



COMMONWEALTH of VIRGINIA

ALISON G. LAND, FACHE
COMMISSIONER

DEPARTMENT OF
BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES

Post Office Box 1797
Richmond, Virginia 23218-1797

Telephone (804) 786-3921
Fax (804) 371-6638
www.dbhds.virginia.gov

MEMORANDUM

To: Affected Stakeholders

From: Jae Benz, Director
Office of Licensing

Date: January 20, 2021

Re: Risk Management Crosswalk and Attestation; Frequently Asked Questions

Please see the attached documents:

1. Crosswalk of DBHDS Approved Risk Management Training and DBHDS Risk Management Attestation
2. Questions and Answers from Office of Licensing Training on Final DOJ Regulations (October 2020 trainings)
3. Questions and Answer from Office of Licensing Training on Quality Improvement – Risk Management and Root Cause Analysis (November 2020 trainings)

The Crosswalk of DBHDS Approved Risk Management Training should be reviewed; followed by the completion of the DBHDS Risk Management Attestation (instructions included in the document). The Office of Licensing will be looking for compliance with all training aspects outlined in 12-VAC35-520.A other than the investigation training. The OL will expect providers to be able to demonstrate compliance with the investigation training within 60 days of the training being offered by the Office of Human Rights.

The questions and answers from the Office of Licensing trainings provided in October and November have been consolidated with responses and additional Root Cause Analysis examples.

If you are not already signed up to receive important emails and memos from the Office of Licensing, please do so by clicking on the following link or typing it into your web browser: <https://bit.ly/2ZpumCx>.

If you have any questions regarding information contained in this memo, please contact Debra Vought (debra.vought@dbhds.virginia.gov).