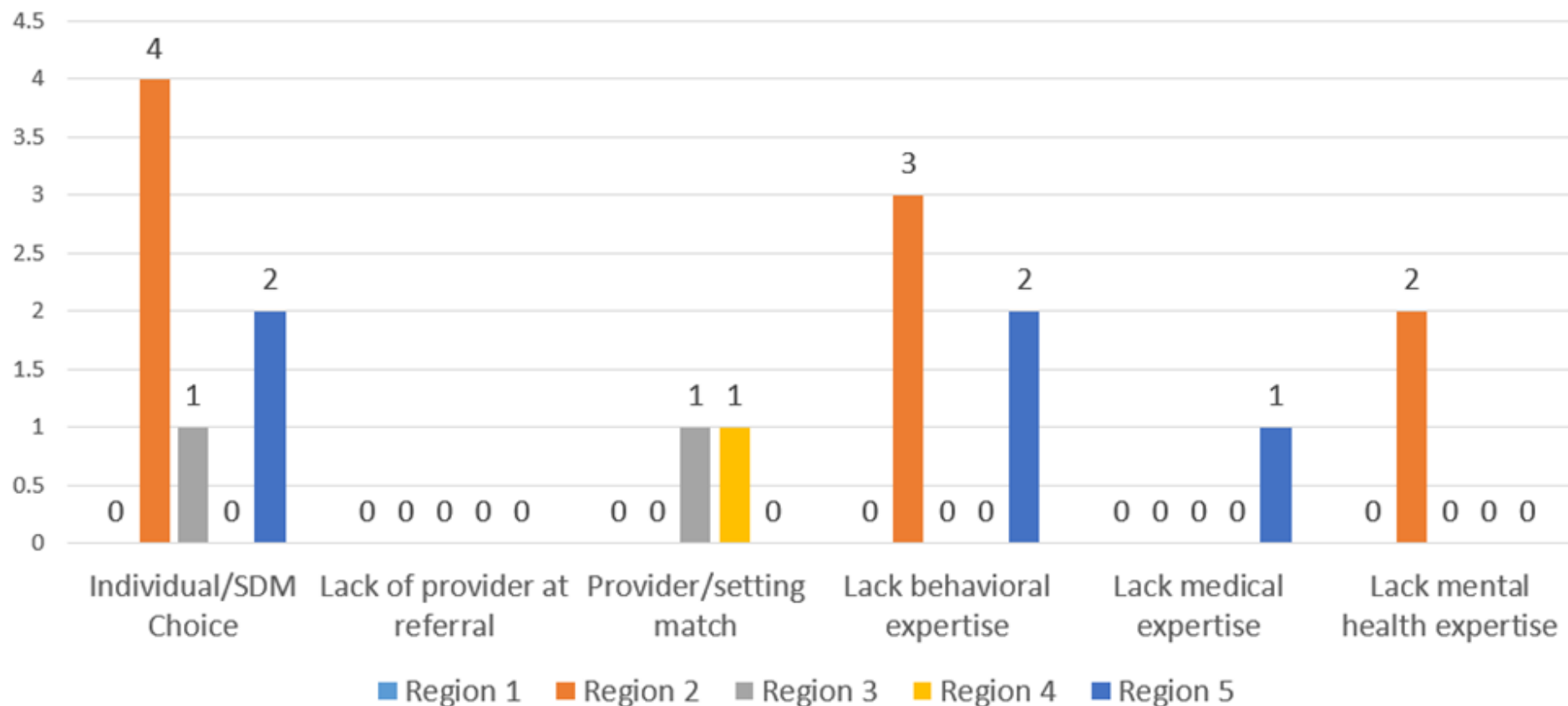
Shared Living (Frequency of **Regional Support Team** barriers FY20 4th and 1st Quarter FY21)



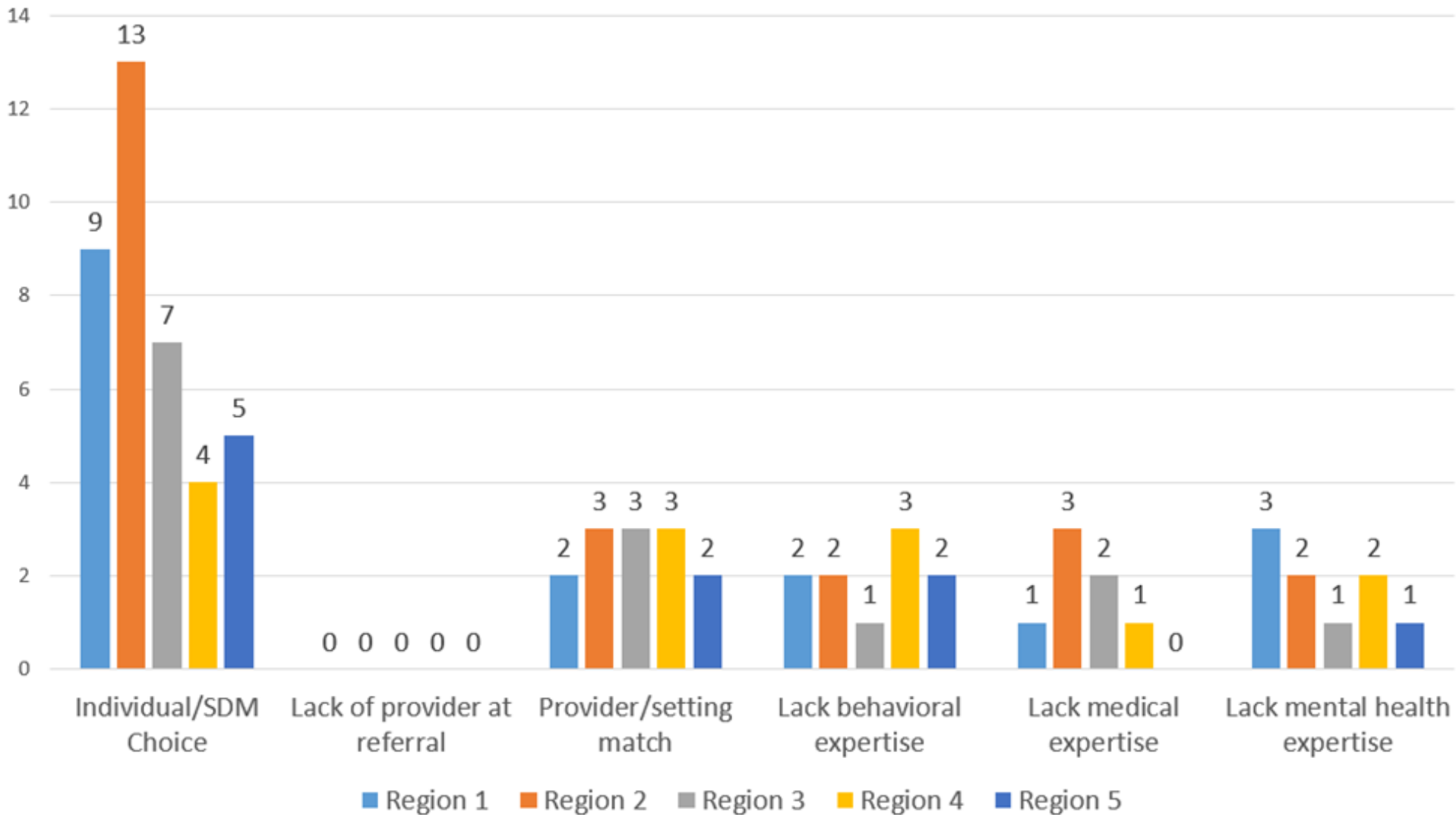
Supported Living (Frequency of **Regional Support Team** barriers FY20 4th and 1st Quarter FY21)



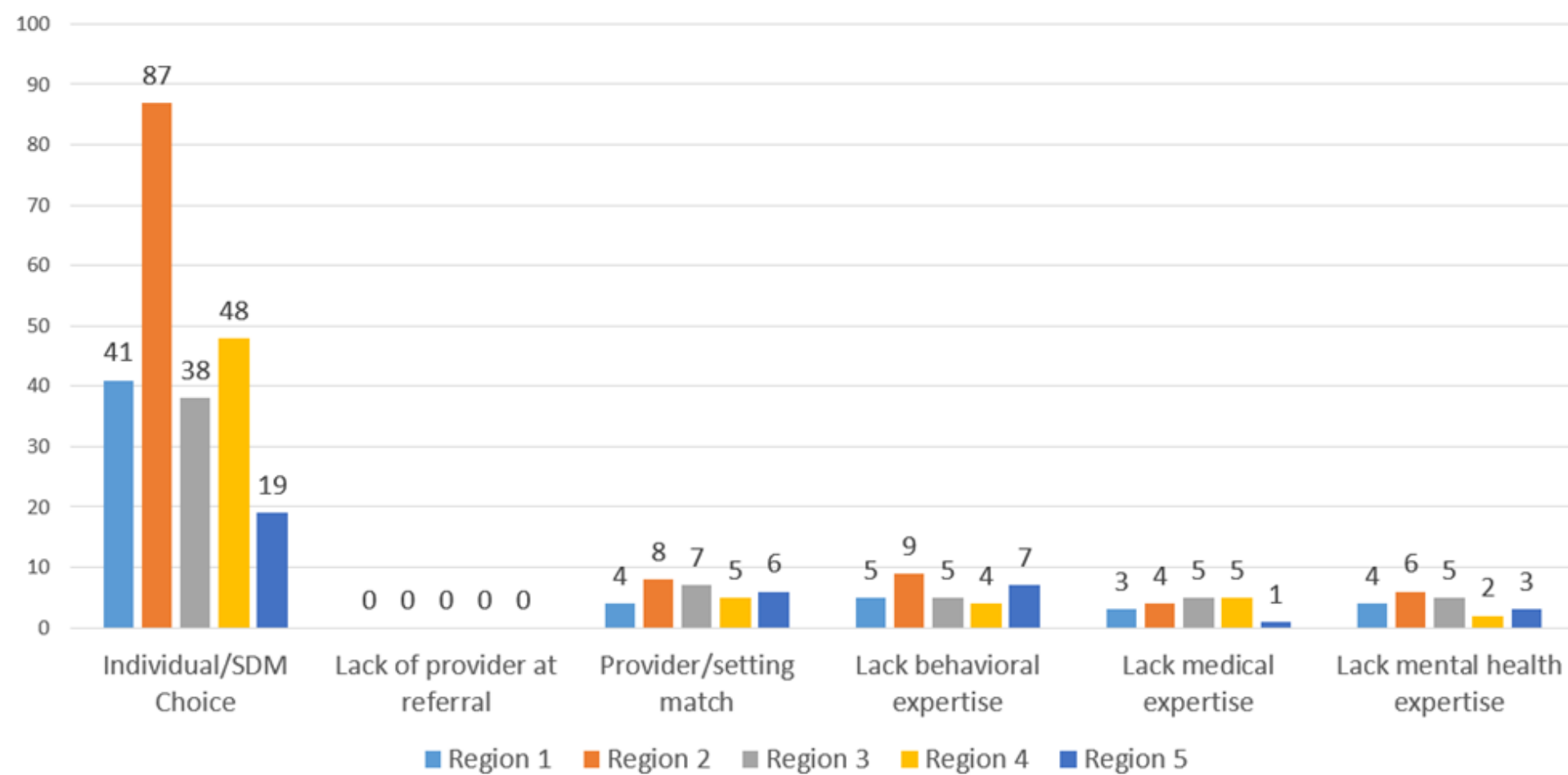
In-home Support Services (Frequency of **Regional Support Team** barriers FY20 4th and 1st Quarter FY21)



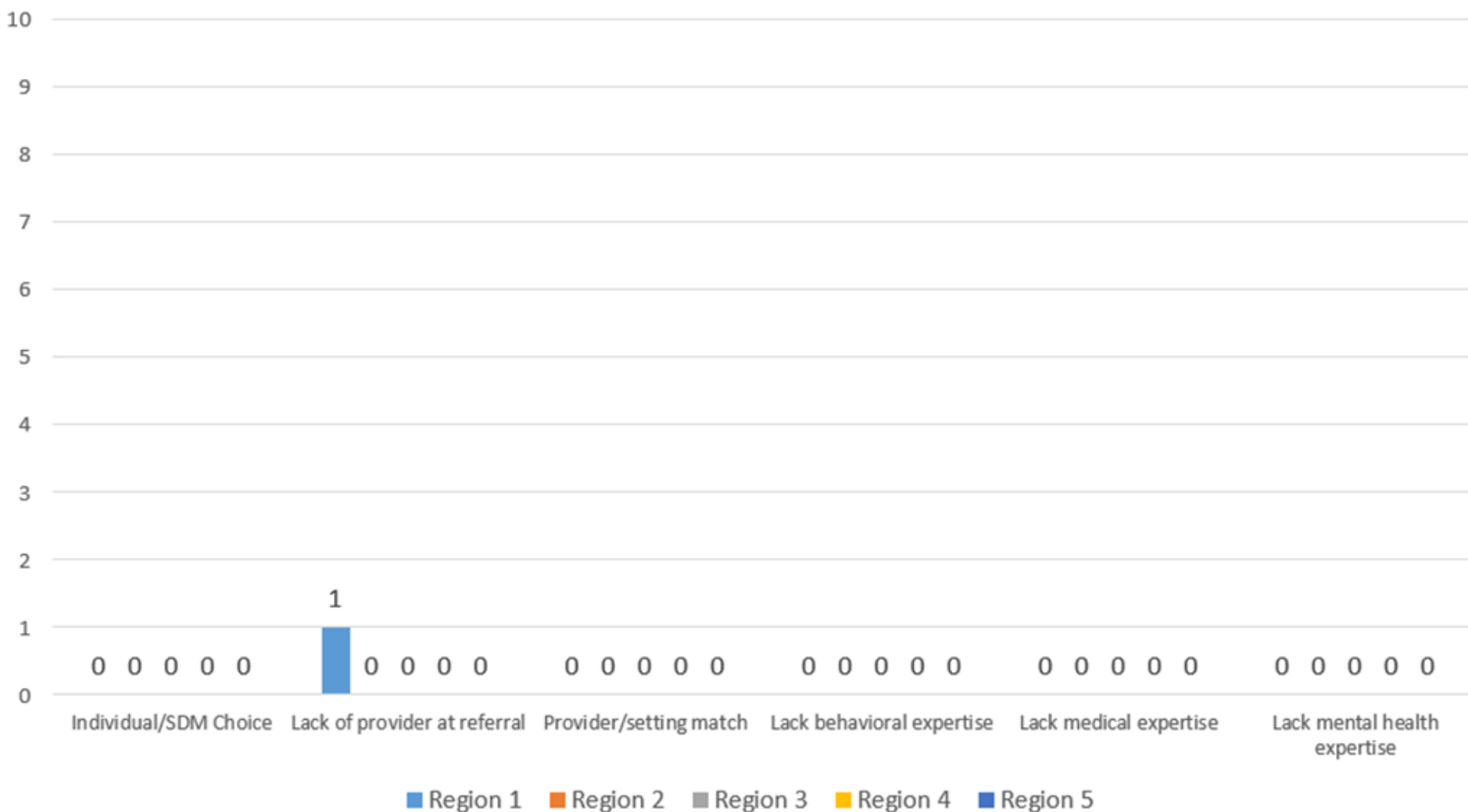
Sponsored Residential (Frequency of **Regional Support Team** barriers FY20 4th and 1st Quarter FY21)



Group Home 4 or fewer (Frequency of **Regional Support Team** barriers FY20 4th and 1st Quarter FY21)



Therapeutic Consultation (Frequency of **Regional Support Team** barriers FY20 4th and 1st Quarter FY21)



Opportunities



Specific
localities with at
least 50 people
with DD waiver
and fewer than
three integrated
service options.

Orange County
Waynesboro City
Harrisonburg City
Louisa County
Charlottesville City
Campbell County

Region I

Arlington County
Fairfax City
Falls Church City
Manassas City
Manassas Park City

Region II

Franklin County
Pittsylvania City
Henry County
Halifax County
Carroll County
Pulaski County
Russell County
Bristol City
Scott County

Region III

Dinwiddie County

Region IV

Richmond County
Northampton County
York County

Region V

Next Steps



- Working directly with providers to address barriers to service provision with a concentrated focus on Community Guide, Employment and Community Transportation, Peer Mentoring, Crisis Supports Services, and Skilled Nursing
- Updating and posting online the core provider training modules for all DD waiver services
- Producing and distributing a searchable PDF version of the DD Case Management Manual, which is currently online at the Partnership for People with Disabilities website
- Continued participation in the community of practice initiative around Charting the Lifecourse©
- Incorporating Business Acumen practices into provider development efforts
- Develop plans for the next Provider Innovation Collaborative to be held after the end of the public health emergency
- Increasing the number of providers per region identified as having expertise to support people with complex needs

Questions & Suggestions



For more information, visit Provider Development online at

<http://www.dbhds.virginia.gov/developmental-services/provider-development>